

September 1, 2023

**BSE LIMITED**

Phiroze Jeejeebhoy Towers  
Dalal Street, Fort  
Mumbai – 400001

Dear Sir/ Madam,

**Sub: Notice convening the 23<sup>rd</sup> Annual General Meeting (AGM) and Annual Report for the Financial Year 2022-23 (Annual Report)**

**Ref: Scrip Code – 954712**

Pursuant to Regulation 53(2) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 (Listing Regulations), the Notice convening 23<sup>rd</sup> AGM and Annual Report of the Company for the Financial Year 2022-23, being sent to the members and debenture holders through electronic mode, are enclosed.

The same are also available on the website of the Company at [www.reliancegeneral.co.in](http://www.reliancegeneral.co.in)

This is for your information and records.

Thanking you.  
Yours faithfully,

**Sushil Sojitra**  
**Company Secretary & Compliance Officer**  
**(Membership No.: A31993)**

**RELIANCE GENERAL INSURANCE COMPANY LIMITED**

**CIN: U66603MH2000PLC128300**

**Registered & Corporate Office:** 6<sup>th</sup> Floor, Oberoi Commerz, International Business Park,  
Oberoi Garden City, Off. Western Express Highway, Goregaon (E), Mumbai - 400063

**E-mail:** [rgicl.compsec@relianceada.com](mailto:rgicl.compsec@relianceada.com) | **Website:** [www.reliancegeneral.co.in](http://www.reliancegeneral.co.in)

**Tel:** +91 22 4173 2000 | **Fax:** +91 22 4173 2158

**NOTICE OF ANNUAL GENERAL MEETING**

Notice is hereby given that the Twenty Third (23<sup>rd</sup>) Annual General Meeting (“AGM”) of the members of Reliance General Insurance Company Limited (“Company”) will be held on **Monday, September 25, 2023 at 10.00 a.m. IST** through Video-Conferencing (“VC”)/ Other Audio-Visual Means (“OAVM”) to transact the following businesses:

**ORDINARY BUSINESS**

1. To receive, consider and adopt the audited financial statements of the Company for the financial year ended March 31, 2023, together with the Reports of the Board of Directors and Auditors thereon.
2. To declare final dividend of 1p. (One Paise Only) per equity share of the Company for the financial year ended March 31, 2023.

**By Order of the Board of Directors  
For Reliance General Insurance Company Limited**

Sd/-

**Sushil Sojitra  
Company Secretary & Compliance Officer  
(Membership No. A31993)**

Place: Mumbai

Date: August 29, 2023

**Notes:**

1. The Ministry of Corporate Affairs, Government of India (“MCA”) has vide its General Circular No. 14/2020 dated April 8, 2020, General Circular No. 17/2020 dated April 13, 2020, General Circular No. 22/2020 dated June 15, 2020, General Circular No. 33/2020 dated September 28, 2020, General Circular No. 39/2020 dated December 31, 2020, General Circular No. 10/2021 dated June 23, 2021, General Circular No. 20/2021 dated December 8, 2021, General Circular No. 2/2022 dated May 5, 2022 and General Circular No. 10/2022 dated December 28, 2022 issued by the Ministry of Corporate Affairs (“MCA”) (collectively referred to as “MCA Circulars”) permitted the holding of the Annual General Meeting (“AGM” or “Meeting”) through Video Conferencing facility/ Other Audio Visual Means (“VC/OAVM”), without the physical presence of the Members at a common venue. In compliance with the provisions of the Companies Act, 2013 (“the Act”) and aforesaid MCA Circulars, the AGM of the Company is being held through VC/OAVM. The Registered Office of the Company shall be deemed to be the venue for the AGM.
2. In line with ‘Green Initiative’, the members whose email address is not registered with the Company / RTA or with their respective Depository Participant (s) are requested to register and update their e-mail address through their respective Depository Participant.
3. Pursuant to the applicable provisions of the Companies Act, 2013 and Rules made thereunder, a member entitled to attend and vote at the AGM is entitled to appoint a proxy to attend and vote on his/ her behalf and the proxy need not be a member of the Company. Since this AGM will be held through VC/OAVM, the requirement of physical attendance of members has been dispensed with. Accordingly, the facility for appointment of proxies by the members will not be available for this AGM and hence the proxy form and attendance slip including route map is not annexed to this notice.
4. Queries proposed to be raised at the AGM may be sent to the Company on e-mail address [rgicl.compsec@relianceada.com](mailto:rgicl.compsec@relianceada.com).
5. Corporate Members intending to attend the AGM through VC or OAVM are requested to send to the Company a certified true copy of their board resolution pursuant to Section 113 of the Companies Act, 2013 authorizing their representatives to attend and vote on their behalf at the Meeting.

6. M/s. KFin Technologies Limited (KFintech) will be providing facility for voting through remote e-voting, for participation in the AGM through VC/OAVM and e-voting during the AGM.
7. The Members can join the AGM through video conferencing mode 15 minutes before and after the scheduled time of the commencement of the Meeting by following the procedure and the Company may close the window for joining the VC/OAVM 15 minutes after the scheduled time to start the AGM. The detailed instructions for participating in the AGM through VC/OAVM are given as a separate attachment to this Notice.
8. The designated e-mail address for communication is [rgicl.compsec@relianceada.com](mailto:rgicl.compsec@relianceada.com) for the members, to enable them to vote.
9. Members attending the AGM through VC/OAVM shall be counted for the purpose of reckoning the quorum under Section 103 of the Companies Act, 2013.
10. In case of joint holders, the Member whose name appears as the first holder in the order of names as per the Register of Members of the Company will be entitled to vote at the AGM.
11. Pursuant to Section 108 of the Companies Act, 2013, read with Rule 20 of the Companies (Management and Administration) Rules, 2014, as substituted by the Companies (Management and Administration) Rules, 2015, the Company is pleased to provide the facility to Members to exercise their right to vote on the resolutions proposed to be passed at AGM by electronic means. The detailed instructions for e-voting are given as a separate attachment to this Notice. The Members, whose names appear in the Register of Members/List of Beneficial Owners as on close of business hours of September 15, 2023, i.e., being the cut-off date, are entitled to vote on Resolutions set forth in this Notice. Members may cast their votes on electronic voting system from any place (remote e-voting).
12. The remote e-voting period will commence at 10:00 a.m. on Friday, September 22, 2023 and will end at 5.00 p.m. on Sunday, September 24, 2023. Members who have cast their vote by remote e-voting prior to the AGM may also participate in the AGM through VC/OAVM but shall not be entitled to cast their vote again. The Members joining the AGM through VC/OAVM, who have not cast their vote by remote e-voting shall be eligible to vote through e-voting system at the e-AGM.

13. The Company has appointed Mr. Anil Lohia and in his absence Mr. Khushit Jain, to act as the Scrutinizer, to scrutinize the entire e-voting process in a fair and transparent manner. The Scrutinizer shall not later than 48 hours of conclusion of the AGM, submit his report of the votes cast in favour or against, if any, to the Chairman of the Company or a person authorised by him in writing, and the result of the same will be disclosed forthwith. The Company has appointed M/s. KFin Technologies Limited as the Agency for the purpose of facilitating the electronic voting.
14. In compliance with the above referred MCA Circulars, Notice of the AGM is being sent only through electronic mode to those Members whose email addresses are registered with the Company/ Depositories. Members may note that the Notice will also be available on the Company's website [www.reliancegeneral.co.in](http://www.reliancegeneral.co.in), website of the Stock Exchange i.e. BSE Limited at [www.bseindia.com](http://www.bseindia.com) and on the website of Company's Registrar and Transfer Agent, KFinTech at <https://evoting.kfintech.com/>.
15. Relevant documents referred to in the accompanying Notice and other statutory registers required as per provisions of the Companies Act, 2013 are open for inspection by the members at the Registered Office of the Company on all working days, except Saturdays, between 11:00 a.m. and 1:00 p.m. upto the date of Meeting.
16. Members may please note that for shares held in electronic form, bank particulars registered against their depository accounts will be used by the Company for payment of dividend, if any. Members are requested to intimate immediately any change in their address or bank mandates to their Depository Participants with whom they are maintaining their demat accounts.
17. A person, whose name is recorded in the Register of Members or in the Register of Beneficial Owners (in case of electronic shareholding) maintained by the Depositories as on the cut-off date i.e., September 15, 2023 only shall be entitled to vote at the AGM.
18. The voting rights of the Members shall be in proportion to the number of share(s) held by them in the equity share capital of the Company as on the cut-off date being September 15, 2023. In case of joint holders, the Member whose name appears as the first holder in the order of names as per the Register of Members of the Company will be entitled to vote at the AGM.
19. The proceedings of the meeting shall be recorded and shall be kept in the safe custody of the Company. Such recording shall be made available at the request of the Members.
20. Since the AGM will be held through VC/OAVM, the Route Map is not annexed in this Notice.

## **PROCEDURE AND INSTRUCTIONS FOR REMOTE E-VOTING**

- i. In compliance with the provisions of Section 108 of the Act, read with Rule 20 of the Companies (Management and Administration) Rules, 2014, as amended from time to time, the Members are provided with the facility to cast their vote electronically, through the e- Voting services provided by KFintech, on all the resolutions set forth in this Notice. The instructions for e-Voting are given herein below.
- ii. However, in pursuant to SEBI circular no. SEBI/HO/CFD/CMD/ CIR/P/2020/242 dated December 9, 2020 on “e-Voting facility provided by Listed Companies”, e-Voting process has been enabled to all the individual demat account holders, by way of single login credential, through their demat accounts / websites of Depositories / DPs in order to increase the efficiency of the voting process.
- iii. Individual demat account holders would be able to cast their vote without having to register again with the e-Voting service provider (ESP) thereby not only facilitating seamless authentication but also ease and convenience of participating in e-Voting process. Shareholders are advised to update their mobile number and e-mail ID with their DPs to access e-Voting facility.
- iv. The remote e-Voting period will commence at 10:00 A.M. on Friday, September 22, 2023 and will end at 5.00 P.M. on Sunday, September 24, 2023.
- v. The voting rights of Members shall be in proportion to their shares in the paid-up equity share capital of the Company as on the cut-off date.
- vi. Any person holding shares in physical form and non- individual shareholders, who acquires shares of the Company and becomes a Member of the Company after sending of the Notice and holding shares as of the cut-off date, may obtain the login ID and password by sending a request at [evoting@Kfintech.com](mailto:evoting@Kfintech.com). However, if he/she is already registered with KFintech for remote e-Voting then he/she can use his/her existing User ID and password for casting the vote.
- vii. In case of Individual Shareholders holding securities in demat mode and who acquires shares of the Company and becomes a Member of the Company after sending of the Notice and holding shares as of the cut-off date may follow steps mentioned below under “Login method for remote e-Voting and joining virtual meeting for Individual shareholders holding securities in demat mode”.

viii. The details of the process and manner for remote e-Voting and e-AGM are explained herein below:

Step 1: Access to Depositories e-Voting system in case of individual shareholders holding shares in demat mode.

Step 2: Access to KFintech e-Voting system in case of shareholders holding shares in physical and non- individual shareholders in demat mode.

Step 3: Access to join virtual meetings(e-AGM) of the Company on KFin system to participate e-AGM and vote at the AGM.

**DETAILS ON STEP 1 ARE MENTIONED BELOW:**

Login method for remote e-Voting for Individual shareholders holding securities in demat mode:

Type of shareholders	Login Method
<p><b>Individual Shareholders holding securities in demat mode with NSDL</b></p>	<p><b>1. User already registered for IDeAS facility:</b></p> <ul style="list-style-type: none"> <li>i. Visit URL: <a href="https://eservices.nsdl.com">https://eservices.nsdl.com</a></li> <li>ii. Click on the “Beneficial Owner” icon under “Login” under ‘IDeAS’ section.</li> <li>iii. On the new page, enter User ID and Password. Post successful authentication, click on “Access to e-Voting”.</li> <li>iv. Click on company name or e-Voting service provider and you will be re- directed to e-Voting service provider website for casting the vote during the remote e-Voting period.</li> </ul> <p><b>2. User not registered for IDeAS e-Services:</b></p> <ul style="list-style-type: none"> <li>i. To register click on link: <a href="https://eservices.nsdl.com">https://eservices.nsdl.com</a></li> <li>ii. Select “Register Online for IDeAS” or click at <a href="https://eservices.nsdl.com/SecureWeb/IdeasDirectReg.jsp">https://eservices.nsdl.com/SecureWeb/IdeasDirectReg.jsp</a></li> <li>iii. Proceed with completing the required fields.</li> <li>iv. Follow steps given in points 1.</li> </ul> <p><b>3. Alternatively, by directly accessing the e- Voting website of NSDL</b></p> <ul style="list-style-type: none"> <li>i. Open URL: <a href="https://www.evoting.nsdl.com/">https://www.evoting.nsdl.com/</a></li> <li>ii. Click on the icon “Login” which is available under ‘Shareholder/Member’ section.</li> </ul>

Type of shareholders	Login Method
	<ul style="list-style-type: none"> <li>iii. A new screen will open. You will have to enter your User ID (i.e., your sixteen-digit demat account number held with NSDL), Password / OTP and a Verification Code as shown on the screen.</li> <li>iv. Post successful authentication, you will be requested to select the name of the company and the e-Voting Service Provider name, i.e., KFintech.</li> <li>v. On successful selection, you will be redirected to KFintech e-Voting page for casting your vote during the remote e-Voting period.</li> </ul>
<p><b>Individual Shareholders holding securities in demat mode with CDSL</b></p>	<ol style="list-style-type: none"> <li><b>1. Existing user who have opted for Easi / Easiest</b> <ul style="list-style-type: none"> <li>i. Visit URL: <a href="https://web.cdslindia.com/myeasi/home/login">https://web.cdslindia.com/myeasi/home/login</a> or URL: <a href="http://www.cdslindia.com">www.cdslindia.com</a></li> <li>ii. Click on New System Myeasi.</li> <li>iii. Login with your registered user id and password.</li> <li>iv. The user will see the e-Voting Menu. The Menu will have links of ESP i.e., KFintech e-Voting portal.</li> <li>v. Click on e-Voting service provider name to cast your vote.</li> </ul> </li> <li><b>2. User not registered for Easi/Easiest</b> <ul style="list-style-type: none"> <li>i. Option to register is available at <a href="https://web.cdslindia.com/myeasi/Registration/EasiRegistration">https://web.cdslindia.com/myeasi/Registration/EasiRegistration</a></li> <li>ii. Proceed with completing the required fields.</li> <li>iii. Follow the steps given in point 1</li> </ul> </li> <li><b>3. Alternatively, by directly accessing the e-Voting website of CDSL</b> <ul style="list-style-type: none"> <li>i. Visit URL: <a href="http://www.cdslindia.com">www.cdslindia.com</a></li> <li>ii. Provide your demat Account Number and PAN.</li> <li>iii. System will authenticate user by sending OTP on registered Mobile &amp; Email as recorded in the demat Account.</li> <li>iv. After successful authentication, user will be provided links for the respective ESP, i.e., KFintech where the e-Voting is in progress.</li> </ul> </li> </ol>



Type of shareholders	Login Method
<b>Individual Shareholder login through their demat accounts / Website of Depository Participant</b>	<ol style="list-style-type: none"> <li>1. You can also login using the login credentials of your demat account through your DP registered with NSDL / CDSL for e-Voting facility.</li> <li>2. Once logged-in, you will be able to see e-Voting option. Once you click on e- Voting option, you will be redirected to NSDL / CDSL Depository site after successful authentication, wherein you can see e-Voting feature.</li> <li>3. Click on options available against company name or e-Voting service provider – KFintech and you will be redirected to e-Voting website of KFintech for casting your vote during the remote e-Voting period without any further authentication.</li> </ol>

**Important note:**

Members who are unable to retrieve User ID / Password are advised to use Forgot user ID and Forgot Password option available at respective websites.

Helpdesk for Individual Shareholders holding securities in demat mode for any technical issues related to login through Depository i.e., NSDL and CDSL.

Login type	Helpdesk details
Securities held with NSDL	Please contact NSDL helpdesk by sending a request at <a href="mailto:evoting@nsdl.co.in">evoting@nsdl.co.in</a> or call at toll free no.: 1800 1020 990 and 1800 22 44 30
Securities held with CDSL	Please contact CDSL helpdesk by sending a request at <a href="mailto:helpdesk.evoting@cdslindia.com">helpdesk.evoting@cdslindia.com</a> or contact at 022- 23058738 or 022-23058542-43

**DETAILS ON STEP 2 ARE MENTIONED BELOW:**

Login method for e-Voting for shareholders other than Individual shareholders holding securities in demat mode and shareholders holding securities in physical mode.

- A. Members whose email IDs are registered with the Company/ Depository Participants (s), will receive an email from KFintech which will include details of E-Voting Event Number (EVEN), USER ID and password. They will have to follow the following process:

- i. Launch internet browser by typing the URL: <https://emeetings.kfintech.com/>
- ii. Enter the login credentials (i.e. User ID and password). In case of physical folio, User ID will be EVEN (E-Voting Event Number), followed by folio number. In case of Demat account, User ID will be your DP ID and Client ID. However, if you are already registered with KFintech for e-voting, you can use your existing User ID and password for casting the vote.
- iii. After entering these details appropriately, click on “LOGIN”.
- iv. You will now reach password change Menu wherein you are required to mandatorily change your password. The new password shall comprise of minimum 8 characters with at least one upper case (A- Z), one lower case (a-z), one numeric value (0-9) and a special character (@, #, \$, etc.,).
- v. The system will prompt you to change your password and update your contact details like mobile number, email ID etc. on first login. You may also enter a secret question and answer of your choice to retrieve your password in case you forget it. It is strongly recommended that you do not share your password with any other person and that you take utmost care to keep your password confidential.
- vi. You need to login again with the new credentials.
- vii. On successful login, the system will prompt you to select the “EVENT” i.e., ‘Reliance General Insurance Company Limited - AGM’ and click on “Submit”.
- viii. On the voting page, enter the number of shares (which represents the number of votes) as on the Cut-off Date under “FOR/AGAINST” or alternatively, you may partially enter any number in “FOR” and partially “AGAINST” but the total number in “FOR/AGAINST” taken together shall not exceed your total shareholding as mentioned herein above. You may also choose the option ABSTAIN. If the Member does not indicate either “FOR” or “AGAINST” it will be treated as “ABSTAIN” and the shares held will not be counted under either head.
- ix. Members holding multiple folios/demat accounts shall choose the voting process separately for each folio/ demat accounts.
- x. Voting has to be done for each item of the notice separately. In case you do not desire to cast your vote on any specific item, it will be treated as abstained.
- xi. You may then cast your vote by selecting an appropriate option and click on “Submit”.
- xii. A confirmation box will be displayed. Click “OK” to confirm else “CANCEL” to modify. Once you have voted on the resolution (s), you will not be allowed to modify your vote. During the voting period, Members can login any number of times till they have voted on the Resolution(s).
- xiii. Corporate/Institutional Members (i.e., other than Individuals, HUF, NRI etc.) are also required to send scanned certified true copy (PDF Format) of the Board Resolution/Authority Letter etc., authorizing its representative to attend the AGM through VC/OAVM on its behalf and to cast its vote through remote e-voting together

with attested specimen signature(s) of the duly authorised representative(s), to the Scrutinizer at email id [dayalandlohia@gmail.com](mailto:dayalandlohia@gmail.com) with a copy marked to [evoting@kfintech.com](mailto:evoting@kfintech.com). The scanned image of the above-mentioned documents should be in the naming format “Corporate Name Even No”.

- B. Members whose email IDs are not registered with the Company/Depository Participants(s), and consequently the Notice of AGM and e-voting instructions cannot be serviced, will have to follow the following process:
- i. Members who have not registered their email address and in consequence the Notice of AGM and e-voting instructions cannot be serviced, may temporarily get their email address and mobile number provided with KFintech, by accessing the link: <https://ris.kfintech.com/clientservices/mobilereg/mobileemailreg.aspx>.
  - ii. Members are requested to follow the process as guided to capture the email address and mobile number for sending the soft copy of the notice and e-voting instructions along with the User ID and Password. In case of any queries, member may write to [einward.ris@kfintech.com](mailto:einward.ris@kfintech.com).
  - iii. Alternatively, member may send an e-mail request at the email id [einward.ris@kfintech.com](mailto:einward.ris@kfintech.com) along with scanned copy of the signed copy of the request letter providing the email address, mobile number, self-attested PAN copy and Client Master copy in case of electronic folio and copy of share certificate in case of physical folio for sending the Notice of AGM and the e-voting instructions.
  - iv. After receiving the e-voting instructions, please follow all steps above to cast your vote by electronic means.

**DETAILS ON STEP 3 ARE MENTIONED BELOW:**

Instructions for all the shareholders, including Individual, other than Individual and Physical, for attending the AGM of the Company through VC/OAVM and e-Voting during the meeting.

