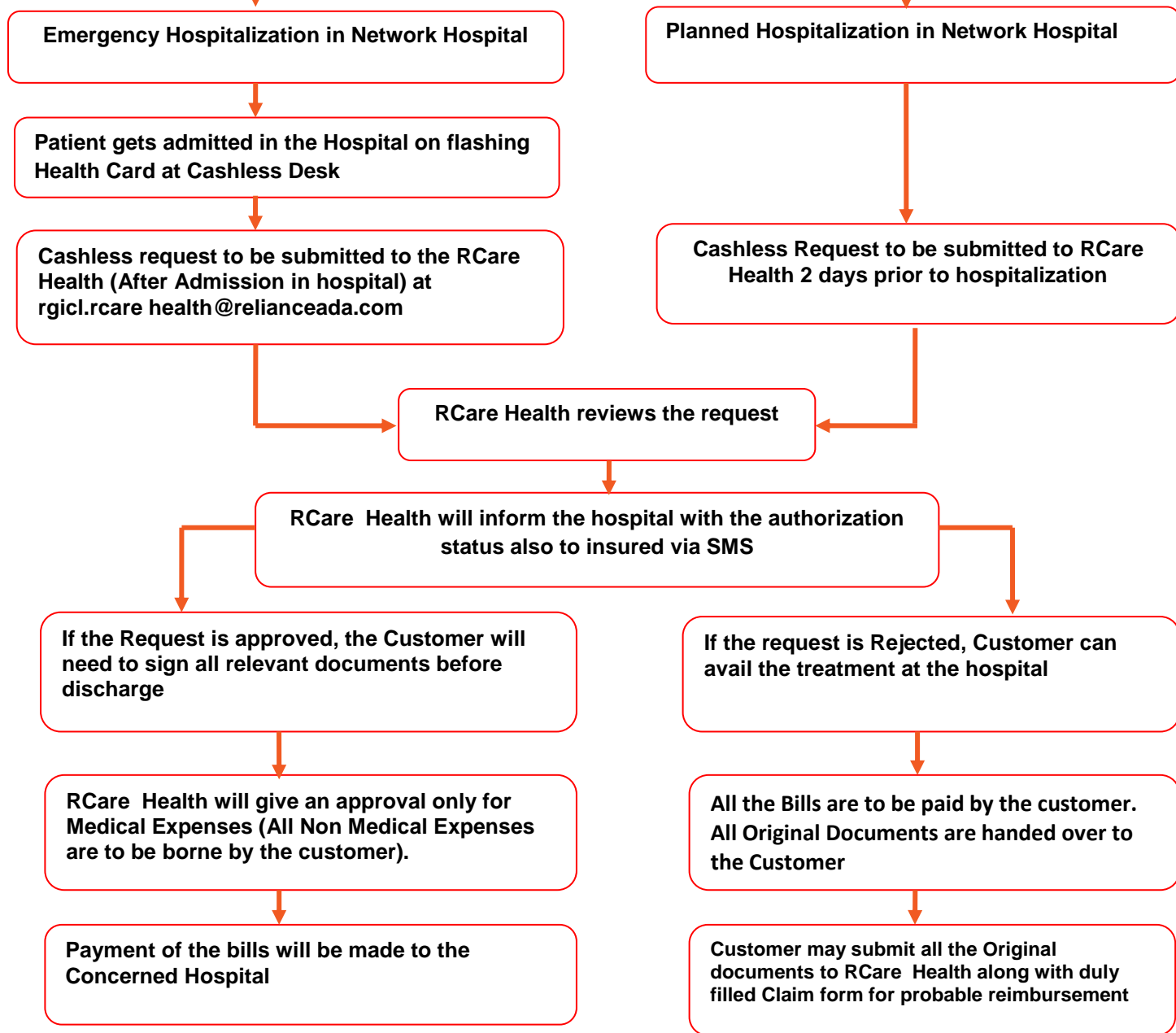


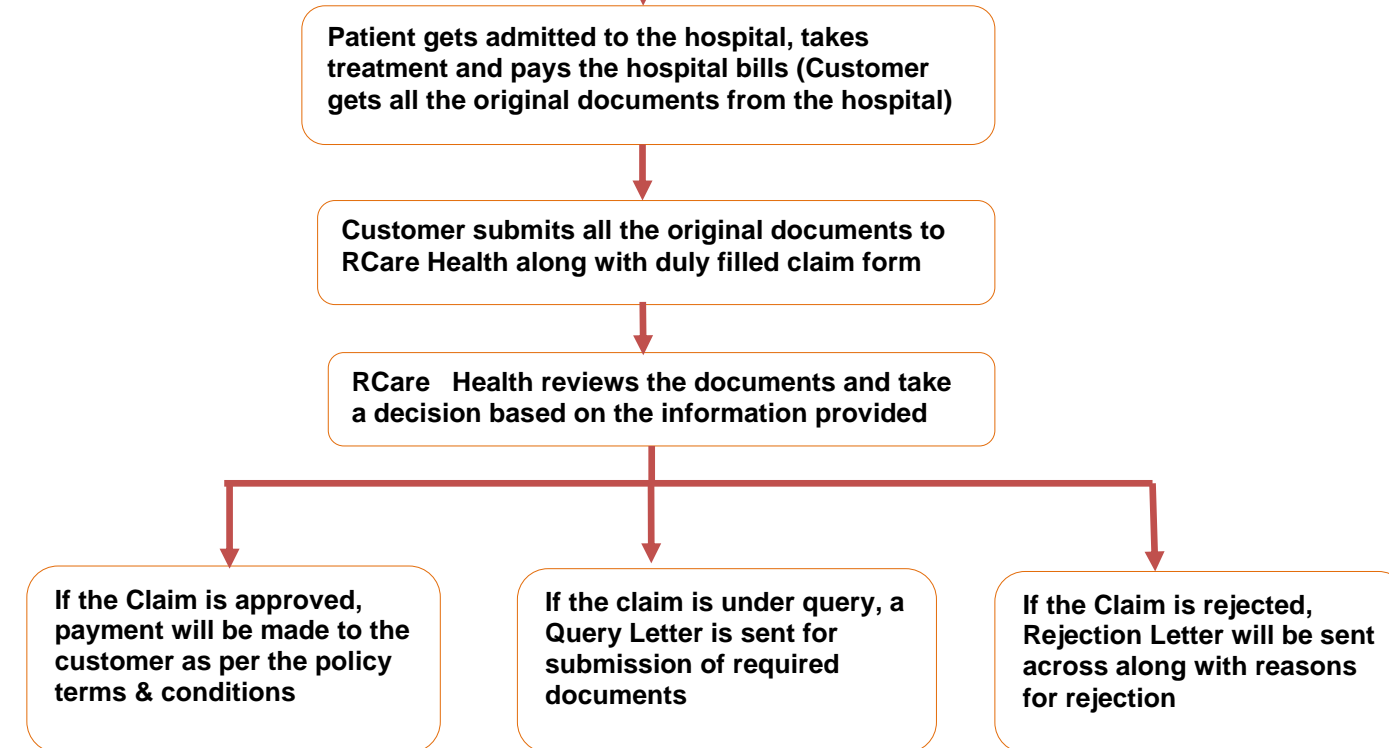
Cashless Hospitalization Process



Points to remember

- Cashless facility available only at Network Hospitals (List of Current Network Hospitals is available on the website).
- Carry Health ID Card, Photo ID Proof and past medical records (if any) of the patient to the hospital.
- Please disclose all medical and personal information while filling the pre-authorization form
- For claims of INR 1 lac and above, hospital may ask for submission of KYC documents as mandated by IRDA

Reimbursement Process



Documents required for Reimbursement Claim

- Duly filled & signed claim form
- Original Cancelled Cheque, with printed payee name, IFSC code, Account number.
- Discharge Card / Discharge Summary
- Hospital Bill with payment receipt (Receipt duly sealed & signed on revenue stamp for payment above Rs. 5,000), pharmacy bills with prescription
- Doctor's consultation papers, investigation reports
- Photo ID Proof of the Insured
- Implant sticker / invoice, if used (E.g. lens details in cataract case, stent details in angioplasty)
- Medico Legal Certificate (MLC) for all accident cases
- For miscellaneous charges - detail bills with supporting prescription of the Treating doctor
- Copy of Health card
- *All the documents should be in original
- This is not an exhaustive list; any other document could be required post assessment of the case

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