

HEALTH CLAIM FORM

(The issuance of this form is not to be taken as an admission liability - Please give the following information correctly and completely)

Part A (To be filled by Insured)		(To be filled in BLOCK LETTERS)	
1. Type of Claim:	<input checked="" type="checkbox"/> Health Checkup <input checked="" type="checkbox"/> OPD (Outpatient Treatment)		
2. *Policy No.:	Policy Type:	<input checked="" type="checkbox"/> Group <input type="checkbox"/> Individual	
Group/Company Name			
Is this a renewal policy	<input type="checkbox"/> Yes <input type="checkbox"/> No	Yes No If Yes, previous year's policy No.:	
3. Details of the Insured Person in respect of whom the claim is made			
*Name:			
Present completed age (in years):	Gender:	<input type="checkbox"/> M <input type="checkbox"/> F	
Relationship with the Policy Holder	*Card / UHID No.		
Sum Insured ₹			
*Current Residential Address			
City	*Pin Code		
State			
Change of the Contact Details:	<input type="checkbox"/> Yes, I wish to change my contact details <input type="checkbox"/> There is no change in my contact details		
Please update mentioned mobile number as primary contact details against my policy. I also hereby confirm to be contacted on the number provided below for Claim Status / Policy Renewal			
Mobile Number			
4. Does the claimant have health insurance policy with any other insurance company? <input type="checkbox"/> Yes <input type="checkbox"/> No (If yes, please provide the details)			
Name of the Insurance Company			
Policy No.	Sum Insured ₹		
Policy Start Date	DD / MM / YYYY	Policy End Date	DD / MM / YYYY
Name of the Insured			
5. Date of injury sustained or disease / illness first detected		DD / MM / YYYY	
6. Name of Treating Physician / Surgeon			
Qualification	Registration Number		
Telephone / Mobile Number	Email ID		



7. Details of the amount claimed

Bill No	Date	Issued By (Doctors Name / Lab. Name / Medical Store Name)	Type of Expense	Amount (₹)
		Consultation /Doctor visit bills	OPD (Outpatient Treatment)	
		Investigations /Lab tests /Diagnostic tests bills	OPD (Outpatient Treatment)	
		Pharmacy /Medicine etc bills	OPD (Outpatient Treatment)	
		Any Other bills	OPD (Outpatient Treatment)	
			Total	

In support of the above claim, I enclose following documents in original (Please indicate by ticking the Yes / No)

Claim form Duly Filled	Yes / No	Investigation Reports/Reports Name	Yes / No
Consultation bills & consultation papers	Yes / No	Medicine/Pharmacy Bills with Doctors Prescription	Yes / No
		Others	Yes / No
Total No. of Pages enclosed			

As per the policy terms and conditions, the Company reserves its right to have the Insured examined by a doctor appointed by it for verification of diagnosis.

Please note: Any hospitalization from the notified Hospital will not be entertained. please refer the notified hospital list on our website: www.reliancegeneral.co.in

Policyholder Bank Details

8. Name of the Bank Account Holder Mr. Mrs. Ms. F I R S T M I D D L E L A S T

9. Bank Account No. 10. Account: Saving Current

11. Name of the Bank

12. Branch

13. MICR Code (9 digit MICR code number of the bank and branch appearing on the cheque issued by the bank)

14. IFSC Code (11 character code appearing on your cheque leaf)

I understand that any refund due on the premium payment / any payment / claims to be directly credited to my aforesaid Bank Account.*

*As per IRDAI, its mandatory that all payments made to the insured are only through electronic mode.

Note: Please attach original cancelled cheque and a copy of PAN card for verification of the particulars provided in this regard.

Payment Option by Aadhaar Card (For Reimbursement claims)

Aadhaar Card No.:

(Note: Self attested Aadhaar card copy to be submitted)

I wish to collect claim reimbursement directly in my Bank account linked with my aforementioned Aadhaar Card. I understand that the claim amount shall be credited directly in my latest Bank account linked with my Aadhaar Card.

Signature of Claimant _____

Declaration

I/We hereby declare that the details given above are true and correct to the best of my belief and knowledge. In the event above information or any part thereof is found incorrect, I agree that all right under the policy will be forfeited. I agree to provide additional information to the Company if required. I will indemnify and hold harmless the Company due to any loss arising out of misstatement in this form and am willing if required, to make a statutory Declaration before a Justice of the Peace of the truth of the whole of the foregoing statement or any other statement I may make in connection with this claim.

I further agree and undertake not to receive from Reliance General Insurance Company Limited any rebate other than that mentioned in the published prospectus in accordance with the provisions Section 41 of the Insurance Act, 1938 as amended by Insurance Laws (Amendment) Act, 2015.