- i. Member will be provided with a facility to attend the AGM through VC / OAVM platform provided by KFintech. Members may access the same at <https://emeetings.kfintech.com/> by using the e-voting login credentials provided in the email received from the Company/KFintech. After logging in, click on the Video Conference tab and select the EVEN of the Company. Click on the video symbol and accept the meeting etiquettes to join the meeting. Please note that the members who do not have the User ID and Password for e-Voting or have forgotten the User ID and Password may retrieve the same by following the remote e-Voting instructions mentioned above.
- ii. Facility for joining AGM though VC/OAVM shall open atleast 15 minutes before the

- commencement of the Meeting.
- iii. Members are encouraged to join the Meeting through Laptops/Desktops with Google Chrome (preferred browser), Safari, Internet Explorer, Microsoft Edge, Mozilla Firefox 22.
  - iv. Members will be required to grant access to the webcam to enable VC/OAVM. Further, Members connecting from Mobile Devices or Tablets or through Laptop connecting via Mobile Hotspot may experience Audio/Video loss due to fluctuation in their respective network. It is therefore recommended to use Stable Wi-Fi or LAN Connection to mitigate any kind of aforesaid glitches.
  - v. As the AGM is being conducted through VC/OAVM, for the smooth conduct of proceedings of the AGM, Members are encouraged to express their views / send their queries in advance mentioning their name, demat account number/folio number, email id, mobile number at [rgicl.compsec@relianceada.com](mailto:rgicl.compsec@relianceada.com). Questions/queries received by the Company till September 21, 2023 shall only be considered and responded during the AGM.
  - vi. The Members who have not cast their vote through remote e-voting shall be eligible to cast their vote through e-voting system available during the AGM. E-voting during the AGM is integrated with the VC/OAVM platform. The Members may click on the voting icon displayed on the screen to cast their votes.
  - vii. A Member can opt for only single mode of voting i.e., through Remote e-voting or voting at the AGM. If a Member cast votes by both modes, then voting done through Remote e-voting shall prevail and vote at the AGM shall be treated as invalid.
  - viii. Institutional Members are encouraged to attend and vote at the AGM through VC/OAVM.

## DIRECTORS' REPORT

To the Members,

Your directors present the 23<sup>rd</sup> (Twenty Third) Annual Report of Reliance General Insurance Company Limited (hereinafter referred as “Company”) together with the Audited Financial Statements and Auditor’s Report thereon for the Financial Year ended March 31, 2023.

### **SUMMARY OF FINANCIAL RESULTS**

The financial performance of the Company for Financial Year ended March 31, 2023 is summarised below:

(Rs. in crore)

Particulars	Financial Year ended March 31, 2023	Financial Year ended March 31, 2022
Gross Written Premium	10,489.23	9504.86
Net Earned Premium	6,022.42	5133.80
Income from Investments	1,143.90	1083.50
Profit Before Tax	415.18	380.83
Profit After Tax	270.69	242.28
EPS- Basic (Rs.)	10.74	9.63
EPS- Diluted (Rs.)	10.72	9.56

### **DIVIDEND**

The operations have resulted in a Profit After Tax of Rs. 270.69 crore as compared to a Profit After Tax of Rs. 242.28 crore for the previous year. The Board of Directors at its meeting held on May 2, 2023 has recommended to the shareholders, a dividend @ 0.1% i.e., 1p. (One Paise Only) per equity share of Rs. 10 each fully paid-up of the Company for the year ended March 31, 2023 out of the profits of the Company.

### **TRANSFER TO RESERVES**

The Company does not propose to carry any amount to its reserves during the year under review.

### **BUSINESS PERFORMANCE**

During FY2022-23, the Company has underwritten Gross Written Premium (“GWP”) of Rs. 10,489.23 crore as against Rs. 9,504.86 crore in FY2021-22 registering a growth of 10.36%. The Profit Before Tax earned during FY2022-23 is Rs. 415.18 crore as against Rs. 380.83 crore during the previous year, achieving a growth of 9.02% over FY2021-22.

## **CHANGE IN PAID-UP SHARE CAPITAL**

During the year, the Company allotted 2,62,547 equity shares of Rs. 10 each pursuant to exercise of stock options under “Reliance General Insurance Company Limited Employee Stock Option Scheme” (“ESOP Scheme”).

Accordingly, the paid-up equity share capital of the Company has increased to Rs. 252.07 crore as on March 31, 2023 from Rs. 251.81 crore as on March 31, 2022 and the Share Premium Account increased to Rs. 775.02 crore as on March 31, 2023 from Rs. 770.70 crore as on March 31, 2022.

## **NON-CONVERTIBLE DEBENTURES**

As at March 31, 2023, the Company’s outstanding Non-Convertible Debentures stood at Rs. 230 crore consisting of 2,300 Rated, Listed, Unsecured, Subordinated, Redeemable and Non-Convertible Debentures of the face value of Rs. 10,00,000 each (“NCDs”), with a coupon of 9.10% per annum allotted on August 16, 2016 and are redeemable on August 17, 2026. The NCDs are listed on the Whole Sale Debt Market Segment of BSE Limited.

The NCDs are rated by CARE Rating Limited and Brickwork Ratings India Private Limited and are presently assigned the rating of CARE A and BWR A+ as on March 31, 2023.

The Company has been regular in servicing its interest obligation on NCDs.

## **CHANGE IN NATURE OF BUSINESS**

There was no change in the nature of business of the Company during the Financial Year ended March 31, 2023.

## **BUSINESS ENVIRONMENT**

By the beginning of FY2022-23, businesses around the world surpassed the Covid phase and had transitioned to normalcy.

In furtherance to the government’s policy of insuring the uninsured and as part of the government’s measures to improve ease of doing business, increase competitiveness, spur investments and attract new players, IRDAI has set a mission “Insuring India by 2047” and has initiated various regulatory reforms in the form of new & improved insurance laws. This is likely to attract even more insurers in the country given the demographic advantage, low penetration and untapped market opportunities.

GI Industry has underwritten a Gross Direct Premium of Rs. 2.15 lac crore and has grown by 16.20% during FY2022-23.

## **INVESTMENTS**

The investment portfolio of the Company as on March 31, 2023 stood at Rs. 16,935 crore as compared to Rs. 14,525 crore as on March 31, 2022. The market value of the same was Rs. 16,575 crore as on March 31, 2023 as compared to Rs. 14,534 crore as on March 31, 2022. The Company's investment policy is to optimize returns on the portfolio and maintain sufficient levels of diversification, risk management and liquidity within the portfolio.

The asset allocation mix between the Debt and Equity was 96.41% and 3.59% respectively, as at March 31, 2023.

The Company's investment portfolio is well diversified into sectors, ownership and market size that satisfies the test of liquidity. This enabled easy handling of regular and contingent claims without compromising the construction of performing portfolio

## **CORPORATE GOVERNANCE**

IRDAI has issued comprehensive guidelines on Corporate Governance called "Guidelines for Corporate Governance for insurers in India" dated May 18, 2016 ("CG Guidelines"). The objective of these guidelines is to ensure that the structure, responsibilities and functions of the Board and Senior Management of the Company fully recognize the expectations of all stakeholders as well as those of the Regulator. The Company's philosophy on Corporate Governance envisages the attainment of highest levels of transparency, accountability and equity, in all facets of its operations and in all interactions with its stakeholders, including the members, employees, government and society. A report on Corporate Governance ("CG Report") as required under the CG Guidelines is annexed to this Report.

## **ANNUAL RETURN**

As required under Section 134(3)(a) of the Companies Act, 2013 (the Act), an Annual Return for the Financial Year ended March 31, 2022 is hosted on the Company's website [www.reliancegeneral.co.in](http://www.reliancegeneral.co.in). Annual Return for the Financial Year ended March 31, 2023 will be hosted on the Company's website once it is filed with the Registrar of Companies.

## **MEETINGS OF THE BOARD OF DIRECTORS**

Seven (7) meetings of the Board of Directors were held during the Financial Year ended March 31, 2023 on April 19, 2022, April 26, 2022, July 20, 2022, July 24, 2022, November 7, 2022, February 8, 2023 and March 31, 2023. The details of attendance of the Directors at the Board and Committee meetings are provided in the CG Report.

## **POLICY ON APPOINTMENT AND REMUNERATION OF DIRECTORS, KEY MANAGERIAL PERSONNEL AND SENIOR MANAGEMENT EMPLOYEES**

The Nomination and Remuneration Committee (“NRC”) has devised a policy for selection and appointment of Directors, Key Managerial Personnel and Senior Management Employees and their remuneration. The NRC has also formulated the criteria for determining qualifications, positive attributes and independence of a director, which has been put up on the Company’s website [www.reliancegeneral.co.in](http://www.reliancegeneral.co.in). The Policy is appended as “Annexure I” to this Report.

### **DIRECTORS AND KEY MANAGERIAL PERSONNEL**

#### **Declaration by Independent Directors**

The Company has received a declaration from all the Independent Directors that they meet the criteria of independence laid down under Section 149(6) of the Act and that they have complied with the code of conduct for independent directors as prescribed under Schedule IV of the Act.

In the opinion of the Board, all the Independent Directors meet the criteria with regards to integrity, expertise and experience (including proficiency) as required under the applicable laws.

#### **Key Managerial Personnel**

Pursuant to the provisions of Section 203 of the Act, Mr. Rakesh Jain, Executive Director & CEO, Mr. Hemant Jain, Chief Financial Officer and Mr. Sushil Sojitra, Company Secretary & Compliance Officer, are Key Managerial Personnel of the Company.

### **BOARD EVALUATION**

The Board has carried out an annual evaluation of its own performance, performance of the Committees and Individual Directors pursuant to the provisions of the Act. The Board evaluated the performance after seeking inputs from all the Directors on the basis of criteria such as the Board composition and structure, effectiveness of Board processes, information and functioning, etc.

In a separate meeting of Independent Directors held on March 31, 2023, the performance of Non-Independent Directors, the Board as a whole and the Board Committees was evaluated, considering the views of Executive Director. Independent Directors have expressed their satisfaction and appreciated the timeliness, depth and quality of information provided to the Board at all the times.



## **VIGIL MECHANISM**

The Company has formulated a Whistle Blower Policy/ Vigil Mechanism to address the genuine concerns, if any, of the directors and employees. It also provides for adequate safeguards against the victimization of employees who avail of the mechanism and provides direct access to the Chairperson of the Audit Committee in exceptional cases. It is affirmed that no personnel of the Company have been denied access to Chairperson of the Audit Committee.

The Policy is hosted on the Company's website.

## **EMPLOYEE BENEFIT SCHEME**

The Company has in place an ESOP Scheme called "Reliance General Insurance Company Limited Employee Stock Option Scheme". The underlying philosophy of the Company's ESOP Scheme is to reward the key employees for their association, dedication and contribution to the goals of the Company. Employee Stock Options ("Stock Options") are also expected to strengthen the sense of ownership and belonging among the recipients.

During the year, the Company granted 2,47,329 Stock Options at the grant price of Rs. 180 per option to the eligible employees.

During the year, Stock Options vested aggregated to 44,81,838 and exercised aggregated to 2,62,547. Pursuant to the said exercise, the Company received a consideration of Rs. 4,57,53,818 crore (excluding tax). Pursuant to the exercise of Stock Options 2,62,547 equity shares of Rs. 10 each were allotted to the concerned employees.

During the year, 82,191 Stock Options were lapsed. The Stock Options in force as on March 31, 2023 were 57,18,601. There has been no variation in the terms of the Stock Options granted.

Mr. Rakesh Jain, Executive Director & CEO was granted 2,47,329 (100%) Stock Options during the year. None of the other employees or KMPs were granted any Stock Options.

No employee is granted Stock Options equal to or exceeding 1% of the issued share capital of the Company at the time of grant.

## **DIRECTORS' RESPONSIBILITY STATEMENT**

Pursuant to the requirements under Section 134(5) of the Companies Act, 2013, it is hereby confirmed that:

- i. In the preparation of the Annual Financial Statements for the Financial Year ended March 31, 2023, the applicable Accounting Standards have been followed along with proper explanation relating to material departures, if any;

- ii. The Directors had selected such accounting policies and applied them consistently and made judgments and estimates that were reasonable and prudent so as to give a true and fair view of the state of affairs of the Company as at March 31, 2023 and of the Profit of the Company for the year ended on that date;
- iii. The Directors had taken proper and sufficient care for the maintenance of adequate accounting records in accordance with the provisions of the Companies Act, 2013 and Insurance Act, 1938, as amended, for safeguarding the assets of the Company and for preventing and detecting fraud and other irregularities;
- iv. The Directors had prepared the Annual Financial Statements for the Financial Year ended March 31, 2023 on a 'Going Concern' basis;
- v. The Directors had laid down proper internal financial controls to be followed by the Company and such financial controls are adequate and operating effectively;
- vi. The Directors had devised proper systems to ensure compliance with the provisions of all applicable laws and that such systems are adequate and operating effectively.

### **MATERIAL CHANGES AND COMMITMENTS, AFFECTING THE FINANCIAL POSITION**

There were no material changes or commitments affecting the financial position of the Company between March 31, 2023 and the date of this Report.

### **IMPLEMENTATION OF INDIAN ACCOUNTING STANDARD ("IND AS")**

IRDAI vide its Circular No. IRDAI/F&A/CIR/ACTS/023/01/2020 dated January 21, 2020, had deferred implementation of Ind AS sine die from originally planned year i.e., FY2020-21.

During the year, IRDAI vide the Circular dated July 14, 2022 had advised all Insurers to set up a Steering Committee for effective implementation of Ind AS. The Company has constituted a Steering Committee headed by Chief Financial Officer to oversee the implementation of Ind AS. The Steering Committee at its fortnightly meeting, reviews the implementation of Ind AS. The Audit Committee is apprised on the status on Ind AS implementation on a quarterly basis.

### **AWARDS AND RECOGNITION**

The Company has achieved innumerable awards and was recognized in various fora, summits and conferences during the year under review. Few of them are given below:

- "Best Brands 2022" by The Economic Times.
- "General Insurance Company of the Year - Large (Private Sector)" at The Iconic Platinum Awards 2023 by Feather Touch.
- "Best Digital Transformation Initiative – Insurance" by Quantic 2022.
- "Most Preferred Workplace in BFSI 2022" by Marksmen.
- "Best use of Innovation & Technology in CX" for Brobot Speech-bot at Digital Customer Experience Confex & Awards 2023 by Gain Skills Business Media.

- “Health Marcom Awards 2022 (PCOS Campaign)” by Exchange 4 Media.

## **PARTICULARS OF EMPLOYEES**

As per the Companies (Specification of Definitions details) Rules, 2014, as amended, the Company doesn't fall under the category of listed company. Hence, provisions of Section 197(12) of the Act and Rule 5(1) & 5(2) of the Companies (Appointment and Remuneration of Managerial Personnel) Rules, 2014, are not applicable to the Company.

## **DISCLOSURES ON REMUNERATION**

Pursuant to the IRDAI Guidelines on Remuneration of Non-executive Directors and Managing Director/Chief Executive Officer/Whole-time Directors of Insurers dated August 5, 2016, following are the disclosures on remuneration:

### **I. Qualitative Disclosures**

#### **A. Information relating to the design and structure of remuneration processes and the key features and objective of remuneration policy:**

The Company has under the guidance of the Nomination and Remuneration Committee (“NRC”), followed compensation practices intended to drive meritocracy and transparency. While the Company strives to ensure internal and external equity that are consistent with emerging market trends, its business model and affordability based on business performance sets the overarching boundary conditions.

For an effective governance, the NRC has oversight over the overall compensation. The NRC defines Key Performance Indicators (KPIs) for CEO and the organizational performance norms for bonus based on the financial and strategic plan approved by the Board. The KPIs include both quantitative and qualitative aspects. The NRC assesses organizational performance as well as the individual performance for CEO of the Company. Based on its assessment, it makes recommendations to the Board regarding compensation for the CEO of the Company and employees, including senior management and key management personnel.

The Company seeks to achieve a prudent mix of fixed and variable pay, with a higher proportion of variable pay at senior levels and no guaranteed bonuses. Compensation is sought to be aligned to both financial and non-financial indicators of performance including aspects like risk management and customer service. In addition, the Company has an employee stock option scheme aimed at aligning compensation to long term performance through stock option grants that vest over a period of time to middle and senior management and CEO.

**B. Description of the ways in which current and future risks are taken into account in the remuneration processes.**

The Board approves the risk framework of the Company. The business activities of the Company are undertaken within this framework to achieve the financial plan. The risk framework includes the Company’s risk appetite, limits framework and policies and procedures governing various types of risk. KPIs of CEO as well as employees, incorporate relevant risk management related aspects. For example, in addition to performance targets in areas such as growth and profits, performance indicators include aspects such as Combined Ratio and various compliances. The NRC takes into consideration all the above aspects while assessing organizational and individual performance and making compensation related recommendations to the Board.

**C. Description of the ways in which the Company seeks to link performance during a performance measurement period with levels of remuneration.**

The key performance metrics include business growth, market share, profits, strategic goals for future, risk metrics (such as combined ratio), compliance with regulatory norms, and customer service. The specific metrics and weightages for various metrics vary with the role and level of the individual.

The NRC takes into consideration all the above aspects while assessing Organizational and Individual performance and making compensation related recommendations to the Board regarding the level of performance bonus for employees and the performance assessment of CEO. The performance assessment of individual employees is undertaken based on achievements vis-à-vis their goal sheets, which incorporate the various aspects/ metrics described earlier.

**II. Quantitative Disclosures for remuneration of Executive Directors including Managing Director & CEO**

<b>Particulars</b>	<b>Rs. in 000’s</b>
Salaries	1,31,395
Contribution to Provident Fund and Superannuation	4,395
Provision for Gratuity & Nps	3,110
<b>Total</b>	<b>1,38,900</b>

**SECRETARIAL AUDITOR & SECRETARIAL AUDITOR’S REPORT**

Pursuant to the provisions of Section 204 of the Act and the Companies (Appointment and Remuneration of Managerial Personnel) Rules, 2014, the Company has appointed M/s. Aashish K. Bhatt & Associates, Practicing Company Secretaries to undertake the Secretarial Audit of

the Company for the Financial Year ended March 31, 2023. There are no qualification, reservation or adverse remark or disclaimer made by the Secretarial Auditor in their report. The Secretarial Audit Report is appended as “Annexure II” to this Report.

### **SECRETARIAL STANDARDS ISSUED BY ICSI**

The Company has complied with the applicable Secretarial Standards issued by the Institute of Company Secretaries of India from time to time.

### **STATUTORY AUDITORS**

Members of the Company at the Nineteenth AGM held on September 20, 2019 and Twenty-Second AGM held on September 27, 2022, had appointed M/s. Uttam Abuwala Ghosh & Associates, Chartered Accountants (Firm Registration Number 111184W) and M/s. Chaturvedi & Shah LLP, Chartered Accountants (Firm Registration Number 101720W/W100355), respectively, as the Joint Statutory Auditors of the Company to audit the accounts of the Company upto FY2023-24 and FY2026-27, respectively and to hold office as such upto the conclusion of the Twenty-Forth and Twenty-Seventh AGM, respectively, of the Company.

### **STATUTORY AUDITORS' REPORT**

The Statutory Auditor's Report on the Financial Results for the year ended March 31, 2023, contains a modified opinion provided hereunder:

*“The Company's investment in Non-convertible debentures of Rs.7,872 lakhs in Reliance Capital Limited (RCL) as at March 31, 2023. The investment is being valued at amortised cost as prescribed by the IRDA Regulations and valuation policy approved by the Board of Directors. The Company has created a provision of 43% amounting to Rs. 3,376 lakhs. As credit rating of the investment is standing at D and the investee company has defaulted in repayment of interest and principal on due dates, and a Corporate Insolvency Resolution Process is initiated for investee company under the Insolvency and Bankruptcy Code, 2016, the impact, if any, on the potential diminution in the value of the investment is presently not ascertainable.”*

During the year under review, there was no fraud reported by the statutory auditors to the Audit Committee under Section 143(12) of the Act.

### **RESPONSE OF THE BOARD OF DIRECTORS ON AUDIT QUALIFICATION**

In respect of the aforesaid modified opinion by the Statutory Auditors, the response of the Board of Directors is as follows:

*“The Company has investments of Rs 7,872 Lakhs in Secured Non-Convertible Debentures (NCD's) of Reliance Capital Limited (RCL), which have been classified as doubtful assets on*

*and from 17<sup>th</sup> January, 2021 based on Prudential Norms for Income Recognition, Asset Classification and Provisioning issued under Insurance Regulatory & Development Authority of India's (IRDAI's) master circular on Preparation of Financial Statements. The management have estimated the realisable value of the NCD's based on the bid received for RCL. In the auction held on 26<sup>th</sup> April, 2023 for Rs. 9,650 crore. Basis which, the Company has created provision of 43% of secured investments in RCL amounting to Rs. 3,376 Lakhs and the management is confident of realisability of balance amount."*

### **RELATED PARTY TRANSACTIONS**

All contracts/ arrangements/ transactions entered by the Company with related parties during the year under review, were on arm's length basis and in ordinary course of the business of the Company. The Audit Committee and the Board have given their omnibus approval to enter into different types of related party transactions which are recurring in nature and in the ordinary course of business. The details of transactions with related parties are placed before the Audit Committee and the Board on a quarterly basis.

