



Claim Process

We aim to make the claims process as smooth as possible for your convenience. Here's how it works:



Step 1

Lodge the details of your loss by calling us on 1800-3009 (toll free). Obtain your claim number.



Step 2

Submit the completed claim form and all other required documents to the surveyor.



Step 3

Company confirms liability and the payment* is made through NEFT

* Claim will be settled if and only if it's adjudicated as admissible

Prohibition of Rebates - Section 41 of the Insurance Act, 1938 as amended by Insurance Laws (Amendment) Act, 2015.

No person shall allow or offer to allow, either directly or indirectly, as an inducement to any person to take out or renew or continue an insurance in respect of any kind of risk relating to lives or property in India, any rebate of the whole or part of the commission payable or any rebate of the premium shown on the policy, nor shall any person taking out or renewing or continuing a policy accept any rebate, except such rebate as may be allowed in accordance with the published prospectuses or tables of the insurer.

Any person making default in complying with the provisions of this section shall be liable for a penalty which may extend to ten lakh rupees.

To make a smart choice, get in touch with us right away!



reliancegeneral.co.in



1800 3009 (Toll free)



022-4890 3009

Contact our Home Insurance Advisor



RELIANCE

GENERAL
INSURANCE

An ISO 9001:2015
Certified Company

For complete details on the benefits, coverage, terms & conditions and exclusions, do read the sales brochure, prospectus and policy wordings carefully before concluding sale.

IRDAI Registration No. 103.

Reliance General Insurance Company Limited

Registered Office: H Block, 1st Floor, Dhirubhai Ambani Knowledge City, Navi Mumbai-400710. **Corporate Office:** Reliance Centre, South Wing, 4th Floor, Off. Western Express Highway, Santacruz (East), Mumbai - 400 055.

Corporate Identity Number: U66603MH2000PLC128300.

UIN: IRDANI03P0006V03201516

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A RELIANCE CAPITAL COMPANY

RELIANCE

GENERAL
INSURANCE

Reliance Householders
Package Policy



RG/INCOM/CO/MI-25/BR/VER.1.5/061218

Home insurance that
secures your home & contents
without any paperwork.
That's Smart!

LiveSmart



Exclusive electrical & mechanical breakdown cover for your electronics & home appliances with Reliance Home Insurance



Life is unpredictable, and sometimes, unforeseen events can steal your peace of mind. To ensure that you continue to enjoy the sweet moments of life, we have introduced the Reliance Householders Package Policy. This policy secures your home and it's contents, making your life easier.



The incredible benefits that make the **Reliance Householders Package Policy** a smart choice:

Home and its contents like furniture and fixtures, electrical and mechanical appliances and electronic gadgets are covered against risks like fire, burglary, theft, flood, earthquake, etc.



Not only this, your electronic gadgets & home appliances are also covered against all the perils as mentioned in the Policy. Complete Identification detail is mandatory for electrical / electronic & mechanical equipments.

Additionally your mechanical and electrical appliances (refrigerator, washing machine etc.) are covered against unforeseen and sudden physical damage caused due to mechanical or electrical breakdown.



This policy not only covers your home but also takes care of your family. It covers your family for personal accidents resulting in death or disablement.



What does the policy cover?

- **Home and its contents against:**
 - a) Fire and natural calamities like earthquakes, flood, inundation
 - b) Loss or damage due to burglary, housebreaking and theft
- **Jewellery and other valuables against:**
Loss or damage caused by unforeseen events like burglary and fire
- **Electronic gadgets like personal computer against:**
Loss or damage caused by unforeseen events like burglary and fire
- **Entertainment instruments like DVD & VCD players / Tv etc. against:**
Unforeseen and sudden accidental physical damage caused by fire, burglary and housebreaking
- **Fixed plate glass:**
Accidental Breakage



What does the policy not cover?

At Reliance General Insurance, we want all your decisions to be informed decisions. We believe transparency is the key to prevent unwanted surprises. With respect to claims, this policy excludes loss and damage to the insured property due to:

- Willful destruction of property
- Loss and/or damage caused by war and war like perils
- Loss and/or damage caused by wear and tear, gradual deterioration etc.
- Volcanic eruption or other convulsions of nature
- Consequential or indirect losses of any kind of description