Place: _____ Date: _____ Signature of Claimant _____

Terms and Conditions for Payments through RTGS/NEFT

1. The details provided by the Customers in the Mandate form shall be considered as final and Reliance General Insurance Company Ltd. Shall not be responsible for cross verification of any of the details provided therein.
2. The RTGS/NEFT facility shall be effective for the respective customer(s) within 15 days of the receipt of the Mandate form by Reliance General Insurance Company Ltd. and/or within such period as may be reasonably required by Reliance General Insurance Company Ltd. to activate the RTGS/NEFT facility.
3. The Customer agrees that under the RTGS/NEFT facility, there may be a risk of non-payment in the account of customer on the day of the credit of payments due to change in the applicable regulations pertaining to RTGS/NEFT facility or due to any other reasons without any fault/inaction/failure on part of Reliance General Insurance Company Ltd or any factor beyond the control of Reliance General Insurance Company Ltd.
4. The customer agrees to indemnify, without delay or demur, Reliance General Insurance Company Ltd and its agents and keep Reliance General Insurance Company Ltd and its agent indemnified harmless at all times from and against any and all claims, damages, losses, costs, and expenses (including attorney's fees) which Reliance General Insurance Company Ltd may suffer or incur, directly or indirectly, arising from or in connection with, amongst other things, either of the aforesaid reasons stated in above clauses.
5. The Customer May discontinue or terminate the use of RTGS/NEFT facility by giving a minimum of 15 days prior written notice to Reliance General Insurance Company Ltd. The date of notice will be considered from the date of receipt of such notice by Reliance General Insurance Company Ltd. The notice of, such termination should be given to Reliance General Insurance Company Ltd. only at its corporate address and be addressed at Reliance General Insurance Company Limited, Reliance Centre, South Wing, 4th Floor, Off. Western Express Highway, Santacruz (East), Mumbai - 400 055.
6. A Confirmation of the receipt of termination notice given by the customer will be acknowledge through a confirmation Letter by Reliance General Insurance Company Ltd. In no case can be the customer construe his termination notice as effective unless a confirmation has been provided by Reliance General Insurance to the customer stating the date of Receipt of such communication by the customer.
7. The Customer agrees that transaction(s) through RTGS/NEFT may attract inward RTGS/NEFT charges, which if levied by the customer's bank, shall be borne by the customer.
8. Reliance General Insurance has the absolute discretion to amend or supplement any Terms and Condition stated herein at any time and will endeavor to give prior notice of Ten days for such changes wherever feasible for the terms and conditions to be applicable. By using the new services, or at the completion of such period, whichever is earlier, the Customer shall be deemed to have accepted the changed terms and conditions.
9. NEFT facility for group policy holder shall be done at the consent of HR.
10. Notices under these terms and conditions may be given in writing by delivering them by hand or e-mail or on Reliance General Insurance Company Ltd. website www.reliancegeneral.co.in or by sending them by post to the last address of the Customer.
11. These terms and conditions will be governed by the laws of India and any legal action or proceedings arising out of these Terms and Conditions shall be initiated in the courts or tribunals at Mumbai in India.
12. I/We further undertake to refund any excess amount whether demanded by Reliance General Insurance Company Limited or not, which has been credited in excess to my account at any time due to any reason within 7 days of such receipt of such communication from Reliance General Insurance of such excess credit or such information of excess credit coming to the knowledge of the customer through any other source.
13. I/We agree that my/our claim payment will be credited from the date Reliance General Insurance Company Ltd. gets confirmation from its bankers, this facility will continue unless it is revoked by any party and any issuance of relevant credit instruction from Reliance General Insurance Company Ltd. to its bankers will be valid till such instructions is complete irrespective of the fact that the notice period has expired provided such a credit request has been made by Reliance General Insurance Company Ltd. before the expiry of the notice period of the customer.
14. As per IRDAI any claimed amount above 1 lac, Copy of PAN Card/Form 60 of the insured for corporate reimbursement claim/Proposer for retail reimbursement claim is mandatory, and below 1lac Photo identity proof (for eg- Aadhar card, Driving license, Election card, Passport etc) is mandatory.
15. For NEFT settlements to insured/Proposer we require CTS 2010 cheque, CTS 2010 compliant cancelled cheque should have Name of the Account holder, Account number and IFSC code of the bank to be printed on cheque is mandatory.
16. In case of Non CTS 2010 compliant cheque photocopy of the passbook/bank statement with all the required details (Name of the Account holder, Account number and IFSC code of the bank should be printed on passbook/bank statement) should be submitted.

17. I hereby agree to give consent on receiving the claim communication on WhatsApp

* Mandatory details to be filled

(Signature of the account holder)

This claim form shall be applicable for Reliance Group Mediciam Policy.