There were no materially significant transactions with the KMPs or their relatives that have a potential conflict with the interest of the Company at large. During the year, there were no material contracts/ arrangements/ transactions at arm's length basis that needed to be disclosed in Form AOC-2 as required under the Act. As per Accounting Standard - 18 on 'Related Party Disclosures', the details of related party transactions entered by the Company are included in the Notes to Accounts.

### **THE CONSERVATION OF ENERGY, TECHNOLOGY ABSORPTION**

The Company, being an insurance company does not have any manufacturing activity. The Directors, therefore, have nothing material to report on conservation of energy. However, the Company continues its efforts to implement energy efficient solutions in various spheres of its activities.

### **FOREIGN EXCHANGE EARNINGS AND OUTGO**

During the year under review, the Company incurred an expenditure of Rs. 52.55 crore in foreign exchange mainly on account of reinsurance premium and claims payment. Premium received and claims on reinsurance ceded in foreign exchange during the year was Rs. 55.07 crore.

### **RISK MANAGEMENT**

The risk strategy of the Company is to identify actual and potential threats to the Company on a short and long-term basis. Company's risk management and internal control systems are designed to ensure that inherent risks associated to insurance business are managed effectively and efficiently, aligned with its overarching objective of creating long-term value for all the

stakeholders. Risk management is integrated into the Company's culture by way of an effective policy and a program led by the senior management. Risk framework of Company is designed to identify potential events (risks and opportunities) and manage the risks within its risk appetite, to provide a reasonable assurance regarding the achievement of the Company's objectives.

The Company has an integrated risk management methodology and key function associated to risk identification/mitigation (i.e., Internal Audit, Risk Containment Unit, Enterprise Risk Management, Information Security and Grievance Management) are well unified under one team and reporting into Chief Risk Officer ("CRO"). The Company also has a well-integrated Enterprise Risk Management ("ERM") framework with the Risk Management Committee ("RMC") monitoring the implementation of ERM practices across the organization. ERM encourages a proactive, reliable, and balanced enterprise-wide risk management to support in informed decision making. ISO 31000 Assurance, an international standard that provides principles and guidelines for Enterprise Risk Management has successfully been implemented and practised.

The Company has identified enterprise-wide risks which are categorized under five broad categories viz. Credit risk, Market risk, Business risk (Insurance risk), Operational risk (including Cyber Risk) and Compliance risk. On a quarterly basis the Board, inter-alia, reviews the minutes of Risk Management Committee and Audit Committee. CRO updates RMC and Board on the Risk Report of the Company, basis which RMC and Board decides on appropriate mitigation plan to be implemented. CRO along with the control owners monitors the implementation of formulated mitigation plan. The Company has successfully completed the surveillance audit for compliance as per the requirements of ISO 27001:2013 Information Security Management System, international standard to make the information assets more secure.

### **CORPORATE SOCIAL RESPONSIBILITY ("CSR")**

The Company has constituted a Corporate Social Responsibility ("CSR") Committee in compliance with the provisions of Section 135 of the Act read with the Companies (Corporate Social Responsibility Policy) Rules, 2014 ("CSR Rules"). The CSR Committee has formulated a CSR Policy indicating the activities to be undertaken by the Company. Annual Report on CSR Activities as per the format prescribed under the CSR Rules, is appended as "Annexure III" to this Report. The CSR Policy is hosted on the Company's website [www.reliancegeneral.co.in](http://www.reliancegeneral.co.in).

The CSR Committee consists of Dr. Thomas Mathew, Mrs. Chhaya Virani and Mr. Rakesh Jain as members.

## **SIGNIFICANT AND MATERIAL ORDERS PASSED BY THE REGULATORS, COURTS OR TRIBUNALS**

No significant or material orders are passed by the regulators or courts or tribunals which may impact the going concern status and Company's operation in future.

## **ADEQUACY OF INTERNAL FINANCIAL CONTROLS**

The Company has established an Internal Financial Control ("IFC") Framework as per the requirements of the Act. The Company has designed its IFC system to provide a reasonable assurance with regard to recording and providing reliable financial and operational information, complying with applicable statutes, executing transactions with proper authorisation and ensuring compliance of corporate policies. The Company has a well-defined delegation of power with authority limits for approving the revenue as well as the expenditure. Internal auditor's findings and recommendations are reported to the Audit Committee. The Audit Committee actively monitors and reviews audit reports submitted by the internal auditors and keeps the Board informed. The Audit Committee assures the adequacy and effectiveness of the internal financial control system as laid down.

The Company has established a well-defined internal control over financial reporting criterion across the organisation. During the year, such controls are tested and any material weakness is reported to senior management. During the year under review, the internal financial controls with reference to the financial statements were adequate and operating effectively.

The report on the effectiveness of Internal Control over Financial Reporting as per the guidelines issued by the Institute of Chartered Accountants of India is placed before the Board directly by the Statutory Auditors on an annual basis.

## **AUDIT COMMITTEE**

The Audit Committee comprises of 3 (Three) members, and all are Independent Directors. The Chairman of the Committee is an Independent Director and a qualified Chartered Accountant. The composition of the Committee is in conformity with the provisions of Section 177 of the Act and CG Guidelines. All the Committee members possess adequate qualifications to fulfill their duties as stipulated under the Act and CG Guidelines.

The other details about Audit Committee are provided in the CG Report forming part of this Report.

## **PARTICULARS OF LOANS, GUARANTEES OR INVESTMENTS**

The Company has not given any loan or guarantee to any person or body corporate during the year under review. The investments of the Company are in compliance with the norms



prescribed by IRDAI, the Guidelines and Circulars issued by IRDAI from time to time and the Investment Policy of the Company.

### **SUBSIDIARIES, ASSOCIATES AND JOINT VENTURE COMPANIES**

The Company does not have any subsidiary, associate or joint venture company.

### **PUBLIC DEPOSITS**

The Company did not accept any deposits from the public during the year under review.

### **DISCLOSURE UNDER THE SEXUAL HARASSMENT OF WOMEN AT WORKPLACE (PREVENTION, PROHIBITION AND REDRESSAL) ACT, 2013**

The Company has in place a policy on Prevention of Sexual Harassment in line with the requirements of the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013. Internal Complaints Committee (“ICC”) has been set up to redress the complaints regarding sexual harassment. All the employees (permanent, contractual, temporary, trainees) are covered under this policy.

There were five sexual harassment complaint received during the financial year ended March 31, 2023. Out of the total, four were investigated by ICC and disposed-off with suitable actions taken and for one case, an investigation is in progress.

### **DEBENTURE TRUSTEES**

As per SEBI circular no. CIR/IMD/DF/18/2013 dated October 29, 2013 read with SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 Debenture Trustee details are as under:

Name	:	Vistra ITCL (India) Limited
Address	:	IL&FS Financial Centre, Plot C-22, G Block, Bandra Kurla Complex, Bandra (East), Mumbai – 400051.
Telephone	:	+91 22 69300000
Fax	:	+91 22 28500029
Email	:	<a href="mailto:VistraITCL.Support@vistra.com">VistraITCL.Support@vistra.com</a>
Website	:	<a href="http://www.vistraitcl.com">www.vistraitcl.com</a>

### **APPRECIATION & ACKNOWLEDGEMENT**

Your directors place on record their appreciation for the assistance and co-operation extended by various authorities including the Insurance Regulatory and Development Authority of India, General Insurance Council, Ministry of Corporate Affairs, Depositories and Stock Exchange.

Your directors are thankful to the policyholders, agents, intermediaries and reinsurers for reposing their unstinted faith in the Company.

Your directors place on record their appreciation for the hard work, loyalty and commitment, of employees of the Company.

**For and on behalf of the Board of Directors**

**Rajendra Chitale**  
**Chairman**  
**(DIN-00015986)**

Place: Mumbai  
Date: May 2, 2023

## **Policy on appointment and remuneration of Directors, Key Managerial Personnel and Senior Management Employees**

### **1. Introduction**

- 1.1 Reliance General Insurance Company Limited (“the Company”) considers human resources as its invaluable assets. This policy aims to harmonize the aspirations of the directors / employees with the goals of the Company.
- 1.2 Human capital is a strategic source of value creation. As part of our progressive HR philosophy, it is necessary to have in place a comprehensive Compensation Policy, which is in line with the industry trend and is employee friendly.

### **2. Objectives**

- 2.1 Ensuring that the quantum and composition of remuneration is reasonable and sufficient to attract, retain and motivate, employees to run the Company successfully.
- 2.2 Ensuring that relationship of remuneration to performance is clear and meets the performance benchmarks.
- 2.3 Ensure that annual compensation review considers industry/ business outlook and strategies adopted by industry peers, differentiates employees based on their performance/ skill sets and also protects employees, particularly those in junior cadre, against inflationary pressures;
- 2.4 Retention of high performers at all levels and those playing critical roles.

### **3. Scope**

The Board has constituted the "Nomination and Remuneration Committee" in line with the requirements under the provisions of the Companies Act, 2013. This Policy sets out the broad guiding principles for the Committee for recommending to the Board the appointment and remuneration of the directors, key managerial personnel, senior managerial personnel of the Company.

### **4. Definitions**

- 4.1 "Director" means a director appointed to the Board of the Company.
- 4.2 "Key Managerial Personnel" means
  - (i) the Chief Executive Officer or the Managing Director or the Manager;

- (ii) the Company Secretary;
- (iii) the Whole-time Director;
- (iv) the Chief Financial Officer;
- (v) such other officer as may be prescribed under the Companies Act, 2013.

## 5. Policy

### 5.1 Appointment of Directors/ Key Managerial Personnel/ Senior Management Personnel

The Nomination and Remuneration Committee, inter alia, considers qualifications, positive attributes, areas of expertise and number of Directorships and Memberships held in various committees of other companies by such persons contributing to the Company's business and policy decisions.

### 5.2 Remuneration to Directors/ Key Managerial Personnel

5.2.1 The remuneration of the Directors/ Managing Directors/ Whole Time Directors and Managers etc. will be governed as per provisions contained in the Companies Act, 2013 and rules made therein from time to time and/or provisions under Insurance Act, 1938 as amended by the Insurance Laws (Amendment) Act, 2015.

5.2.2 Non - Executive Directors shall be entitled to sitting fees for attending the meetings of the Board and the Committees thereof as approved by the Board of Directors from time to time. The Non Executive Directors shall also be entitled to profit related Commission, if approved by the Board, in addition to the sitting fees.

5.2.3 The Board, on the recommendation of the Nomination and Remuneration Committee, shall review and approve the remuneration payable to the Directors /Key Managerial Personnel/ Senior Management Personnel of the Company within the overall limits, if any, approved by the shareholders.

5.2.4 The remuneration structure shall include the following components:

- (i) Basic Pay
- (ii) Perquisites and Allowances
- (iii) Stock Options, if any.
- (iv) Commission (Applicable in case of Executive Directors/ Directors)
- (v) Retiral Benefits
- (vi) Performance Linked Incentives

5.2.5 The Annual Plan, objectives, financial results of the Company shall be reviewed by the Nomination and Remuneration Committee and

performance incentives, increment, revision in remuneration etc. will be proposed based on the achievements.

### **5.3 Remuneration to the other employees**

Employees shall be assigned grades/ bands according to their qualifications and work experience, competencies as well as their roles and responsibilities in the organization. Individual remuneration shall be determined within the appropriate grade/ bands and shall be based on various factors such as job profile, skill sets, seniority, experience, performance and prevailing remuneration levels for equivalent jobs.

### **6. Retention Features as part of Compensation Package**

Based on the organizational need for retaining performing employees and those in critical roles, certain retention features may be rolled out as part of the overall compensation package. These may take form of Retention Bonus (RBs); Special Monetary Programs (SMPs), Long term Incentives (LTIs), Employees Stock Options, etc.

### **7. Modification and Amendment**

The policy is subject to modification, amendment and alterations by the management at any time without assigning any reasons.

**FORM MR-3**  
**SECRETARIAL AUDIT REPORT**  
**FOR THE FINANCIAL YEAR ENDED 31<sup>ST</sup> MARCH, 2023**

*[Pursuant to section 204(1) of the Companies Act, 2013 and rule No. 9 of the Companies  
(Appointment and Remuneration of Managerial Personnel) Rules, 2014]*

To,

**The Members,**

**Reliance General Insurance Company Limited.**

I have conducted the Secretarial Audit of the compliance of applicable statutory provisions and the adherence to good corporate governance practice by **Reliance General Insurance Company Limited** (hereinafter called "the Company"). Secretarial Audit was conducted in a manner that provided me a reasonable basis for evaluating the corporate conducts / statutory compliances and expressing my opinion thereon.

Based on my verification of the Company's books, papers, minutes books, forms and returns filed and other records maintained by the Company and also the information provided by the Company, its officers, agents and authorized representatives during the conduct of Secretarial Audit, I hereby report that in my opinion, the Company has, during the audit period covering financial year ended 31<sup>st</sup> March, 2023, complied with the statutory provisions listed hereunder and also that the Company has proper Board-processes and compliance-mechanism in place to the extent, in the manner and subject to the reporting made hereinafter:

1. I have examined the books, papers, minute books, forms and returns filed and other records maintained by the Company, for the financial year ended on 31<sup>st</sup> March, 2023, according to the provisions of:
  - i. The Companies Act, 2013 (the Act) and the rules made thereunder;
  - ii. The Securities Contracts (Regulation) Act, 1956 ('SCRA') and the rules made thereunder;

- iii. The Depositories Act, 1996 and the Regulations and Bye-laws framed thereunder – Not Applicable;
- iv. Foreign Exchange Management Act, 1999 and the rules and regulations made thereunder to the extent of Foreign Direct Investment, Overseas Direct Investment and External Commercial Borrowings – Not Applicable;
- v. The following regulations and guidelines prescribed under the Securities and Exchange Board of India Act, 1992 ('SEBI Act') are:
  - a) The Securities and Exchange Board of India (Substantial Acquisition of Shares and Takeovers) Regulations, 2011 – Not Applicable;
  - b) The Securities and Exchange Board of India (Prohibition of Insider Trading) Regulations, 2015;
  - c) The Securities and Exchange Board of India (Issue of Capital and Disclosure Requirements) Regulations, 2018 – Not Applicable;
  - d) The Securities and Exchange Board of India (Share Based Employee Benefits and Sweat Equity) Regulations, 2021 – Not Applicable;
  - e) The Securities and Exchange Board of India (Issue and Listing of Non-Convertible Securities) Regulations, 2021;
  - f) The Securities and Exchange Board of India (Registrars to an Issue and Share Transfer Agents) Regulations, 1993 – Not Applicable;
  - g) The Securities and Exchange Board of India (Delisting of Equity Shares) Regulations, 2021 – Not Applicable;
  - h) The Securities and Exchange Board of India (Buy-back of Securities) Regulations, 2018 – Not Applicable;

Further, we report that, based on the compliance mechanism established by the Company, which has been verified on test check basis and the Compliance Report submitted to and taken on record by the Board of Directors of the Company, we are of the opinion that the Company has complied with the provisions of the Insurance Act, 1938 as amended from time to time, the Insurance Laws (Amendment)

Act, 2015, Guidelines on Motor insurance Service Provider issued on August 31, 2017 and other applicable rules, regulations, guidelines, circulars and directions issued by IRDAI.

I have examined compliances with applicable clauses of:

- i. Secretarial Standards issued by the Institute of the Company Secretaries of India;
- ii. The Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 pertaining to Listed Non-Convertible Debentures;

During the financial year under report, the Company has complied with the provisions of the Act, Rules, Regulations, Guidelines, Standards, etc. mentioned above.

I further report that:

The Board of Directors of the Company is duly constituted with proper balance of Executive Director, Non-Executive Directors and Independent Directors. There were no changes in the composition of the Board of Directors during the period under review.

Adequate notice, agenda and detailed notes have been given to all Directors to schedule the Board Meetings at least seven days in advance or on a shorter notice and a system exists for seeking and obtaining further information and clarifications on the agenda items before the meeting and for meaningful participation at the meeting.

The decisions at Board Meetings and Committee Meetings are carried out and recorded in the minutes of the Board of Directors and Committee of the Board accordingly.

I have relied on the representation made by the Company and its Officers for adequate systems and processes in the Company commensurate with its size and operations of the Company to monitor and ensure compliance with applicable laws.

I further report that there are adequate systems and processes in the company commensurate with the size and operations of the company to monitor and ensure compliance with applicable laws, rules, regulations and guidelines.

I further report that during the year under review, the Company has undertaken event / action having a major bearing on the Company's affairs in pursuance of the above referred laws, rules, regulations, guidelines, standards, etc. referred to above viz.



- (i) Allotment of equity shares pursuant to exercise of options under “Reliance General Insurance Company Limited Employee Stock Option Scheme;
- (ii) The Company has obtained Board and Member’s approval for the following businesses:
  - a) Declaration of final dividend on equity shares for Financial Year 2021-22;
  - b) Appointment of M/s Chaturvedi & Shah LLP, Chartered Accountants as joint Statutory auditors for a period of 5 years;
  - c) Re-appointment of Dr. Thomas Mathew (DIN: 05203948) as an Independent Director of the Company for a second term;
  - d) Approval for reimbursement of Management Fees to Reliance Capital Limited for FY 22-23.

**For Aashish K. Bhatt & Associates  
Practicing Company Secretaries**

**Place: Mumbai  
Date: May 02, 2023**

**Aashish Bhatt  
Proprietor  
ACS No.:19639, COP No.:7023  
UDIN: A019639E000234535  
ICSI Unique Code S2008MH100200  
Peer Review Certificate No.: 2959/2023**

This Report is to be read with our letter annexed as Appendix A, which forms integral part of this report.

**APPENDIX A**

To,

**The Members,**

**Reliance General Insurance Company Limited**

My report of even date is to be read along with this letter.

1. The responsibility of maintaining Secretarial record is of the management and based on my audit, I have expressed my opinion on these records.
2. I am of the opinion that the audit practices and process adopted to obtain assurance about the correctness of the secretarial records were reasonable for verification on test check basis.
3. I have not verified the correctness and appropriateness of financial records and books of accounts of the Company.
4. The management is responsible for compliances with corporate and other applicable laws, rules, regulations, standards etc. My examination was limited to the verification of procedure on test basis and wherever required, I have obtained the Management Representation about the compliance of laws, rules and regulations etc.
5. The Secretarial Audit report is neither an assurance as to the future viability of the Company nor of the efficacy or effectiveness with which the management has conducted the affairs of the Company.

**For Aashish K. Bhatt & Associates  
Practicing Company Secretaries**

**Place: Mumbai**

**Date: May 02, 2023**

**Aashish Bhatt**

**Proprietor**

**ACS No.:19639, COP No.:7023**

**UDIN: A019639E000234535**

**ICSI Unique Code S2008MH100200**

**Peer Review Certificate No.: 2959/2023**

**REPORT ON CORPORATE SOCIAL RESPONSIBILITY FOR FY2022-23**

**1. Brief outline on CSR Policy of the Company:**

The Company has a robust CSR Policy in place. Objective of the CSR Policy is to promote a unified approach to CSR across the Company by identifying select causes to work with, thereby ensuring a high social impact. The policy inter-alia specifies the key focus areas for CSR activities/ projects that could be undertaken by the Company, approach and process for undertaking CSR activities/ projects and the monitoring mechanism.

**2. The Composition of CSR Committee:**

<b>Sr. No.</b>	<b>Name of Director</b>	<b>Designation / Nature of Directorship</b>	<b>Number of meetings of CSR Committee held during the year</b>	<b>Number of meetings of CSR Committee attended during the year</b>
1.	Dr. Thomas Mathew	Independent Director	4	4 of 4
2.	Mrs. Chhaya Virani	Independent Director	4	4 of 4
3.	Mr. Rakesh Jain	Executive Director & CEO	4	4 of 4

3. The Composition of CSR Committee, CSR Policy and CSR projects approved by the Board are disclosed on website of the Company at [https://www.reliancegeneral.co.in/PublicDisclosure/Corporate\\_Social\\_Responsibility\\_Policy.pdf](https://www.reliancegeneral.co.in/PublicDisclosure/Corporate_Social_Responsibility_Policy.pdf).

4. Details of Impact Assessment of CSR projects carried out in pursuance of sub-rule (3) of rule 8 of the Companies (Corporate Social Responsibility Policy) Rules, 2014: N.A.

5. (a). **Average net profit of the company as per sub-section (5) of section 135:**

**Rs. 3,34,27,14,754.93**

(b). **Two percent of the average net profit of the Company as per Section 135 (5):**

**Rs. 6,68,54,295.10**

(c). **Surplus arising out of the CSR Projects or programs or activities of the previous financial years: NIL**

(d). **Amount required to be set-off for the financial year, if any: NIL**

(e). Total CSR obligation for the financial year [(b)+(c)-(d)]: Rs. 6,68,54,295.10

6. (a) Amount spent on CSR Projects (both Ongoing Project and other than Ongoing Project): NA

*Note: The Company has not undertaken any Project on its own. The Company has just contributed to the eligible Implementing Agencies who have approached the Company seeking CSR contributions.*

(b). Amount spent in Administrative Overheads: NIL

(c). Amount spent on Impact Assessment, if applicable: NA

(d). Total amount spent for the Financial Year [(a)+(b)+(c)]: NIL

(e). CSR amount spent or unspent for the Financial Year:

Total Amount Spent for the Financial Year (in Rs.)	Amount Unspent (in Rs.)				
	Total Amount transferred to Unspent CSR Account as per section 135(6)		Amount transferred to any fund specified under Schedule VII as per second proviso to section 135(5)		
	Amount	Date of transfer	Name of the Fund	Amount	Date of transfer
6,69,00,000	-	-	-	-	-

(f). Excess amount for set-off, if any: NIL

Sl. No.	Particular	Amount (in Rs.)
(1)	(2)	(3)
(i)	Two percent of average net profit of the company as per section 135(5)	-
(ii)	Total amount spent for the Financial Year	-
(iii)	Excess amount spent for the financial year [(ii)-(i)]	-
(iv)	Surplus arising out of the CSR projects or programmes or activities of the previous financial years, if any	-
(v)	Amount available for set off in succeeding financial years [(iii)-(iv)]	-

**7. Details of Unspent Corporate Social Responsibility amount for the preceding three financial years:**

Sr. No.	Preceding Financial Year	Amount transferred to Unspent CSR Account under section 135 (6) (in Rs.)	Balance Amount in Unspent CSR Account under section 135 (6) (in Rs.)	Amount spent in the Financial Year (in Rs.)	Amount transferred to a Fund as specified under Schedule VII as per second proviso to subsection (5) of section 135, if any		Amount remaining to be spent in succeeding financial years (in Rs.)	Deficiency, if any
					Amount (in Rs.)	Date of transfer		
1.	2021-22	-		-	-	-	-	
2.	2020-21	-		82,70,000*	-	-	-	
3.	2019-20	82,70,000*		-	-	-	-	

\* The unspent amount for FY2019-20 was spent in April 2020 itself. There was no provision under the Companies Act, 2013 for transfer of unspent amount to Unspent CSR Account then.

**8. Whether any capital assets have been created or acquired through Corporate Social Responsibility amount spent in the Financial Year: No**

Furnish the details relating to such asset(s) so created or acquired through Corporate Social Responsibility amount spent in the Financial Year:

Sl. No.	Short particulars of the property or asset(s) [including complete address and location of the property]	Pincode of the property or asset(s)	Date of creation	Amount of CSR amount spent	Details of entity/ Authority/ beneficiary of the registered owner		
					CSR Registration Number, if applicable	Name	Registered address
(1)	(2)	(3)	(4)	(5)	(6)		

*(All the fields should be captured as appearing in the revenue record, flat no, house no, Municipal Office/Municipal Corporation/ Gram panchayat are to be specified and also the area of the immovable property as well as boundaries)*

**9. Specify the reason(s), if the company has failed to spend two per cent of the average net profit as per sub-section (5) of section 135: NA**

**For and on behalf of the Board of Directors**

\_\_\_\_\_  
**Rakesh Jain**  
 Executive Director and CEO  
 (DIN: 03645324)

\_\_\_\_\_  
**Mrs. Chhaya Virani**  
 Member of CSR Committee  
 (DIN: 06953556)

Place: Mumbai  
 Date: May 2, 2023

## **REPORT ON CORPORATE GOVERNANCE**

Corporate Governance is the application of best management practices, compliance of law in true letter and spirit and adherence to ethical standards for effective management and distribution of wealth and discharge of social responsibility for sustainable development of all stakeholders. It is a set of processes, customs, policies, laws and instructions affecting the way a Company is directed, administered or controlled. Corporate Governance is a philosophy which touches every facet of the functioning of company and its stakeholders. Good corporate governance standards play a key role in enhancing the confidence of various stakeholders.

### **COMPANY'S PHILOSOPHY ON CORPORATE GOVERNANCE**

In its commitment to achieve sound Corporate Governance practices, the Company is guided by various core principles. The Company believes that strong governance standards, focusing on fairness, transparency, accountability and responsibility are vital, not only for the healthy and vibrant corporate sector growth, but also for inclusive growth of the economy. The Company strives to adopt policies and practices that meet the highest ethical standards. The commitment to good governance has a distinctive competitive advantage, enhances reputation and creates long-term sustainability.

The Company believes in nurturing its long-term commitment and sustainable relationships with Policyholders, Shareholders and other stakeholders and views Corporate Governance as a continuous journey towards sustainable value creation for all its stakeholders. Timely disclosure on all material information regarding the Company, including the financial situation, business performance, ownership and governance structure, is part of the corporate governance framework. The Company also believes that an eminent, well informed and independent Board is necessary to ensure highest standards of Corporate Governance. The presence of an active group of Independent Directors on the Board contributes a great deal towards ensuring confidence of the customers. The Company's Board has played a vital role in guiding the evolution of culture and values in line with the changing times and the external environment.

### **BOARD OF DIRECTORS**

The Board of Directors of the Company are responsible for ensuring fairness, transparency and accountability of the Company's business operations. The Board provide appropriate directions, with regard to leadership, vision, strategies, policies, monitoring, supervision, accountability to shareholders and to achieve greater levels of performance on a sustained basis as well as adherence to the best practices of Corporate Governance. The Board plays a pivotal role in creation of stakeholder value and ensures that the Company adopts sound and ethical business practices and that the resources of the Company are optimally used.

The Board periodically, inter-alia, reviews and approves the strategy and oversees the decisions of the Management. The Board acts in a manner that is consistent with their duties while allowing management the freedom to execute the Company’s strategies. The Board along with the business and financial issues also deals challenges and issues relating to Corporate Governance, Corporate Social Responsibility and ethics.

**Composition:**

The Board of Directors of the Company comprises of competent and qualified Directors to drive the strategies, having diverse relevant business experiences and objectivity to protect the interest of various stakeholders in general and policyholders in particular.

As on March 31, 2023, the Board comprised of Four (4) members of which Three (3) are Independent Directors and one Executive Director also assuming a role of Chief Executive Officer of the Company.

The Composition of Board and directorships of the Directors in other public companies as on March 31, 2023 is as follows:

Sr. No.	Name	Category/ Designation	No. of Directorships
1.	Mr. Rajendra Chitale	Chairman & Independent Director	3
2.	Dr. Thomas Mathew	Independent Director	1
3.	Mrs. Chhaya Virani	Independent Director	6
4.	Mr. Rakesh Jain	Executive Director & CEO	None

**Qualification and Specialization of the Directors:**

Sr. No.	Name of the Director	Qualification	Field of Specialization
1.	Mr. Rajendra Chitale	CA, LLB	Finance & Insurance
2.	Dr. Thomas Mathew	BA, MA, LLB, MPhil, PhD	Bureaucrat
3.	Mrs. Chhaya Virani	BA, LLB	Legal
4.	Mr. Rakesh Jain	CA, ICWAI	Finance & Insurance

**Board Meeting:**

During the year under review, Board of Directors met Seven (7) times. The attendance of the Directors at the said meetings is provided below:



Name of Member	Designation in the Board	Meeting dated						
		April 19, 2022	April 26, 2022	July 20, 2022	July 24, 2022	November 7, 2022	February 8, 2023	March 31, 2023
Mr. Rajendra Chitale	Chairman	✓	✓	✓	✓	✓	✓	✓
Dr. Thomas Mathew	Member	✓	✓	✓	✓	✓	✓	✓
Mrs. Chhaya Virani	Member	✓	✓	✓	✓	✓	✓	✓
Mr. Rakesh Jain	Member	✓	✓	✓	✓	✓	✓	✓

### **COMMITTEES OF THE BOARD**

Pursuant to the provisions of Companies Act, 2013 (“Act”) and Corporate Governance Guidelines for Insurers in India (“CG Guidelines”) issued by Insurance Regulatory and Development Authority of India (“IRDAI”), the Company has constituted the mandatory Committees viz. Audit Committee, Investment Committee, Policyholders’ Protection Committee, Risk Management Committee, Nomination and Remuneration Committee and Corporate Social Responsibility Committee.

The roles and composition of these Committees, including the number of meetings held during the year and the attendance of the members at the said meetings are given below:

#### **Audit Committee**

The Company has constituted Audit Committee pursuant to the requirement of Section 177 of the Act and CG Guidelines. Audit Committee, inter alia, advises the management on the areas where systems, process, internal audit, risk management can be improved. The minutes of the meetings of Audit Committee are placed before the Board for review. Audit Committee recommends to the Board, the appointment and remunerations of Auditors of the Company. Audit Committee has discussions with Statutory Auditors before the audit commences about the nature and scope of audit as well as post audit discussions for addressing the areas of concern. The detailed terms of reference of the Audit Committee include all the responsibilities as prescribed under Section 177 of the Companies Act, 2013 and CG Guidelines.

During the year under review, Audit Committee met Five (5) times. The composition of Audit Committee and attendance of the members at the said meetings is provided below:

Name of Member	Nature of Directorship	Designation in the Committee	Meeting dated				
			April 19, 2022	April 26, 2022	July 20, 2022	November 7, 2022	February 8, 2023
Mr. Rajendra Chitale	Independent Director	Chairman	✓	✓	✓	✓	✓
Dr. Thomas Mathew	Independent Director	Member	✓	✓	✓	✓	✓
Mrs. Chhaya Virani	Independent Director	Member	✓	✓	✓	✓	✓

### Investment Committee

The Company has constituted the Investment Committee pursuant to the requirements of CG Guidelines. The Investment Committee decides on the Investment Policy of the Company and reviews the investment decisions taken by the Company. Report on investment performance and investment portfolio are also placed before the Board for review. The detailed terms of reference of the Investment Committee include all the responsibilities as prescribed under CG Guidelines.

During the year under review, Investment Committee met Five (5) times. The composition of Investment Committee and attendance of the members at the said meetings is provided below:

Name of Member	Nature of Directorship/ Designation	Designation in the Committee	Meeting dated				
			April 26, 2022	July 20, 2022	July 22, 2022	November 7, 2022	February 8, 2023
Mr. Rajendra Chitale	Independent Director	Member	✓	✓	✓	✓	✓
Dr. Thomas Mathew	Independent Director	Member	✓	✓	✓	✓	✓
Mrs. Chhaya Virani	Independent Director	Member	✓	✓	✓	✓	✓
Mr. Rakesh Jain	Executive Director & CEO	Member	✓	✓	✓	✓	✓
Mr. Hemant Jain	Chief Financial Officer	Member	✓	✓	✓	✓	✓
Mr. K. Ramkumar	Chief Investment Officer	Member	✓	✓	✓	✓	✓

Name of Member	Nature of Directorship/ Designation	Designation in the Committee	Meeting dated				
			April 26, 2022	July 20, 2022	July 22, 2022	November 7, 2022	February 8, 2023
Mr. Jasmeet Singh	Chief Risk Officer	Member	✓	✓	✓	✓	✓
Mr. Karthikeyan A. V.	Appointed Actuary	Member	✓	✓	✓	x	✓

### Policyholders' Protection Committee

The Company has constituted Policyholders' Protection Committee pursuant to the requirement of CG Guidelines. The Committee reviews and monitors customer grievances on a regular basis. Report of the Committee is also placed before the Board for review. The Company has Grievance Redressal Policy which is approved by the Board. The detailed terms of reference of the Committee include all the responsibilities as prescribed under CG Guidelines.

During the year under review, Policyholders' Protection Committee met Four (4) times. The composition of Policyholders' Protection Committee and attendance of the members at the said meetings is provided below:

Name of Member	Nature of Directorship/ Designation	Designation in the Committee	Meeting dated			
			April 19, 2022	July 20, 2022	November 7, 2022	February 8, 2023
Mrs. Chhaya Virani	Independent Director	Member	✓	✓	✓	✓
Mr. Rakesh Jain	Executive Director & CEO	Member	✓	✓	✓	✓
Mr. Paras Doshi	Representative of Customers	Invitee	✓	✓	✓	✓

### Risk Management Committee

The Company has constituted Risk Management Committee pursuant to the requirement of CG Guidelines. The Committee, inter-alia, monitors all the risks across various lines of business of the Company. The detailed terms of reference of the Committee include all the responsibilities as prescribed under CG Guidelines.

During the year under review, Risk Management Committee met Four (4) times. The composition of Risk Management Committee and attendance of the members at the said meetings is provided below:

Name of Member	Nature of Directorship/ Designation	Designation in the Committee	Meeting dated			
			April 26, 2022	July 21, 2022	November 7, 2022	February 8, 2023
Mr. Rajendra Chitale	Independent Director	Member	✓	✓	✓	✓
Dr. Thomas Mathew	Independent Director	Member	✓	✓	✓	✓
Mrs. Chhaya Virani	Independent Director	Member	✓	✓	✓	✓
Mr. Rakesh Jain	Executive Director & CEO	Member	✓	✓	✓	✓
Mr. Jasmeet Singh	Chief Risk Officer	Invitee	✓	✓	✓	✓

### Nomination and Remuneration Committee

The Company has constituted Nomination and Remuneration Committee pursuant to the requirement Section 178 of the Act and CG Guidelines. The terms of reference of the Committee inter-alia includes consideration and determination of the salary and other terms of the compensation package for the Whole-time Directors, approval of the annual compensation of the Whole-time Directors, subject to approval of IRDAI, administration of the Employee Stock Option Scheme, fixing of criteria inter-alia for evaluation of performance of Individual Directors, Board as a whole and Board Committees, etc. The detailed terms of reference of the Committee include all the responsibilities as prescribed under Section 178 of the Act and CG Guidelines.

During the year under review, Nomination and Remuneration Committee met Three (3) times. The composition of Nomination and Remuneration Committee and attendance of the members at the said meetings is provided below:

Name of Member	Nature of Directorship	Designation in the Committee	Meeting dated		
			April 26, 2022	July 23, 2022	February 8, 2023
Mr. Rajendra Chitale	Independent Director	Member	✓	✓	✓

Name of Member	Nature of Directorship	Designation in the Committee	Meeting dated		
			April 26, 2022	July 23, 2022	February 8, 2023
Dr. Thomas Mathew	Independent Director	Member	✓	✓	✓
Mrs. Chhaya Virani	Independent Director	Member	✓	✓	✓

### Corporate Social Responsibility Committee

The Company has constituted Corporate Social Responsibility Committee pursuant to the requirement of Section 135 of the Act and CG Guidelines. The detailed terms of reference of the Committee include all the responsibilities as prescribed under Section 135 of the Act and CG Guidelines.

During the year under review, Corporate Social Responsibility Committee met Four (4) times. The composition of the Corporate Social Responsibility Committee and attendance of the members at the said meetings is provided below:

Name of Member	Nature of Directorship	Designation in the Committee	Meeting dated			
			April 26, 2022	July 23, 2022	November 7, 2022	February 8, 2023
Dr. Thomas Mathew	Independent Director	Member	✓	✓	✓	✓
Mrs. Chhaya Virani	Independent Director	Member	✓	✓	✓	✓
Mr. Rakesh Jain	Executive Director & CEO	Member	✓	✓	✓	✓

**For and on behalf of the Board of Directors**

**Rajendra Chitale**  
**Chairman**  
**(DIN-00015986)**

Place: Mumbai  
 Date: May 2, 2023

**Compliance Certificate**

In accordance with the provisions of Guidelines for Corporate Governance for insurers in India dated May 18, 2016 issued by the Insurance Regulatory and Development Authority of India (the “Guidelines”), I, Sushil Sojitra, Company Secretary & Compliance Officer of the Company, hereby certify that the Company has complied with the provisions of the Guidelines, as amended from time to time and to the extent applicable and nothing has been concealed or suppressed.

**Sushil Sojitra**  
**Company Secretary & Compliance Officer**  
**(Membership No. A31993)**

Place: Mumbai

Date: May 2, 2023

## Independent Auditors' Report

To the Members of Reliance General Insurance Company Limited on the Financial Statements for the year ended March 31, 2023

### Qualified Opinion

1. We have audited the accompanying financial statements of Reliance General Insurance Company Limited ("the Company"), which comprise the Balance Sheet as at March 31, 2023, and the related Revenue Accounts of the Fire, Marine & Miscellaneous Businesses (also called the "Revenue Accounts" or "Policyholders' Accounts" or the "Technical Accounts"), the Profit and Loss Account (also called the "Shareholders' Account" or "Non-Technical Account") and Receipts and Payments Account for the year then ended, the schedules annexed there to, a summary of significant accounting policies and other explanatory notes thereon.
2. In our opinion and to the best of our information and according to the explanations given to us, we report that the aforesaid financial statements, prepared in accordance with the requirements of Accounting Standards as specified under Section 133 of the Companies Act, 2013 (the 'Act'), including relevant provisions of the Insurance Act, 1938, the Insurance Regulatory and Development Authority of India Act, 1999 (the "IRDAI Act") and other accounting principles generally accepted in India, to the extent considered relevant and appropriate for the purpose of these financial statements and which are not inconsistent with the accounting principles as prescribed in the Insurance Regulatory and Development Authority of India (Preparation of Financial Statements and Auditors' Report of Insurance Companies) Regulations, 2002 (the "IRDAI Regulations") and orders/directions/circulars issued by the Insurance Regulatory and Development Authority of India ("IRDAI"/"Authority"), to the extent applicable and in the manner so required, and except for the indeterminate effects of the matter given in the Basis for Qualified Opinion Section below, give a true and fair view in conformity with the accounting principles generally accepted in India, as applicable to insurance companies:
  - (a) in the case of the Balance Sheet, of the state of affairs of the Company as at March 31, 2023;
  - (b) in the case of Revenue Accounts, of the operating profit in so far as it relates to the Fire and Miscellaneous business and operating loss in so far as it relates to the Marine business for year ended on that date;
  - (c) in the case of the Profit and Loss Account, of the profit for the year ended on that date; and
  - (d) in the case of the Receipts and Payments Account, of the receipts and payments for the year ended on that date.

### Basis for Qualified opinion

3. We draw your attention to Schedules 8 and 8A and Refer Note 27 of Schedule 17 of the financial statements regarding the Company's investment in Secured Non-convertible debentures of Rs. 787,244 thousand in Reliance Capital Limited (RCL) as at March 31, 2023. The investment is being valued at amortised cost as prescribed by the IRDAI Regulations and valuation policy approved by the Board of Directors. The Company has created provision of 43% amounting to Rs. 337,573 thousand. As credit rating of the investment is standing at D, the Investee Company has defaulted in repayment of interest and principal on due dates and a Corporate Insolvency Resolution Process is initiated for investee company under the Insolvency and Bankruptcy Code, 2016, the impact, if any, on the potential diminution in the value of the investment is presently not ascertainable.
4. We conducted our audit in accordance with the Standards on Auditing (the "SAs") specified under section 143(10) of the Act. Our responsibilities under those Standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Company in accordance with the Code of Ethics issued by the Institute of Chartered Accountants of India together with the ethical requirements that are relevant to our audit of the financial statements under the Insurance Act, the IRDAI Act, the Regulations, the Act and the Rules thereunder, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the Code of Ethics. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified opinion.

## Key Audit Matters

5. Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the financial statements for the year ended March 31, 2023. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters. In addition to the matter described in the Basis for Qualified Opinion section, we have determined the matters described below to be the key audit matters to be communicated in our report. For the matter below, our description of how our audit addressed the matter is provided in that context.

Key Audit Matter	How our audit addressed the key audit matter
<p><b>Appropriateness of Revenue Recognition in relation to Crop Insurance Premium</b></p> <p>(Refer note no. 4(a) of Schedule 16 to the financial statements)</p> <p>The Company has earned net premium of Rs.1,31,01,166 thousand relating to crop insurance for the year ended March 31, 2023, which is a significant component of Company's premium income.</p> <p>As an empaneled insurance company for implementing the Government Scheme for crop insurance, the Company recognizes revenue which includes the share of the Central Government and State Government respectively, based on the acceptance of the farmers proposals received from the Nodal Banks of the respective areas.</p> <p>Appropriateness of revenue recognition relating to crop insurance premium has been determined to be a key audit matter as this is dependent on whether the criteria for acceptance of the proposals received by the Company (type of crop covered, area etc.), are as per the bid awarded to the Company by the State during the empanelment process.</p>	<p>Our audit procedures <i>inter alia</i>, included the following:</p> <ul style="list-style-type: none"> <li>• Understanding, evaluating and testing the design and operating effectiveness of the process and key controls around revenue recognition for crop insurance premium.</li> <li>• Performing tests of details, on a sample basis, to assess whether the criteria for acceptance of proposals in accordance with the bid have been evaluated by the Company prior to recognition of revenue;</li> <li>• Verifying the books and records (for instance inter office communications from teams performing the activities in relation to underwriting) to check the completeness of revenue recognised.</li> <li>• Testing sample of manual accounting journals relating to revenue to identify unusual or irregular items, if any.</li> <li>• Agreeing the above journals tested to corroborative evidence such as declaration from the farmers.</li> <li>• Evaluating adequacy of disclosures in the financial statements</li> </ul>
<p><b>Assessment of contingencies relating to certain matters pertaining to direct and indirect taxes</b></p> <p>(Refer note 1 on Schedule 17 to the financial statement)</p> <p>The Company has received various demands and show cause notices, mostly industry specific, from the tax authorities viz. service tax, GST and income tax in respect of matters such as service tax applicability on reinsurance commission and wrong availment of CENVAT/Input Credit, disallowance of expenses etc.</p> <p>The management, with the help of its tax expert as needed, have made judgments relating to the likelihood of an obligation arising and whether there is a need to recognize a provision or disclose a contingent liability.</p> <p>We therefore focused on this area as a result of uncertainty and potential material impact.</p>	<p>Our audit procedures <i>inter alia</i>, included the following:</p> <ul style="list-style-type: none"> <li>• Understood Management's process and control for determining tax litigations and its appropriate accounting and disclosure.</li> <li>• testing key controls surrounding litigation, regulatory and tax procedures;</li> <li>• Obtained an understanding of the nature of litigations pending against the Company and discussed the key developments during the year for significant litigations with the management and Company's legal counsel /management's tax experts</li> <li>• Reviewed the demand notices, assessment orders and appeal orders for all such cases where there was any update since previous year audit and obtained grounds of appeal submitted by the management at various authorities.</li> </ul>



Key Audit Matter	How our audit addressed the key audit matter
	<ul style="list-style-type: none"> <li>• Where relevant, read the external legal opinions obtained by management;</li> <li>• Assessed management’s conclusions through understanding precedents set in similar cases.;</li> <li>• Assessed the adequacy of presentation and disclosure in the financial statements.</li> </ul>

**Other Matters**

6. The actuarial valuation of liabilities in respect of Claims Incurred But Not Reported (IBNR), Claims Incurred But Not Enough Reported (IBNER), Premium Deficiency Reserve (PDR) & Unexpired Risk Reserve (URR) is the responsibility of the Company’s Appointed Actuary. The actuarial valuation of these liabilities as at March 31, 2023, has been duly certified by the Appointed Actuary. The Appointed Actuary has also certified that in their opinion, the assumptions for such valuation are in accordance with the guidelines and norms issued by IRDAI and the Institute of Actuaries of India in concurrence with the Authority. We have relied upon the Company’s Appointed Actuary’s certificate in this regard for forming our opinion on the financial statements of the Company.
7. The Financial Statements of the Company for the year end March 31, 2022, has been audited by the one of the predecessor auditors Pathak H. D. & Associates LLP and the continuing joint statutory auditor, Uttam Abuwala Ghosh & Associates, whose report dated April 26, 2022 has expressed a qualified opinion.

Our opinion is not modified in respect of the above matters.

**Information other than the Financial Statements and Auditor’s Report thereon**

8. The Company’s Board of Directors is responsible for the preparation of the other information. The other information comprises the information included in the ‘the Management Report’ and ‘Director’s report’, but does not include the financial statements and our auditor’s report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information; we are required to report that fact. We have nothing to report in this regard.

## **Responsibilities of management for the financial statements**

9. The Company's Board of Directors is responsible for the matters stated in section 134(5) of the Act, with respect to the preparation of these financial statements that give a true and fair view of the financial position, financial performance and receipts and payments of the Company in accordance with the accounting principles generally accepted in India including the Accounting Standards prescribed under Section 133 of the Act read with relevant rules issued thereunder, Insurance Act read with IRDAI Act, IRDAI Accounting Regulations and orders / directions prescribed by IRDAI in this behalf, current practices prevailing within the insurance industry in India and other accounting principles generally accepted in India to the extent not inconsistent with IRDAI Accounting Regulations and order/ directions/circulars issued by IRDAI. This responsibility also includes maintenance of adequate accounting records in accordance with the provisions of the Act for safeguarding of the assets of the Company and for preventing and detecting frauds and other irregularities; selection and application of appropriate implementation and maintenance of accounting policies; making judgments and estimates that are reasonable and prudent; and design, implementation and maintenance of adequate internal financial controls, that were operating effectively for ensuring the accuracy and completeness of the accounting records, relevant to the preparation and presentation of the financial statement that give a true and fair view and are free from material misstatement, whether due to fraud or error.
10. In preparing the financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so. Those Board of Directors are also responsible for overseeing the Company's financial reporting process.

## **Auditor's responsibilities for the audit of the financial statements**

11. Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the SAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.
12. As part of an audit in accordance with the SAs, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:
  - Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control;
  - Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances. Under section 143(3)(i) of the Act we are also responsible for expressing our opinion on whether the company has adequate internal financial controls with reference to financial statements in place and the operating effectiveness of such controls;
  - Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management;
  - Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern;

- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
13. Materiality is the magnitude of misstatements in the Financial Statements that, individually or in aggregate, makes it probable that the economic decisions of a reasonably knowledgeable user of the Financial Statements may be influenced. We consider quantitative materiality and qualitative factors in (i) planning the scope of our audit work and in evaluating the results of our work; and (ii) to evaluate the effect of any identified misstatements in the Financial Statements.
  14. We communicate with those charged with governance regarding, among other matters, the planned scope, allocation of work and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.
  15. We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.
  16. From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

#### **Report on other legal and regulatory requirements**

17. As required by the Regulations, we have issued a separate certificate dated May 02, 2023, certifying the matters specified in paragraphs 3 and 4 of Schedule C to the IRDAI Regulations.
18. Further, to our comments in the Certificate referred to above, as required under the Regulations, read with Section 143 (3) of the Act, we report that:
  - a) We have sought and obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit;
  - b) In our opinion, and to the best of our information and according to the explanations given to us, proper books of account as required by law have been kept by the Company so far as it appears from our examination of those books;
  - c) As the Company's financial accounting system is centralized at Head Office, no returns for the purposes of our audit are prepared at the branches and other offices of the Company;
  - d) The Balance Sheet, the Revenue Account, the Profit and Loss Account and the Receipts and Payments Account dealt with by this Report are in agreement with the books of account;
  - e) In our opinion and to the best of our information and according to the explanations given to us, except for the matter described in the Basis for Qualified Opinion Section above, investments have been valued in accordance with the provisions of the Insurance Act and the IRDAI Regulations and/or orders/directions issued by the IRDAI in this behalf;

- f) In our opinion and to the best of our information and according to the explanations given to us, except for the matter described in the Basis for Qualified Opinion Section above, the Balance Sheet, the Revenue Account, the Profit and Loss Account and the Receipts and Payments Account dealt with by this report comply with the Accounting Standards referred to in Section 133 of the Act, to the extent they are not inconsistent with the accounting principles prescribed in the s Regulations and orders/directions issued by IRDAI in this regard;
- g) On the basis of the written representations received from the directors as on March 31, 2023, taken on record by the Board of Directors, none of the directors is disqualified as on March 31, 2023, from being appointed as a director in terms of Section 164 (2) of the Act;
- h) The qualification relating to the maintenance of accounts and other matters connected therewith are as stated in the Basis for Qualified Opinion Section above.
- i) With respect to the adequacy of the internal financial controls with reference to financial statements of the Company and the operating effectiveness of such controls, refer to our separate Report in “Annexure A”; and
- j) With respect to the other matters to be included in the Auditor’s Report in accordance with Rule 11 of the Companies (Audit and Auditors) Rules, 2014, in our opinion and to the best of our information and according to the explanations given to us:
  - i. The Company has disclosed the impact of pending litigations on its financial position in its financial statements – Refer Note 1 on Schedule 17 to the financial statements;
  - ii. The liability for insurance contracts, is determined by the Company’s Appointed Actuary as per Schedule 16 Note 8, and is covered by the Appointed Actuary’s certificate, referred to in Other Matter paragraph above, on which we have placed reliance; and the Company did not have any other long-term contracts including derivative contracts for which there were any material foreseeable losses;
  - iii. During the year there were no amounts which were required to be transferred to the Investor Education and Protection Fund by the Company;
  - iv. With respect to the other matters to be included in the Auditor’s report, in terms of the requirements of Section 197(16) of the Act, we report that managerial remuneration payable to the Company’s Directors is governed by the provisions of Section 34A of the Insurance Act and is approved by IRDAI. Accordingly, the managerial remuneration limits specified under Section 197 of the Act do not apply.
  - v. (a) Management has represented to us that, to the best of it’s knowledge and belief, other than as disclosed in the notes to the accounts, no funds have been advanced or loaned or invested (either from borrowed funds or share premium or any other sources or kind of funds) by the Company to or in any other persons or entities, including foreign entities (“Intermediaries”), with the understanding, whether recorded in writing or otherwise, that the Intermediary shall, whether, directly or indirectly lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the company (“Ultimate Beneficiaries”) or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries;
  - (b) Management has represented to us that, to the best of it’s knowledge and belief, other than as disclosed in the notes to the accounts no funds have been received by the company from any person(s) or entity(ies), including foreign entities (“Funding Parties”), with the understanding, whether recorded in writing or otherwise, that the company shall, whether, directly or indirectly, lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Funding Party (“Ultimate Beneficiaries”) or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries

- (c) Based on our audit procedure conducted that are considered reasonable and appropriate in the circumstances, nothing has come to our attention that cause us to believe that the representation given by the management under paragraph (2) (j) (v) (a) & (b) contain any material misstatement.
- vi. (a) The final Dividend paid by the Company during the year in respect of the same declared for the previous year is in accordance with section 123 of the Act to the extent it applies to payment of dividend.
- (b) As stated in note 45 on schedule 17 to the financial statements, the Board of Directors of the Company have proposed final divided for the year which is subject to the approval of the shareholders at the ensuring annual general meeting. The dividend declared is in accordance with section 123 of the Act to the extent it applies to declaration of dividend.
- vii. Proviso to Rule 3(1) of the Companies (Accounts) Rules, 2014 for maintaining books of account using accounting software which has a feature of recording audit trail (edit log) facility is applicable to the Company with effect from April 1, 2023, and accordingly, reporting under Rule 11(g) of Companies (Audit and Auditors) Rules, 2014 is not applicable for the financial year ended March 31, 2023.

**For Chaturvedi & Shah LLP**

Firm Registration No. 101720W/W100355  
Chartered Accountants

**For Uttam Abuwala Ghosh & Associates**

Firm Registration No. 111184W  
Chartered Accountants

**Jignesh Mehta**

Partner  
Membership No. 102749

UDIN: 23102749BGQQXH7118

Date : May 02, 2023  
Place : Mumbai

**Ajaysingh Chauhan**

Partner  
Membership No. 137918

UDIN: 23137918BGYVXM5972

Date: May 02, 2023  
Place: Mumbai

## **Annexure A to Independent Auditors' Report**

**Referred to in paragraph 18 (i) of the Independent Auditors' Report of even date to the members of Reliance General Insurance Company Limited on the financial statements for the year ended March 31, 2023**

### **Report on the Internal Financial Controls with reference to financial statements under Clause (i) of Sub-section 3 of Section 143 of the Act**

1. We have audited the internal financial controls with reference to financial statements of Reliance General Insurance Company Limited ("the Company") as of March 31, 2023 in conjunction with our audit of the financial statements of the Company for the year ended on that date.

#### **Management's Responsibility for Internal Financial Controls**

2. The Company's management is responsible for establishing and maintaining internal financial controls based on the internal financial controls with reference to financial statements criteria established by the Company considering the essential components of internal control stated in the Guidance Note on Audit of Internal Financial Controls over Financial Reporting issued by the Institute of Chartered Accountants of India (ICAI). These responsibilities include the design, implementation and maintenance of adequate internal financial controls that were operating effectively for ensuring the orderly and efficient conduct of its business, including adherence to company's policies, the safeguarding of its assets, the prevention and detection of frauds and errors, the accuracy and completeness of the accounting records, and the timely preparation of reliable financial information, as required under the Act, the IRDAI Act, the Regulations and orders/directions prescribed by the IRDAI in this behalf and current practices prevailing within the insurance industry in India.

#### **Auditors' Responsibility**

3. Our responsibility is to express an opinion on the Company's internal financial controls with reference to financial statements based on our audit. We conducted our audit in accordance with the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting (the "Guidance Note") and the Standards on Auditing deemed to be prescribed under section 143(10) of the Companies Act, 2013 to the extent applicable to an audit of internal financial controls, both applicable to an audit of internal financial controls and both issued by the ICAI. Those Standards and the Guidance Note require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether adequate internal financial controls with reference to financial statements was established and maintained and if such controls operated effectively in all material respects.
4. Our audit involves performing procedures to obtain audit evidence about the adequacy of the internal financial controls system with reference to financial statements and their operating effectiveness. Our audit of internal financial controls with reference to financial statements included obtaining an understanding of internal financial controls with reference to financial statements, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error.
5. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified audit opinion on the Company's internal financial controls system with reference to financial statements.

## **Annexure A to Independent Auditors' Report**

**Referred to in paragraph 18 (i) of the Independent Auditors' Report of even date to the members of Reliance General Insurance Company Limited on the financial statements for the year ended March 31, 2023**

### **Meaning of Internal Financial Controls with reference to financial statements**

6. A company's internal financial controls with reference to financial statements is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal financial controls with reference to financial statements includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

### **Inherent Limitations of Internal Financial Controls with reference to financial statements**

7. Because of the inherent limitations of internal financial controls with reference to financial statements, including the possibility of collusion or improper management override of controls, material misstatements due to error or fraud may occur and not be detected. Also, projections of any evaluation of the internal financial controls with reference to financial statements to future periods are subject to the risk that the internal financial control controls with reference to financial statements may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

### **Basis for Qualified Opinion**

8. According to the information and explanations given to us and based on our audit, the following material weakness has been identified as of March 31, 2023:

The company's operation of financial controls over valuation of investment and assessment of impairment provision thereof of the certain investee companies. These investments were being valued at amortized cost as prescribed by the IRDA Regulations and valuation policy approved by the Board of Directors. (Refer the Basis of Qualified opinion paragraph in our main audit report)

9. A material weakness is a deficiency or a combination of deficiencies, in internal control with reference to financial statements, such that there is a reasonable possibility that a material misstatement of the company's annual financial statements will not be prevented or detected in a timely basis.

### **Qualified Opinion**

10. In our opinion, the Company has, in all material respects, an adequate internal financial controls system with reference to financial statements as of March 31, 2023 based on the internal financial controls with reference to financial statements criteria established by the Company considering the essential components of internal controls stated in the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting issued by the Institute of Chartered Accountants of India and, except for the possible effects of the material weakness described in the Basis for Qualified Opinion paragraph above on the achievement of the objectives of the control criteria, the Company's internal financial controls with reference to financial statements were operating effectively as of March 31, 2023.

11. We have considered the material weakness identified and reported above in determining the nature, timing and extent of audit tests applied for our audit of financial statements of the Company for the year ended March

## **Annexure A to Independent Auditors' Report**

### **Referred to in paragraph 18 (i) of the Independent Auditors' Report of even date to the members of Reliance General Insurance Company Limited on the financial statements for the year ended March 31, 2023**

31, 2023, and the material weakness affects our opinion on the financial statements of the Company (refer the Basis of Qualified Opinion paragraph in our main audit report).

#### **Other Matter**

12. The actuarial valuation of liabilities in respect of Claims Incurred But Not Reported (IBNR), Claims Incurred But Not Enough Reported (IBNER), Premium Deficiency Reserve (PDR) & Unexpired Risk Reserve (URR) is the responsibility of the Company's Appointed Actuary. The actuarial valuation of these liabilities as at March 31, 2023, has been duly certified by the Appointed Actuary. The Appointed Actuary has also certified that in their opinion, the assumptions for such valuation are in accordance with the guidelines and norms issued by IRDAI and the Institute of Actuaries of India in concurrence with the Authority. We have relied upon the Company's Appointed Actuary's certificate in this regard for forming our opinion on the financial statements of the Company. (Refer Other Matter Paragraph of our main Audit Report) Accordingly, our opinion on the internal financial controls with reference to financial statements does not include reporting on the operating effectiveness of the management's internal controls over the valuation and accuracy of the aforesaid actuarial valuation.

Our opinion is not modified in respect of the above matters.

#### **For Chaturvedi & Shah LLP**

Firm Registration No. 101720W/W100355

Chartered Accountants

#### **For Uttam Abuwala Ghosh & Associates**

Firm Registration No. 111184W

Chartered Accountants

#### **Jignesh Mehta**

Partner

Membership No. 102749

UDIN: 23102749BGQXHX7118

Date : May 02, 2023

Place : Mumbai

#### **Ajaysingh Chauhan**

Partner

Membership No. 137918

UDIN: 23137918BGYVXM5972

Date: May 02, 2023

Place: Mumbai



**Chaturvedi & Shah LLP**  
**Chartered Accountants**  
**912, Tulsiani Chambers**  
**212, Nariman Point**  
**Mumbai 400021**

**Uttam Abuwala Ghosh & Associates**  
**Chartered Accountants**  
**702, Amba Sadan, Plot No.325,**  
**Linking Road, Khar (W),**  
**Mumbai-400052**

### **Independent Auditors' Certificate**

#### **To the Board of Director of Reliance General Insurance Company Limited**

(Referred to in paragraph 17 of our Report on Other Legal and Regulatory Requirements forming part of the Independent Auditors' Report dated May 02, 2023)

This Certificate is issued In accordance with the terms of our agreement dated September 27, 2022, wherein we are requested to issue certificate for compliance with the provisions of paragraphs 3 and 4 of Schedule C of the Insurance Regulatory and Development Authority (Preparation of Financial Statements and Auditor's Report of Insurance Companies) Regulations 2002, (the "Regulations") read with regulation 3 of the Regulations.

#### **Management's Responsibility**

The Company's Board of Directors is responsible for complying with the provisions of The Insurance Act, 1938 as amended from time to time including amendment brought by Insurance Laws (Amendment) Act, 2015 (the "Insurance Act"), the Insurance Regulatory and Development Authority Act, 1999 (the "IRDA Act"), the Insurance Regulatory and Development Authority (Preparation of Financial Statements and Auditor's Report of Insurance Companies) Regulations, 2002 (the "Regulations"), orders/directions issued by the Insurance Regulatory and Development Authority of India (the "IRDAI"). This includes collecting, collating and validating data and designing, implementing and monitoring of internal controls suitable for ensuring compliance as aforesaid.

#### **Auditor's Responsibility**

Pursuant to the requirements, it is our responsibility to obtain reasonable assurance and form an opinion based on our audit and examination of books and records as to whether the Company has complied with the matters contained in paragraphs 3 and 4 of Schedule C, read with Regulation 3, to the Regulations.

The financial statement prepared from the books and records, have been audited by us jointly on which we issued a qualified audit opinion vide our report dated May 02, 2023. Our audit of these financial statement was conducted in accordance with the standards on Auditing referred to in Section 143(10) of the Companies Act, 2013 and other applicable authoritative pronouncement issued by the Institute of Chartered Accountant of India and Insurance Regulatory Development Authority of India. Those Standard require that we plan and perform the audit to obtain reasonable assurance about whether the financial statement are free of material misstatement. Our audit was not planned and performed in connection with any transaction to identify matters that may be of potential interest to third parties.

We conducted our examination, on test check basis, in accordance with the 'Guidance Note on Reports or Certificates for special purposes' issued by the Institute of Chartered Accountant of India. The Guidance Note requires that we comply with the ethical requirement of the Code of Ethics issued by the Institute of Chartered Accountant of India.

We have complied with the relevant applicable requirement of the Standard on Quality Control (SQC) 1, Quality Control for Firms that Performs Audits and Reviews of Historical Financial Information, and other Assurance and Related Services Engagements.

## **Reliance General Insurance Company Limited**

Independent Auditors' Certificate for the year ended March 31, 2023

### **Opinion**

In accordance with the information and explanations given to us and to the best of our knowledge and belief and based on our examination of the books of accounts and other records maintained by Reliance General Insurance Company Limited (the "Company") for the year ended March 31, 2023, we certify that:

1. We have reviewed the Management Report attached to the financial statements for the year ended March 31, 2023 and have found no apparent mistake or material inconsistency with the financial statements;
2. Based on management representations and the compliance certificate submitted to the Board of Directors by the officers of the Company charged with compliance and the same being noted by the Board, nothing has come to our attention that causes us to believe that the Company has not complied with the terms and conditions of registration as per sub section 4 of section 3 of the Insurance Act, 1938;.
3. We have verified the cash balances and cheques in hand, to the extent considered necessary by actual inspection or on the basis of certificates/confirmation as at March 31, 2023. For securities relating to Company's investments as at March 31, 2023, have been verified by on the basis of certificates/ confirmations received from the Custodians and/or Depository Participants appointed by the Company, as the case may be. As at March 31, 2023, the Company does not have reversions and life interests;
4. The Company is not a trustee of any trust; and
5. No part of the assets of the Policyholders' Funds has been directly or indirectly applied in contravention of the provisions of the Insurance Act relating to the application and investments of the Policyholders' Funds.

### **Restriction on use**

Our work was performed solely to assist the Company in meeting its responsibilities in relation to compliance with the Regulations. Our obligations in respect of this Certificate are entirely separate from, and our responsibility and liability is in no way changed by any other role we may have (or may have had ) as auditors of the company or otherwise. Nothing in this Certificate, nor anything said or done in the course of or in connection with the services that are the subject of this Certificate, will extend any duty of care we may have in our capacity as auditors of the Company.

This certificate has been issued for the sole use of the Board of Directors of the Company, to whom it is addressed and should not be used by any other purpose. We neither accepts nor assumes any duty or liability for any other purpose or to any other party to whom our certificate is shown or into whose hands it may come without our prior consent in writing .

#### **For Chaturvedi & Shah LLP**

Firm Registration No. 101720W/W100355

Chartered Accountants

#### **Jignesh Mehta**

Partner

Membership No. 102749

UDIN: 23102749BGQXHX7118

Date : May 02, 2023

Place : Mumbai

#### **For Uttam Abuwala Ghosh & Associates**

Firm Registration No. 111184W

Chartered Accountants

#### **Ajaysingh Chauhan**

Partner

Membership No. 137918

UDIN: 23137918BGYVXM5972

Date: May 02, 2023

Place: Mumbai

**ANNEXURE I**  
**RELIANCE GENERAL INSURANCE COMPANY LIMITED**  
**CIN: U66603MH2000PLC128300**

**Statement on Impact of Audit Qualifications (for audit report with modified opinion) submitted along-with Annual Audited Financial Results**

<b>Statement on Impact of Audit Qualifications for the Financial Year ended March 31, 2023</b> <b>[See Regulation 33 / 52 of the SEBI (LODR) (Amendment) Regulations, 2015]</b>				
I	Sr.	Particulars	Audited Figures(Rs in Lakhs) as reported before adjusting for qualifications)	Audited Figures(Rs in Lakhs)(audited figure after adjusting for qualifications)
	1	Turnover / Total income	7,69,299	7,69,299
	2	Total Expenditure including exceptional items	7,42,229	7,42,229
	3	Net Profit / (Loss) after tax	27,070	27,070
	4	Earnings Per Share (Rs.)	10.74	10.74
	5	Total Assets	20,37,100	20,37,100
	6	Total Liabilities	17,79,617	17,79,617
	7	Net worth	2,57,483	2,57,483
<b>II Audit Qualification (each audit qualification separately):</b>				
	a.	<b>Details of Audit Qualification:</b> The Company's investment in Non-convertible debentures of Rs.7,872 lakhs in Reliance Capital Limited (RCL) as at March 31, 2023. The investment is being valued at amortised cost as prescribed by the IRDA Regulations and valuation policy approved by the Board of Directors. The Company has created a provision of 43% amounting to Rs. 3,376 lakhs. As credit rating of the investment is standing at D and the investee Company has defaulted in repayment of interest and principal on due dates, and a Corporate Insolvency Resolution Process is initiated for investee company under the Insolvency and Bankruptcy Code, 2016, the impact, if any, on the potential diminution in the value of the investment is presently not ascertainable		
	b.	Type of Audit Qualification :	Qualified Opinion	
	c.	Frequency of Qualification	Fifth Time	
	d.	For Audit Qualification(s) where the impact is quantified by the auditor, Management's Views:	Not Applicable	
	e.	For Audit Qualification(s) where the impact is not quantified by the auditor:		
		(i) Management's estimation on the impact of audit qualification	No Impact	
		The Company has investments of Rs 7,872 Lakhs in Secured Non-Convertible Debentures (NCD's) of Reliance Capital Limited (RCL), which have been classified as doubtful assets on and from 17th January, 2021 based on Prudential Norms for Income Recognition, Asset Classification and Provisioning issued under Insurance Regulatory & Development Authority of India's (IRDAI's) master circular on Preparation of Financial Statements. The management have estimated the realisable value of the NCD's based on the bid received for RCL in the auction held on 26th April, 2023 for Rs 9650 crore. Basis which, the company has created provision of 43% of secured investments in RCL's amounting to Rs. 3,376 Lakhs and the management is confident of realisability of balance amount.		
		(ii) If management is unable to estimate the impact, reasons for the same:	Not Applicable	
		(iii) Auditors' Comments on (i) or (ii) above	Refer section II(a) above	

**III Signatories:**

**Rakesh Jain**  
 Executive Director & Chief Executive Officer  
 (DIN: 03645324)

**Hemant Jain**  
 Chief Financial Officer

**Rajendra Chitale**  
 Chairman of Audit Committee  
 (DIN: 00015986)

**Statutory Auditors**  
**For Chaturvedi & Shah LLP**  
 Chartered Accountants (FRN. 101720W/W100355)

**For Uttam Abuwala Ghosh & Associates**  
 Chartered Accountants (FRN. 111184W)

**Jignesh Mehta**  
 Partner, Membership No. 102749

**Ajaysingh Chauhan**  
 Partner, Membership No. 137918

**Place: Mumbai**  
**Date: 2nd May, 2023**

**Reliance General Insurance Company Limited**

Registration No and Date of Registration with the IRDAI : Regn. No. 103 dated 23.10.2000

(Rs. In '000)

REVENUE ACCOUNT FOR THE YEAR ENDED 31ST MARCH, 2023			
Fire Insurance Business			
Particulars	Schedule	Current Year	Previous Year
Premium Earned (Net)	1	3,778,310	3,441,387
Profit / (Loss) on sale/redemption of Investments (Net)		23,267	38,279
Interest, Dividend & Rent – Gross		281,081	256,415
Terrorism/Nuclear Pool Income		73,226	90,332
Exchange Gain / (Loss)		(28)	37
<b>TOTAL ( A )</b>		<b>4,155,856</b>	<b>3,826,450</b>
Claims Incurred (Net)	2	1,094,786	1,314,412
Commission	3	(854,845)	(712,484)
Operating Expenses related to Insurance Business	4	1,677,859	1,298,952
Reserve for Premium Deficiency		-	-
<b>TOTAL ( B )</b>		<b>1,917,800</b>	<b>1,900,880</b>
Operating Profit/(Loss) from Fire Business (C) = (A) - (B)		2,238,056	1,925,570
<b>Appropriations</b>			
Transfer to Shareholders' Accounts		2,238,056	1,925,570
Transfer to Catastrophe Reserve		-	-
Transfer to Other Reserves		-	-
<b>TOTAL ( C )</b>		<b>2,238,056</b>	<b>1,925,570</b>
Significant accounting policies and explanatory notes to accounts to the Financial Statements	16 & 17		

The Schedules referred to above form an integral part of the Financial Statements.

As per our audit report of even date attached.

For and on behalf of the Board of Directors

**For Uttam Abuwala Ghosh & Associates**  
Chartered Accountants (FRN. 111184W)

**Rajendra Chitale**  
Chairman (DIN: 00015986)

**Ajaysingh Chauhan**  
Partner, Membership No. 137918

**Dr. Thomas Mathew**  
Director (DIN: 05203948)

**Mrs. Chhaya Virani**  
Director (DIN : 06953556)

**For Chaturvedi & Shah LLP**  
Chartered Accountants (FRN. 101720W/W100355)

**Rakesh Jain**  
Executive Director & CEO  
(DIN : 03645324)

**Hemant K. Jain**  
Chief Financial Officer

**Jignesh Mehta**  
Partner, Membership No. 102749

**Sushil Sojitra**  
Company Secretary &  
Compliance Officer  
(Membership No.: A31993)

Place : Mumbai  
Date : 2nd May, 2023

Reliance General Insurance Company Limited

Registration No and Date of Registration with the IRDAI : Regn. No. 103 dated 23.10.2000

(Rs. In '000)

REVENUE ACCOUNT FOR THE YEAR ENDED 31ST MARCH, 2023			
Marine Insurance Business			
Particulars	Schedule	Current Year	Previous Year
Premium Earned (Net)	1	212,082	186,909
Profit / (Loss) on sale/redemption of Investments (Net)		2,048	3,822
Interest, Dividend & Rent – Gross		24,747	25,601
Terrorism/Nuclear Pool Income		-	-
Exchange Gain / (Loss)		-	-
<b>TOTAL (A)</b>		<b>238,877</b>	<b>216,332</b>
Claims Incurred (Net)	2	199,928	174,399
Commission	3	25,457	(20,294)
Operating Expenses related to Insurance Business	4	89,978	72,717
Reserve for Premium Deficiency		-	-
<b>TOTAL (B)</b>		<b>315,363</b>	<b>226,822</b>
Operating Profit/(Loss) from Marine Business (C) = (A) - (B)		<b>(76,486)</b>	<b>(10,490)</b>
<b>Appropriations</b>			
Transfer to Shareholders' Accounts		(76,486)	(10,490)
Transfer to Catastrophe Reserve		-	-
Transfer to Other Reserves		-	-
<b>TOTAL (C)</b>		<b>(76,486)</b>	<b>(10,490)</b>
Significant accounting policies and explanatory notes to accounts to the Financial Statements	16 & 17		

The Schedules referred to above form an integral part of the Financial Statements.

As per our audit report of even date attached.

For and on behalf of the Board of Directors

For Uttam Abuwala Ghosh & Associates  
Chartered Accountants (FRN. 111184W)

Rajendra Chitale  
Chairman (DIN: 00015986)

Ajaysingh Chauhan  
Partner, Membership No. 137918

Dr. Thomas Mathew  
Director (DIN: 05203948)

Mrs. Chhaya Virani  
Director (DIN : 06953556)

For Chaturvedi & Shah LLP  
Chartered Accountants (FRN. 101720W/W100355)

Rakesh Jain  
Executive Director & CEO  
(DIN : 03645324)

Hemant K. Jain  
Chief Financial Officer

Jignesh Mehta  
Partner, Membership No. 102749

Sushil Sojitra  
Company Secretary &  
Compliance Officer  
(Membership No.: A31993)

Place : Mumbai  
Date : 2nd May, 2023

Reliance General Insurance Company Limited

Registration No and Date of Registration with the IRDAI : Regn. No. 103 dated 23.10.2000

(Rs. In '000)

REVENUE ACCOUNT FOR THE YEAR ENDED 31ST MARCH, 2023			
Miscellaneous Insurance Business			
Particulars	Schedule	Current Year	Previous Year
Premium Earned (Net)	1	56,233,858	47,709,686
Profit / (Loss) on sale/redemption of Investments (Net)		687,682	1,076,352
Interest, Dividend & Rent – Gross		8,307,814	7,209,954
Terrorism/Nuclear Pool Income		17,833	21,266
Contribution from Shareholders Funds towards Excess EOM		4,914,654	3,469,167
Exchange Gain / (Loss)		2,724	1,773
Misc Income		8,327	7,039
<b>TOTAL (A)</b>		<b>70,172,892</b>	<b>59,495,237</b>
Claims Incurred (Net)	2	45,197,846	38,310,979
Commission	3	(1,088,456)	(750,510)
Operating Expenses related to Insurance Business	4	20,967,157	16,934,666
Reserve for Premium Deficiency		-	-
<b>TOTAL (B)</b>		<b>65,076,547</b>	<b>54,495,135</b>
Operating Profit/(Loss) from Miscellaneous Business (C) = (A) - (B)		<b>5,096,345</b>	<b>5,000,102</b>
<b>Appropriations</b>			
Transfer to Shareholders' Accounts		5,096,345	5,000,102
Transfer to Catastrophe Reserve		-	-
Transfer to Other Reserves		-	-
<b>TOTAL (C)</b>		<b>5,096,345</b>	<b>5,000,102</b>
Significant accounting policies and explanatory notes to accounts to the Financial Statements	16 & 17		

The Schedules referred to above form an integral part of the Financial Statements.

As per our audit report of even date attached.

For and on behalf of the Board of Directors

For Uttam Abuwala Ghosh & Associates  
Chartered Accountants (FRN. 111184W)

Rajendra Chitale  
Chairman (DIN: 00015986)

Ajaysingh Chauhan  
Partner, Membership No. 137918

Dr. Thomas Mathew  
Director (DIN: 05203948)

Mrs. Chhaya Virani  
Director (DIN : 06953556)

For Chaturvedi & Shah LLP  
Chartered Accountants (FRN. 101720W/W100355)

Rakesh Jain  
Executive Director & CEO  
(DIN : 03645324)

Hemant K. Jain  
Chief Financial Officer

Jignesh Mehta  
Partner, Membership No. 102749

Sushil Sojitra  
Company Secretary &  
Compliance Officer  
(Membership No.: A31993)

Place : Mumbai  
Date : 2nd May, 2023

PROFIT AND LOSS ACCOUNT FOR THE YEAR ENDED 31ST MARCH, 2023			
Particulars	Current Year	Previous Year	
<b>Operating Profit / (Loss)</b>			
a. Fire Insurance	2,238,056	1,925,570	
b. Marine Insurance	(76,486)	(10,490)	
c. Miscellaneous Insurance	5,096,345	5,000,102	
	7,257,915		6,915,182
<b>Income from Investments</b>			
Interest, Dividend & Rent – Gross	1,866,761	1,838,493	
Profit on sale/redemption of investments	180,741	293,864	
Less: Loss on sale/redemption of investment	(26,219)	(19,401)	
	2,021,283		2,112,956
<b>Other Income</b>			
Profit/(Loss) on sale/discard of assets	2,058	1,868	
Miscellaneous Income	59,205	59,445	
Reversal of Equity impairment	105,805	-	
Excess Provision/bad debts Written Back	222,928	225,327	
	389,996		286,640
<b>TOTAL (A)</b>	<b>9,669,194</b>		<b>9,314,778</b>
<b>Provisions (Other than Taxation)</b>			
(a) For diminution in the value of investment	101,400	-	
(b) For doubtful debts	19,115	5,861	
	120,515		5,861
<b>Other Expenses</b>			
<b>Expenses other than those related to Insurance Business:</b>			
- Employee's remuneration and welfare benefits	32,326	29,727	
- Managerial remuneration	123,900	99,900	
- Amortisation of Debenture Expenses	2,915	2,915	
- Interest on Statutory Liability	53	10,749	
- Contribution to policyholders Funds towards Excess EOM (Refer note no.41 of Schedule 17)	4,914,654	3,469,167	
- Impairment on Equity Investments	-	107,614	
Finance Cost	416	-	
Interest on Non Convertible Debenture (Refer note no.19 of Schedule 17)	209,300	-	
Bad debt w/off (Net of Provisions)	46,416	-	
Corporate Social Responsibility Expense	66,900	-	
Penalty (Refer note no.31 of Schedule 17)	-	-	
Exchange Gain / (loss)	-	-	
<b>TOTAL (B)</b>	<b>5,517,395</b>		<b>5,506,446</b>
<b>Profit / (Loss) Before Tax (A)-(B)</b>	<b>4,151,799</b>		<b>3,808,332</b>
<b>Provision for Taxation</b>			
Current Tax	836,993	-	
Short Provision for earlier year	190,617	-	
Deferred Tax	-	-	
MAT Credit (Refer note no.20 of Schedule 17)	417,316	-	
<b>Net Profit / (Loss) After Tax</b>	<b>2,706,873</b>		<b>2,422,832</b>
<b>Appropriations:</b>			
(a) Interim dividends paid during the period	-	-	
(b) Final dividend	2,520	10,062	
(c) Dividend Distribution Tax	-	-	
(d) Debenture Redemption Reserve	-	2,520	
Profit / (Loss) After appropriations	2,704,353	-	
<b>Balance of Profit / (Loss) brought forward from last year</b>	<b>12,565,501</b>		<b>10,152,731</b>
<b>Balance carried forward to Balance Sheet</b>	<b>15,269,854</b>		<b>12,565,501</b>
<b>Basic Earning Per Share (Refer note no. 38 of Schedule 17)</b>	<b>10.74</b>		<b>9.63</b>
<b>Diluted Earning Per Share (Refer note no. 38 of Schedule 17)</b>	<b>10.72</b>		<b>9.56</b>
<b>Significant accounting policies and explanatory notes to accounts to the Financial Statements (refer schedule 16 &amp; 17)</b>			

The Schedules referred to above form an integral part of the Financial Statements.

As per our audit report of even date attached.

For and on behalf of the Board of Directors

For Uttam Abuwala Ghosh & Associates  
Chartered Accountants (FRN. 111184W)

Rajendra Chitale  
Chairman (DIN: 00015986)

Ajaysingh Chauhan  
Partner, Membership No. 137918

Dr. Thomas Mathew  
Director (DIN: 05203948)

Mrs. Chhaya Virani  
Director (DIN : 06953556)

For Chaturvedi & Shah LLP  
Chartered Accountants (FRN. 101720W/W100355)

Rakesh Jain  
Executive Director & CEO  
(DIN : 03645324)

Hemant K. Jain  
Chief Financial Officer

Jignesh Mehta  
Partner, Membership No. 102749

Sushil Sojitra  
Company Secretary & Compliance Officer  
(Membership No.: A31993)

Place : Mumbai  
Date : 2nd May, 2023

BALANCE SHEET AS AT 31ST MARCH, 2023					
Particulars	Schedule	As at 31st March,2023		As at 31st March,2022	
<b>Sources of funds</b>					
Share Capital	5&5A		2,520,679		2,518,054
Reserves and Surplus	6		23,227,659		20,480,178
Fair Value Change Account- Shareholder			(69,467)		104,146
Fair Value Change Account- Policyholder			(320,535)		425,355
Borrowings	7		2,300,000		2,300,000
<b>Total</b>			<b>27,658,336</b>		<b>25,827,733</b>
<b>Application of funds</b>					
Investments- Shareholder	8		30,164,985		28,583,621
Investments- Policyholder	8A		139,187,829		116,479,985
Loans	9		-		-
Fixed Assets	10		1,007,651		933,657
Deferred Tax Assets			372,735		372,735
Current Assets					
Cash and Bank Balances	11	2,380,030		1,551,699	
Advances and Other Assets	12	30,596,776		25,013,557	
<b>Sub-Total (A)</b>			<b>32,976,806</b>		<b>26,565,256</b>
Current Liabilities	13	150,273,450		124,139,279	
Provisions	14	25,778,220		22,968,242	
<b>Sub-Total (B)</b>			<b>176,051,670</b>		<b>147,107,521</b>
Net Current Assets (C) = (A) - (B)			(143,074,864)		(120,542,265)
Miscellaneous Expenditure (to the extent not written off or adjusted)	15		-		-
Debit Balance in Profit & Loss Account			-		-
<b>Total</b>			<b>27,658,336</b>		<b>25,827,733</b>
Significant accounting policies and explanatory notes to accounts to the Financial Statements (refer schedule 16 & 17)					

The Schedules referred to above form an integral part of the Financial Statements.

As per our audit report of even date attached.

For and on behalf of the Board of Directors

**For Uttam Abuwala Ghosh & Associates**  
Chartered Accountants (FRN. 111184W)

**Rajendra Chitale**  
Chairman (DIN: 00015986)

**Ajaysingh Chauhan**  
Partner, Membership No. 137918

**Dr. Thomas Mathew**  
Director  
(DIN: 05203948)

**Mrs. Chhaya Virani**  
Director  
(DIN : 06953556)

**For Chaturvedi & Shah LLP**  
Chartered Accountants (FRN. 101720W/W100355)

**Rakesh Jain**  
Executive Director &  
CEO(DIN: 03645324)

**Hemant K. Jain**  
Chief Financial Officer

**Jignesh Mehta**  
Partner, Membership No. 102749

**Sushil Sojitra**  
Company Secretary & Compliance Officer  
(Membership No.: A31993)

Place : Mumbai  
Date : 2nd May, 2023



Reliance General Insurance Company Limited

Registration No. and Date of Registration with the IRDAI : Regn. No. 103 dated 23.10.2000

RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31ST MARCH, 2023

(Rs. in '000)

Particulars	Current Year		Previous Year	
<b>Cash flows from operating activities :</b>				
Direct Premiums received	99,129,402		92,361,896	
Payment to re-insurers, net of commissions and claims	(6,214,640)		(15,747,549)	
Payment to co-insurers, net of claims recovery	(526,324)		(1,364,710)	
Direct Claims Paid	(47,336,961)		(46,999,445)	
Direct Commission / Brokerage Payments	(5,753,595)		(5,195,616)	
Payment of other operating expenses	(20,780,077)		(19,136,654)	
Preliminary and pre-operating expenses	-		-	
Deposits, Advances, and Staff loans	138,751		(1,765,618)	
GST/Service Tax (Net)	465,770		(292,962)	
Income tax paid (Net)	(1,014,314)		(742,364)	
Misc Receipts/payments	38,863		38,188	
<b>Cash flow before extraordinary items</b>		<b>18,146,875</b>		<b>1,155,166</b>
Cash flow from extraordinary operations		-		-
<b>Cash flow from operating activities</b>		<b>18,146,877</b>		<b>1,155,166</b>
<b>Cash flows from investing activities :</b>				
Purchase of investments	(101,281,678)		(115,784,767)	
Sale of Investments (Including gain/ Loss)	68,925,500		105,122,423	
Purchase of fixed Assets	(413,745)		(779,029)	
Proceeds from sale of fixed assets	2,931		100,621	
Rent/ Interest/ Dividends received	10,016,426		9,466,870	
Investment in money market instruments and in liquid mutual funds (Net)	7,684,184		(1,542,646)	
Repayment received on Loan Given	-		-	
Expenses related to investments	(32,326)		(29,730)	
<b>Cash flow from investing activities</b>		<b>(15,098,708)</b>		<b>(3,446,258)</b>
<b>Cash flows from financing activities :</b>				
Proceeds from Issuance of Share Capital	45,754		42,542	
Share Application Money Received	-		-	
Proceeds from borrowings (Net)	-		-	
Repayment of borrowings	-		-	
Borrowings issue expenses	0.00		-	
Interest/ Dividend Paid	(212,236)		(222,766)	
<b>Cash flow from financing activities</b>		<b>(166,480)</b>		<b>(180,224)</b>
<b>Net increase in cash &amp; cash equivalents</b>		<b>2,881,690</b>		<b>(2,471,316)</b>
<b>Cash and cash equivalents at the beginning of the period</b>		<b>(4,578,069)</b>		<b>(2,106,753)</b>
<b>Cash and cash equivalents at the end of the period including Bank Overdraft</b>		<b>(1,696,379)</b>		<b>(4,578,069)</b>
<b>Cash and cash Equivalents at the end of the period:</b>				
Cash & Bank balance as per schedule		2,380,030		1,551,699
Less: Temporary book over draft as per schedule 13		4,076,409		6,129,768
<b>Cash and Cash Equivalents at the end including Bank Overdraft</b>		<b>(1,696,379)</b>		<b>(4,578,069)</b>

Significant accounting policies and explanatory notes to accounts to the Financial Statements (refer schedule 16 & 17)

The Schedules referred to above form an integral part of the Financial Statements.

As per our audit report of even date attached.

For and on behalf of the Board of Directors

For Uttam Abuwala Ghosh & Associates  
Chartered Accountants (FRN. 111184W)

Rajendra Chitale  
Chairman (DIN: 00015986)

Ajaysingh Chauhan  
Partner, Membership No. 137918

Dr. Thomas Mathew  
Director (DIN: 05203948)

Mrs. Chhaya Virani  
Director (DIN : 06953556)

For Chaturvedi & Shah LLP  
Chartered Accountants (FRN. 101720W/W100355)

Rakesh Jain  
Executive Director & CEO  
(DIN : 03645324)

Hemant K. Jain  
Chief Financial Officer

Jignesh Mehta  
Partner, Membership No. 102749

Sushil Sojitra  
Company Secretary & Compliance Officer  
(Membership No.: A31993)

Place : Mumbai  
Date : 2nd May, 2023

Reliance General Insurance Company Limited

**SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH 2023**
**Schedule- 1**
**Premium Earned (Net of Goods and Service Tax)**

(Rs. In '000)

Particulars	Financial Year	Premium from direct business written	Premium on reinsurance accepted	Premium on reinsurance ceded	Net Premium (3+4-5)	Change in reserve for unexpired risks	Net Premium Earned (6+7)
1	2	3	4	5	6	7	8
Fire	Current Year	10,043,211	1,425,551	7,496,043	3,972,719	(194,409)	3,778,310
	Previous Year	9,381,317	875,778	6,893,923	3,363,172	78,215	3,441,387
Marine Cargo	Current Year	1,144,222	5,595	937,577	212,240	(3,178)	209,062
	Previous Year	918,649	5,624	734,900	189,373	253	189,626
Marine Hull	Current Year	140,441	-	137,548	2,893	127	3,020
	Previous Year	163,346	-	160,327	3,019	(5,736)	(2,717)
<b>Marine Total</b>	Current Year	1,284,663	5,595	1,075,125	215,133	(3,051)	212,082
	Previous Year	1,081,995	5,624	895,227	192,392	(5,483)	186,909
Motor OD	Current Year	15,900,181	-	8,612,888	7,287,293	1,056,489	8,343,782
	Previous Year	16,255,168	-	7,339,339	8,915,829	953,224	9,869,053
Motor TP	Current Year	24,462,066	-	1,092,414	23,369,652	(1,239,216)	22,130,436
	Previous Year	22,189,870	-	1,280,355	20,909,515	(3,313,257)	17,596,258
Motor Total	Current Year	40,362,247	-	9,705,302	30,656,945	(182,727)	30,474,218
	Previous Year	38,445,038	-	8,619,694	29,825,344	(2,360,033)	27,465,311
Employer's Liability	Current Year	300,043	-	12,123	287,920	7,378	295,298
	Previous Year	298,340	-	14,917	283,423	(24,610)	258,813
Public Liability	Current Year	454,432	31,986	226,077	260,341	(29,299)	231,042
	Previous Year	324,566	37,953	156,576	205,943	(6,394)	199,549
Engineering	Current Year	1,996,011	36,253	1,529,297	502,967	(34,764)	468,203
	Previous Year	1,678,619	39,619	1,318,903	399,335	1,166	400,501
Aviation	Current Year	216,742	-	133,962	82,780	360	83,140
	Previous Year	338,700	-	270,848	67,852	(449)	67,403
Personal Accident	Current Year	1,701,919	-	729,284	972,635	(216,288)	756,347
	Previous Year	970,608	-	402,609	567,999	(85,233)	482,766
Health	Current Year	13,903,499	-	1,796,202	12,107,297	(1,710,385)	10,396,912
	Previous Year	10,238,713	-	1,429,480	8,809,233	(1,023,801)	7,785,432
Weather and Crop Insurance	Current Year	32,420,736	-	19,145,100	13,275,636	(174,470)	13,101,166
	Previous Year	30,784,598	-	20,054,466	10,730,132	-	10,730,132
Other Misc.	Current Year	706,557	2,863	261,612	447,808	(20,276)	427,532
	Previous Year	547,111	(1)	195,258	351,852	(32,073)	319,779
<b>Misc Total</b>	Current Year	92,062,186	71,102	33,538,959	58,594,329	(2,360,471)	56,233,858
	Previous Year	83,626,293	77,571	32,462,751	51,241,113	(3,531,427)	47,709,686
<b>Total</b>	Current Year	103,390,060	1,502,248	42,110,127	62,782,181	(2,557,931)	60,224,250
	Previous Year	94,089,605	958,973	40,251,901	54,796,677	(3,458,695)	51,337,982

**Reliance General Insurance Company Limited**
**SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH 2023**

Schedule- 2

Claims Incurred (Net)

(Rs. In '000)

Particulars	Financial Year	Claims Paid from direct business written	Claims Paid on reinsurance Accepted	Claims Recovered on reinsurance ceded	Net Claims Paid (3+4-5)	Out-standing Claims at the end of the Year	Out-standing Claims at the beginning of the Year	Net Claims Incurred (6+7-8)
1	2	3	4	5	6	7	8	9
Fire	Current Year	2,911,789	236,725	2,366,321	782,193	2,470,627	2,158,034	1,094,786
	Previous Year	2,223,429	226,741	1,628,571	821,599	2,158,034	1,665,221	1,314,412
Marine Cargo	Current Year	890,710	35,744	715,800	210,654	297,018	309,116	198,556
	Previous Year	787,812	10,929	686,473	112,268	309,116	245,727	175,657
Marine Hull	Current Year	36,043	-	35,943	100	8,319	7,047	1,372
	Previous Year	147,487	-	146,929	558	7,047	8,863	(1,258)
Marine Total	Current Year	926,753	35,744	751,743	210,754	305,337	316,163	199,928
	Previous Year	935,299	10,929	833,402	112,826	316,163	254,590	174,399
Motor OD	Current Year	10,820,593	-	5,060,904	5,759,689	1,623,568	1,671,020	5,712,237
	Previous Year	8,639,412	-	2,597,216	6,042,196	1,671,020	2,023,249	5,689,967
Motor TP	Current Year	11,179,480	-	2,334,905	8,844,575	70,392,245	60,686,911	18,549,909
	Previous Year	7,991,811	-	1,799,052	6,192,759	60,686,911	51,814,072	15,065,598
Motor Total	Current Year	22,000,073	-	7,395,809	14,604,264	72,015,813	62,357,931	24,262,146
	Previous Year	16,631,223	-	4,396,268	12,234,955	62,357,931	53,837,321	20,755,565
Employer's Liability	Current Year	196,694	-	9,557	187,137	473,041	418,960	241,218
	Previous Year	156,175	-	7,895	148,280	418,960	331,274	235,966
Public Liability	Current Year	8,627	-	1,156	7,471	281,392	213,529	75,334
	Previous Year	14,389	-	2,996	11,393	213,529	191,032	33,890
Engineering	Current Year	452,545	3,947	263,650	192,842	342,922	317,453	218,311
	Previous Year	356,521	5,396	211,701	150,216	317,453	282,886	184,783
Aviation	Current Year	91,832	-	38,713	53,119	203,755	186,633	70,241
	Previous Year	41,905	-	41,874	31	186,633	41,895	144,769
Personal Accident	Current Year	483,516	-	84,903	398,613	679,902	634,283	444,232
	Previous Year	442,457	634	186,276	256,815	634,283	395,037	496,061
Health	Current Year	8,968,630	38	558,208	8,410,460	3,718,226	2,946,679	9,182,007
	Previous Year	9,221,931	33	1,327,949	7,894,015	2,946,679	3,170,742	7,669,952
Weather and Crop Insurance	Current Year	10,882,316	-	7,374,248	3,508,068	15,526,144	8,513,766	10,520,446
	Previous Year	16,728,912	-	11,778,484	4,950,428	8,513,766	4,828,622	8,635,572
Other Misc.	Current Year	368,997	-	180,279	188,718	168,845	173,652	183,911
	Previous Year	313,342	-	173,958	139,384	173,651	158,614	154,421
Misc Total	Current Year	43,453,230	3,985	15,906,523	27,550,692	93,410,040	75,762,886	45,197,846
	Previous Year	43,906,855	6,063	18,127,401	25,785,517	75,762,885	63,237,423	38,310,979
Total	Current Year	47,291,772	276,454	19,024,587	28,543,639	96,186,004	78,237,083	46,492,560
	Previous Year	47,065,583	243,733	20,589,374	26,719,942	78,237,082	65,157,234	39,799,790

**SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH 2023**

Schedule- 3

Commission (Net)

(Rs. In '000)

Particulars	Financial Year	Commission Paid	Commission paid on reinsurance accepted	Commission received from reinsurance ceded	Net commission (3+4-5)
1	2	3	4	5	6
Fire	Current Year	772,483	114,616	1,741,944	(854,845)
	Previous Year	780,776	60,311	1,553,571	(712,484)
Marine Cargo	Current Year	154,267	494	114,758	40,003
	Previous Year	107,792	542	113,790	(5,456)
Marine Hull	Current Year	2,083	-	16,629	(14,546)
	Previous Year	(236)	-	14,602	(14,838)
<b>Marine Total</b>	Current Year	156,350	494	131,387	25,457
	Previous Year	107,556	542	128,392	(20,294)
Motor OD	Current Year	2,921,347	-	2,232,633	688,714
	Previous Year	3,001,357	-	2,944,604	56,753
Motor TP	Current Year	328,916	-	261,829	67,087
	Previous Year	292,046	-	(279,344)	571,390
Motor Total	Current Year	3,250,263	-	2,494,462	755,801
	Previous Year	3,293,403	-	2,665,260	628,143
Employer's Liability	Current Year	35,291	-	4,385	30,906
	Previous Year	34,690	-	3,766	30,924
Public Liability	Current Year	39,960	3,562	11,061	32,461
	Previous Year	38,227	6,301	1,318	43,210
Engineering	Current Year	147,178	3,638	125,230	25,586
	Previous Year	118,268	3,496	102,573	19,191
Aviation	Current Year	4,007	-	3,022	985
	Previous Year	3,073	-	15,487	(12,414)
Personal Accident	Current Year	207,652	-	530,596	(322,944)
	Previous Year	88,407	-	265,969	(177,562)
Health	Current Year	1,036,665	-	1,112,808	(76,143)
	Previous Year	688,736	-	474,574	214,162
Weather and Crop Insurance	Current Year	-	-	1,579,664	(1,579,664)
	Previous Year	-	-	1,537,487	(1,537,487)
Other Misc.	Current Year	52,438	408	8,290	44,556
	Previous Year	53,090	(1)	11,766	41,323
<b>Misc Total</b>	Current Year	4,773,454	7,608	5,869,518	(1,088,456)
	Previous Year	4,317,894	9,796	5,078,200	(750,510)
<b>Total</b>	Current Year	5,702,287	122,718	7,742,849	(1,917,844)
	Previous Year	5,206,226	70,649	6,760,163	(1,483,288)

Schedule- 3A

Commission Paid - Direct

(Rs. In '000)

Particulars	Paid in India		Paid Outside India	
	Current Year	Previous Year	Current Year	Previous Year
Agents	700,133	733,279	-	-
Brokers	3,385,809	3,046,697	-	-
Corporate agency	1,247,025	1,081,117	-	-
Web Aggregator	5,194	13,664	-	-
Common Service Center (CSC)	23,142	17,677	-	-
Motor Insurance Service Provider (MISP)	79,340	83,665	-	-
Point of Sale Person (POSP)	260,780	229,465	-	-
Others	866	662	-	-
<b>Total</b>	<b>5,702,287</b>	<b>5,206,226</b>	-	-

SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH, 2023

Schedule-4 Operating Expenses related to insurance business

(Rs. In '000)

Particulars	2022-23				2021-22			
	Fire	Marine	Miscellaneous*	Total	Fire	Marine	Miscellaneous*	Total
Employees' remuneration & welfare benefits	370,910	20,086	5,043,749	5,434,745	296,709	16,973	4,324,779	4,638,461
Company's contribution to Provident fund and others	23,105	1,251	311,171	335,527	19,358	1,107	272,678	293,143
Travel, conveyance and vehicle running expenses	17,472	946	252,262	270,680	10,513	601	157,425	168,539
Rents, rates & taxes	16,310	883	259,975	277,168	13,207	756	211,647	225,610
Repairs	39,294	2,128	579,556	620,978	35,177	2,012	535,826	573,015
Printing & Stationery	2,210	120	32,596	34,926	1,566	90	24,137	25,793
Communication expenses	11,302	612	166,767	178,681	7,935	454	120,987	129,376
Postage expenses	2,789	151	41,149	44,089	2,251	129	34,366	36,746
Legal & professional charges	4,851	328	111,184	116,363	11,741	745	213,422	225,908
<b>Auditors Fees, expenses, etc.</b>								
a. As auditor	456	25	6,732	7,213	238	14	3,633	3,885
b. As advisor or in any other capacity, in respect	-	-	-	-	-	-	-	-
(i) Taxation matters	-	-	-	-	-	-	-	-
(ii) Insurance matters	-	-	-	-	-	-	-	-
(iii) Management services; and	-	-	-	-	-	-	-	-
c. In any other capacity	-	-	-	-	-	-	-	-
Advertisement and Publicity	1,089,007	58,973	12,314,776	13,462,756	826,863	47,301	9,669,787	10,543,951
Bank Charges & interest expenses others	15,430	836	227,571	243,837	11,404	652	173,594	185,650
GST Expenses	132	7	113,980	114,119	1,210	69	143,511	144,790
<b>Others :</b>								
Directors' Sitting fees	182	10	2,687	2,879	212	12	3,235	3,459
Entertainment Expenses	2,975	161	35,753	38,889	2,644	151	34,132	36,927
Office Maintenance Expenses	11,392	617	168,015	180,024	9,273	530	141,289	151,092
Training & Recruitment Expenses	20,855	1,129	305,988	327,972	13,844	792	211,161	225,797
Depreciation	21,443	1,161	316,273	338,877	14,264	816	217,327	232,407
Office Management Expenses	416	23	6,135	6,574	1,128	65	17,180	18,373
Subscriptions and Membership Fees	4,258	231	62,266	66,755	3,578	205	54,507	58,290
Coinsurance Expenses (net)	21,904	237	15,922	38,063	15,245	(787)	9,651	24,109
Weather Insurance Charges	-	-	575,557	575,557	-	-	350,457	350,457
Miscellaneous expenses	1,166	63	17,093	18,322	592	30	9,935	10,557
<b>Total</b>	<b>1,677,859</b>	<b>89,978</b>	<b>20,967,157</b>	<b>22,734,994</b>	<b>1,298,952</b>	<b>72,717</b>	<b>16,934,666</b>	<b>18,306,335</b>

\*Sub segment wise breakup as per schedule-4A

SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH, 2023

Schedule-4A Operating Expenses related to insurance business

(Rs. In '000)

Particulars	2022-23											
	Motor OD	Motor TP	Motor Total	Employer's Liability	Public Liability	Engineering	Aviation	Personal Accident	Health	Weather and Crop Insurance	Other Miscellaneous	Total Miscellaneous
Employees' remuneration & welfare benefits	610,855	1,958,953	2,569,808	26,881	24,307	46,959	7,729	81,208	1,006,018	1,239,799	41,040	5,043,749
Company's contribution to Provident fund and others	37,388	119,899	157,287	1,675	1,514	2,925	481	5,042	62,458	77,232	2,557	311,171
Travel, conveyance and vehicle running expenses	31,452	100,863	132,315	1,266	1,145	2,212	364	4,071	50,436	58,520	1,933	252,262
Rents, rates & taxes	29,918	95,944	125,862	1,182	1,069	2,065	340	4,012	49,706	73,934	1,805	259,975
Repairs	72,078	231,149	303,228	2,848	2,575	4,975	819	9,667	119,753	131,344	4,348	579,556
Printing & Stationery	4,056	13,007	17,063	160	145	280	46	541	6,703	7,413	245	32,596
Communication expenses	20,746	66,530	87,276	819	741	1,431	235	2,781	34,456	37,777	1,251	166,767
Postage expenses	5,122	16,426	21,549	202	183	353	58	685	8,485	9,326	309	41,149
Legal & professional charges	14,045	45,040	59,085	443	312	8,194	98	3,389	23,003	15,854	806	111,184
<b>Auditors Fees, expenses, etc.</b>	-	-	-	-	-	-	-	-	-	-	-	-
a. As auditor	837	2,685	3,522	33	30	58	10	112	1,391	1,526	50	6,732
b. As advisor or in any other capacity, in respect	-	-	-	-	-	-	-	-	-	-	-	-
(i) Taxation matters	-	-	-	-	-	-	-	-	-	-	-	-
(ii) Insurance matters	-	-	-	-	-	-	-	-	-	-	-	-
(iii) Management services; and	-	-	-	-	-	-	-	-	-	-	-	-
c. In any other capacity	-	-	-	-	-	-	-	-	-	-	-	-
Advertisement and Publicity	2,018,326	6,472,578	8,490,904	78,925	71,365	137,874	22,692	267,907	3,124,613	-	120,496	12,314,776
Bank Charges & interest expenses others	28,303	90,764	119,067	1,118	1,011	1,953	322	3,796	47,023	51,574	1,707	227,571
GST Expenses	242	775	1,017	10	9	17	3	65	1,838	111,006	15	113,980
<b>Others :</b>	-	-	-	-	-	-	-	-	-	-	-	-
Directors' Sitting fees	334	1,072	1,406	13	12	23	4	45	555	609	20	2,687
Entertainment Expenses	4,115	13,195	17,309	216	195	377	62	544	6,737	9,983	329	35,753
Office Maintenance Expenses	20,896	67,011	87,907	826	747	1,442	237	2,802	34,717	38,077	1,260	168,015
Training & Recruitment Expenses	38,061	122,058	160,119	1,511	1,367	2,640	435	5,063	62,732	69,813	2,308	305,988
Depreciation	39,334	126,142	165,476	1,554	1,405	2,715	447	5,275	65,351	71,677	2,373	316,273
Office Management Expenses	763	2,447	3,210	30	27	53	9	102	1,268	1,390	46	6,135
Subscriptions and Membership Fees	7,683	24,637	32,320	309	279	539	89	1,048	12,977	14,234	471	62,266
Coinurance Expenses (net)	-	-	40	983	1,688	1,397	458	10,243	-	-	1,113	15,922
Weather Insurance Charges	-	-	-	-	-	-	-	-	-	575,557	0	575,557
Miscellaneous expenses	2,267	7,269	9,536	85	76	148	24	284	3,550	3,261	129	17,093
<b>Total</b>	<b>2,986,821</b>	<b>9,578,444</b>	<b>12,565,265</b>	<b>120,146</b>	<b>109,497</b>	<b>218,921</b>	<b>35,901</b>	<b>398,897</b>	<b>4,734,013</b>	<b>2,599,906</b>	<b>184,611</b>	<b>20,967,157</b>

(Rs. In '000)

Particulars	2021-22											
	Motor OD	Motor TP	Motor Total	Employer's Liability	Public Liability	Engineering	Aviation	Personal Accident	Health	Weather and Crop Insurance	Other Miscellaneous	Total Miscellaneous
Employees' remuneration & welfare benefits	743,928	1,744,669	2,488,597	25,004	18,169	35,230	5,986	46,889	727,218	946,644	31,042	4,324,779
Company's contribution to Provident fund and others	46,105	108,126	154,231	1,631	1,185	2,299	391	2,977	46,176	61,763	2,025	272,678
Travel, conveyance and vehicle running expenses	27,502	64,497	91,999	886	644	1,248	212	1,652	25,627	34,057	1,100	157,425
Rents, rates & taxes	35,013	82,114	117,127	1,113	809	1,568	266	2,231	34,595	52,556	1,382	211,647
Repairs	93,256	218,705	311,961	2,964	2,154	4,177	710	5,941	92,141	112,098	3,680	535,826
Printing & Stationery	4,242	9,947	14,189	132	96	186	32	261	4,045	5,033	163	24,137
Communication expenses	21,063	49,398	70,461	669	486	942	160	1,340	20,782	25,317	830	120,987
Postage expenses	5,988	14,043	20,031	190	138	267	45	380	5,896	7,183	236	34,366
Legal & professional charges	38,311	89,848	128,159	1,123	712	1,375	233	4,258	39,102	36,864	1,596	213,422
<b>Auditors Fees, expenses, etc.</b>	-	-	-	-	-	-	-	-	-	-	-	-
a. As auditor	632	1,482	2,114	20	15	28	5	40	625	761	25	3,633
b. As advisor or in any other capacity, in respect	-	-	-	-	-	-	-	-	-	-	-	-
(i) Taxation matters	-	-	-	-	-	-	-	-	-	-	-	-
(ii) Insurance matters	-	-	-	-	-	-	-	-	-	-	-	-
(iii) Management services; and	-	-	-	-	-	-	-	-	-	-	-	-
c. In any other capacity	-	-	-	-	-	-	-	-	-	-	-	-
Advertisement and Publicity	2,196,229	5,150,624	7,346,853	69,682	50,633	98,180	16,682	139,647	1,861,268	337	86,505	9,669,787
Bank Charges & interest expenses others	30,205	70,837	101,042	960	698	1,353	230	1,924	29,844	36,351	1,192	173,594
GST Expenses	3,207	7,521	10,728	102	74	144	24	204	7,449	124,659	127	143,511
<b>Others :</b>	-	-	-	-	-	-	-	-	-	-	-	-
Directors' Sitting fees	563	1,320	1,883	18	13	25	4	36	556	678	22	3,235
Entertainment Expenses	5,626	13,195	18,821	223	162	314	53	351	5,451	8,480	277	34,132
Office Maintenance Expenses	24,584	57,655	82,239	781	568	1,101	187	1,586	24,290	29,587	970	141,289
Training & Recruitment Expenses	36,529	85,668	122,197	1,167	848	1,644	279	2,359	36,582	44,638	1,447	211,161
Depreciation	37,814	88,683	126,497	1,202	873	1,694	288	2,409	37,362	45,509	1,493	217,327
Office Management Expenses	2,989	7,010	9,999	95	69	134	23	190	2,954	3,598	118	17,180
Subscriptions and Membership Fees	9,484	22,242	31,726	301	219	425	72	604	9,371	11,414	375	54,507
Coinurance Expenses (net)	(2)	(4)	(6)	35	267	1,570	828	395	5,641	(2)	923	9,651
Weather Insurance Charges	-	-	-	-	-	-	-	-	-	350,457	-	350,457
Miscellaneous expenses	2,026	4,752	6,778	49	36	70	12	99	1,540	1,292	59	9,935
<b>Total</b>	<b>3,365,294</b>	<b>7,892,332</b>	<b>11,257,626</b>	<b>108,347</b>	<b>78,868</b>	<b>158,974</b>	<b>26,722</b>	<b>215,753</b>	<b>3,018,515</b>	<b>1,939,274</b>	<b>135,587</b>	<b>16,934,666</b>

**Reliance General Insurance Company Limited**

**SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH, 2023**

**Schedule-5 Share Capital** (Rs. In '000)

Particulars	As at 31st March,2023		As at 31st March 2022	
<b>Authorized Capital</b> 30,00,00,000 (Previous Year 30,00,00,000 ) Equity Shares of Rs10 each		3,000,000		3,000,000
<b>Issued Capital</b> 25,20,67,917 (Previous Year 25,18,05,370) Equity Shares of Rs10 each		2,520,679		2,518,054
<b>Subscribed Capital</b> 25,20,67,917 (Previous Year 25,18,05,370) Equity Shares of Rs10 each		2,520,679		2,518,054
<b>Called Up Capital</b> 25,20,67,917 (Previous Year 25,18,05,370) Equity Shares of Rs10 each		2,520,679		2,518,054
Less: Calls Unpaid		-		-
Add : Equity Share forfeited (Amount originally paid up)		-		-
Less: Par value of Equity shares bought back		-		-
Less:(i) Preliminary Expenses to the extent not written off		-		-
(ii) Expenses including commission or brokerage on underwriting or subscription of shares		-		-
<b>Total</b>		<b>2,520,679</b>		<b>2,518,054</b>

Note: Out of above 25,15,49,920 shares ( 25,15,49,920 Equity shares as at 31.03.2022 ) are held by Holding Company- Reliance Capital Limited.

**Schedule-5A Pattern of Share Holding (As certified by the Management)**

Shareholder	As at 31st March,2023		As at 31st March 2022	
	No. of Shares	% of Holding	No. of Shares	% of Holding
<b>Promoters</b>				
Holding Company- Indian	251,549,920	99.79%	251,549,920	99.90%
Holding Company- Foreign	-	-	-	-
<b>Others</b>				
Employees	517,997	0.21%	255,450	0.10%
<b>Total</b>	<b>252,067,917</b>	<b>100.00%</b>	<b>251,805,370</b>	<b>100.00%</b>

**Schedule-6 Reserves and Surplus** (Rs. In '000)

Particulars	As at 31st March,2023		As at 31st March 2022	
Capital Reserve		-		-
Capital Redemption Reserve		-		-
<b>Debenture Redemption Reserve:</b>				
Opening Balance	207,639		207,639	
Add:- Creation during the period	-		-	
Closing Balance		207,639		207,639
<b>Share Premium</b>				
Opening Balance	7,707,038		7,667,050	
Add :- Addition during the period	43,128		39,988	
Closing Balance		7,750,166		7,707,038
General Reserve		-		-
Catastrophe Reserve		-		-
Balance in Profit and Loss Account		15,269,854		12,565,501
<b>Total</b>		<b>23,227,659</b>		<b>20,480,178</b>

**SCHEDULE - 7 Borrowings** (Rs. In '000)

Particulars	As at 31st March,2023		As at 31st March 2022	
Debentures/ Bonds		2,300,000		2,300,000
Banks		-		-
Financial Institutions		-		-
Others		-		-
<b>Total</b>		<b>2,300,000</b>		<b>2,300,000</b>

**SCHEDULE - 8 Investments Shareholder**

(Rs. In '000)

Particulars	As at 31st March,2023		As at 31st March 2022	
<b>LONG TERM INVESTMENTS</b>				
Government securities and Government guaranteed bonds including Treasury Bills	9,436,773		7,834,240	
Other Approved Securities	5,188,351		5,209,405	
<b>Other Investments :</b>				
(a) Shares				
(aa) Equity	-		-	
(bb) Preference	-		-	
(b) Mutual Funds	-		-	
(c) Derivative Instruments	-		-	
(d) Debentures/ Bonds	8,904,539		6,847,072	
(e) Other securities	53,436		-	
(f) Subsidiaries	-		-	
(g) Investment Properties-Real Estate	-		-	
Investments in Infrastructure and social sector	2,756,495		1,974,820	
Other than Approved Investments	432,858		337,064	
Less - Provision for diminution in the value of investment	(19,859)		(19,773)	
<b>Total Long Term Investments</b>		26,752,593		22,182,828
<b>SHORT TERM INVESTMENTS</b>				
Government securities and Government guaranteed bonds including Treasury Bills	5,371		-	
Other Approved Securities	-		51,888	
<b>Other Investments :</b>				
(a) Shares				
(aa) Equity	715,870		688,581	
(bb) Preference	-		-	
(b) Mutual Funds	89,229		110,458	
(c) Derivative Instruments	-		-	
(d) Debentures/ Bonds	1,390,881		2,635,531	
(e) Other securities	594,174		2,116,869	
(f) Subsidiaries	-		-	
(g) Investment Properties-Real Estate	-		-	
Investments in Infrastructure and social sector	338,764		490,105	
Other than Approved Investments	318,372		334,125	
Less - Provision for diminution in the value of investment	(40,269)		(26,764)	
<b>Total Short Term Investments</b>		3,412,392		6,400,793
<b>Total</b>		<b>30,164,985</b>		<b>28,583,621</b>

1. The value of Investment Other than listed equity shares is as follows:

Particulars	As at	As at
	31.03.2023	31.03.2022
Book Value	29,209,572	27,544,371
Market Value	28,532,203	27,592,763

2. All the above investments are performing assets except as specified in note no.27 of Schedule 17

3. The company has segregated the investments separately between policy holders funds and share holders funds on notional basis as per IRDAI circular no. IRDA/F&A/CIR/CPM/056/03/2016 dated 04th April,2016 and IRDA/F&A/CIR/CPM/010/01/2017 dated 12th January 2017.

4.The Company is carrying investments in Secured NCD's of Reliance Capital Limited (RCL) for Rs. 7,87,245 thousand, on which 43% Provision is created basis Investments - Master Circular IRDAI ( Investment) Regulations, 2016.The management has estimated the realizable value based on the bid received for RCL in the auction held on 26th April 2023 for Rs 9,65,00,000 thousand. It has followed prudent accounting policy and have taken into consideration substance over form while creating provision on said investment.



Reliance General Insurance Company Limited

SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH, 2023

SCHEDULE - 8A Investments Policyholder

(Rs. In '000)

Particulars	As at 31st March,2023		As at 31st March 2022	
<b>LONG TERM INVESTMENTS</b>				
Government securities and Government guaranteed bonds including Treasury Bills	43,543,332		31,925,002	
Other Approved Securities	23,940,184		21,228,645	
<b>Other Investments :</b>				
(a) Shares				
(aa) Equity	-		-	
(bb) Preference	-		-	
(b) Mutual Funds	-		-	
(c) Derivative Instruments	-		-	
(d) Debentures/ Bonds	41,087,489		27,902,233	
(e) Other securities	246,564		-	
(f) Subsidiaries	-		-	
(g) Investment Properties-Real Estate	-		-	
Investments in Infrastructure and social sector	12,719,072		8,047,505	
Other than Approved Investments	1,997,302		1,373,552	
Less - Provision for diminution in the value of investment	(91,636)		(80,575)	
<b>Total Long Term Investments</b>		123,442,307		90,396,362
<b>SHORT TERM INVESTMENTS</b>				
Government securities and Government guaranteed bonds including Treasury Bills	24,781		-	
Other Approved Securities	-		211,445	
<b>Other Investments :</b>				
(a) Shares				
(aa) Equity	3,303,183		2,806,010	
(bb) Preference	-		-	
(b) Mutual Funds	411,723		450,125	
(c) Derivative Instruments	-		-	
(d) Debentures/ Bonds	6,417,827		10,739,950	
(e) Other securities	2,741,647		8,626,370	
(f) Subsidiaries	-		-	
(g) Investment Properties-Real Estate	-		-	
Investments in Infrastructure and social sector	1,563,132		1,997,207	
Other than Approved Investments	1,469,038		1,361,577	
Less - Provision for diminution in the value of investment	(185,809)		(109,061)	
<b>Total Short Term Investments</b>		15,745,522		26,083,623
<b>Total</b>		<b>139,187,829</b>		<b>116,479,985</b>

1. The value of Investment Other than listed equity shares is as follows:

Particulars	As at 31.03.2023	As at 31.03.2022
Book Value	134,779,353	112,244,971
Market Value	131,653,824	112,442,173

2. All the above investments are performing assets except as specified in note no.27 of Schedule 17

3. The company has segregated the investments separately between policy holders funds and share holders funds on notional basis as per IRDAI circular no. IRDA/F&A/CIR/CPM/056/03/2016 dated 04th April,2016 and IRDA/F&A/CIR/CPM/010/01/2017 dated 12th January 2017.

4.The Company is carrying investments in Secured NCD's of Reliance Capital Limited (RCL) for Rs. 7,87,245 thousand, on which 43% Provision is created basis Investments - Master Circular IRDAI ( Investment) Regulations, 2016.The management has estimated the realizable value based on the bid received for RCL in the auction held on 26th April 2023 for Rs 9,65,00,000 thousand. It has followed prudent accounting policy and have taken into consideration substance over form while creating provision on said investment.

**SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH, 2023**
**SCHEDULE - 9 LOANS**
**(Rs. In '000)**

Particulars	As at 31st March,2023		As at 31st March 2022	
<b>SECURITY-WISE CLASSIFICATION</b>				
Secured				
(a) On mortgage of property				
(aa) In India	-		-	
(bb) Outside India	-		-	
(b) On Shares, Bonds, Govt. Securities	-		-	
(c) Others (to be specified)	-		-	
Unsecured	-		-	
<b>TOTAL</b>		-		-
<b>BORROWER-WISE CLASSIFICATION</b>				
(a) Central and State Governments	-		-	
(b) Banks and Financial Institutions	-		-	
(c) Subsidiaries	-		-	
(d) Industrial Undertakings	-		-	
(e) Others - Trustees of Reliance General Insurance Employee's Benefit Trust	-		-	
<b>TOTAL</b>		-		-
<b>PERFORMANCE-WISE CLASSIFICATION</b>				
(a) Loans classified as standard				
(aa) In India	-		-	
(bb) Outside India	-		-	
(b) Non-performing loans less provisions				
(aa) In India	-		-	
(bb) Outside India	-		-	
<b>TOTAL</b>		-		-
<b>MATURITY-WISE CLASSIFICATION</b>				
(a) Short Term	-		-	
(b) Long Term	-		-	
<b>TOTAL</b>		-		-

**Schedule-11 Cash and Bank Balances**
**(Rs. In '000)**

Particulars	As at 31st March,2023		As at 31st March 2022	
Cash (including cheques, drafts and stamps on hand)		8,434		8,398
Bank Balances				
(a) Deposit Accounts				
(aa) Short - term (due within 12 months)**	22,475		34,373	
(aa) Others	-		-	
(b) Current Accounts*	1,982,834		1,228,893	
(c) Cheques on Hand	366,287	2,371,596	280,035	1,543,301
Money at Call and Short Notice				
(a) With Bank	-		-	
(b) With other Institutions	-		-	
Others		-		-
<b>Total</b>		<b>2,380,030</b>		<b>1,551,699</b>
Balances with non-scheduled banks included in (Current Accounts) above		-		-
<b>Total</b>		<b>2,380,030</b>		<b>1,551,699</b>

**\*\*Short term deposit represents fixed deposit given to bank for bank guarantee.**
**\*Out of above Rs 126,617 thousand (Rs 126,405 thousand as at 31.03.2022) are earmarked for specified purpose in a separate bank account.**

SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH, 2023

**Schedule-12 Advances and Other Assets** (Rs. In '000)

Particulars	As at 31st March,2023		As at 31st March 2022	
<b>Advances</b>				
Prepayments		399,903		608,486
Advance tax paid and taxes deducted at source (net of provision for taxation)		-		163,090
MAT Credit Entitlement		-		417,316
<b>Others</b>				
- Rental & Other Deposits	389,272		377,229	
- Advances to Staff	14,127		16,232	
- Unutilized Goods and Service Tax Credit	872,311		1,799,187	
- Other Advances & Deposits	1,283,361		1,087,086	
	2,559,071		3,279,734	
- Less Provision for doubtful advances	(19,115)	2,539,956	-	3,279,734
<b>Other Assets</b>				
Income accrued on investments	3,732,175		3,268,197	
Investments pertaining to Policyholder funds	559,424		515,442	
Outstanding Premiums	16,759,242		11,359,266	
Less Provision for doubtful debts	-		-	
Agents' Balances	13,265		4,122	
Investments Sales- to be settled	108,026		293,619	
Due from other entities carrying on insurance business	6,437,689		5,054,989	
Less Provision for doubtful debts	(38,332)		(38,332)	
Bank Balance on behalf of RHI (Refer note no. 29 of schedule 17)	85,428	27,656,917	87,628	20,544,931
<b>Total</b>		<b>30,596,776</b>		<b>25,013,557</b>

**Schedule-13 Current Liabilities** (Rs. In '000)

Particulars	As at 31st March,2023		As at 31st March 2022	
Agent's Balances		261,744		307,328
Balances due to other insurance companies		14,783,711		4,463,634
Premium received in Advance		9,165,692		8,026,375
Unallocated Premium		3,681,226		3,811,251
Interest Accrued but not due on Borrowings		130,740		130,740
Sundry Creditors		6,775,981		5,368,098
Claims Outstanding	108,559,039		92,231,318	
Add : Provision for Doubtful Reinsurance Recoveries	5,861	108,564,900	5,861	92,237,179
Unclaimed amount of policyholders*	728,986		713,663	
Add: Investment Income accruing on Unclaimed amount*	65,969	794,955	56,704	770,367
<b>Others :</b>				
- Payable to policyholders*	169,120		211,023	
- Environmental Relief Fund Payable	80		111	
- Temporary Book Overdraft as per accounts	4,076,409		6,129,768	
- Investments Purchased-to be settle	-		520,800	
- Employee Related Payables	893,502		823,259	
- Surplus available to RHIL (Refer note no. 29 of schedule 17)	85,428		87,628	
-Statutory Dues	700,655		601,302	
- Goods and Service Tax Liability	189,307	6,114,501	650,416	9,024,307
<b>Total</b>		<b>150,273,450</b>		<b>124,139,279</b>

\* The company has segregated unclaimed amount of policy holder as per IRDAI Circular Ref: IRDA/F&A/CIR/Misc/282 /11/2020 dated 18th November, 2020

**Reliance General Insurance Company Limited**
**SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH, 2023**
**Schedule-14 Provisions**
**(Rs. In '000)**

Particulars	As at 31st March,2023		As at 31st March 2022	
Reserve for Unexpired Risk		25,218,312		22,660,379
For Taxation (less advance tax paid and taxes deducted at source)		170,871		-
For Final Dividends		-		-
Reserve for Premium Deficiency		-		-
<b>Others :</b>				
- For Gratuity	37,221		4,701	
- For Leave Encashment	10,923		9,859	
- For Phantom Share Liability	240,893		193,303	
- For Risk Reserves	100,000	389,037	100,000	307,863
<b>Total</b>		<b>25,778,220</b>		<b>22,968,242</b>

**SCHEDULE – 15 Miscellaneous Expenditure**
**(Rs. In '000)**

Particulars	As at 31st March,2023		As at 31st March 2022	
Discount Allowed in issue of shares/ debentures		-		-
Others (to be specified)		-		-
<b>Total</b>		<b>-</b>		<b>-</b>

Reliance General Insurance Company Limited

## SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH, 2023

## Schedule 10 - Fixed Assets

(Rs. In '000)

Description	Gross Block				Depreciation				Net Block
	As at 01-04-22	Additions	Deductions	As at 31-03-2023	As at 01-04-22	Additions	Deductions	As at 31-03-2023	As at 31-03-2023
Furniture & Fittings	107,164	4,443	709	110,898	83,142	7,549	592	90,099	20,799
Leasehold Improvements	141,742	4,938	-	146,680	112,317	17,387	-	129,704	16,976
Information Technology Equipment	532,702	68,042	34,261	566,483	458,952	49,998	34,144	474,806	91,677
Intangible Asset (Computer Software)	1,592,511	304,814	-	1,897,325	923,669	243,809	-	1,167,478	729,847
Vehicles	3,980	-	-	3,980	477	498	-	975	3,005
Office Equipment	237,551	15,923	8,722	244,752	187,061	19,637	8,084	198,614	46,138
Plant & Machinery	3,798	-	-	3,798	3,766	-	-	3,766	32
<b>Total</b>	<b>2,619,448</b>	<b>398,160</b>	<b>43,692</b>	<b>2,973,916</b>	<b>1,769,384</b>	<b>338,878</b>	<b>42,819</b>	<b>2,065,442</b>	<b>908,474</b>
Capital WIP	83,593	86,543	70,959	99,177	-	-	-	-	99,177
<b>Grand Total</b>	<b>2,703,041</b>	<b>484,703</b>	<b>114,652</b>	<b>3,073,093</b>	<b>1,769,384</b>	<b>338,878</b>	<b>42,819</b>	<b>2,065,442</b>	<b>1,007,651</b>

## As at 31.03.2022

Description	Gross Block				Depreciation				Net Block
	As at 01-04-21	Additions	Deductions	As at 31-03-2022	As at 01-04-21	Additions	Deductions	As at 31-03-2022	As at 31-03-2022
Furniture & Fittings	99,042	8,122	-	107,164	78,759	4,383	-	83,142	24,022
Leasehold Improvements	110,842	30,900	-	141,742	91,300	21,017	-	112,317	29,425
Information Technology Equipment	488,630	71,750	27,678	532,702	441,131	45,453	27,632	458,952	73,750
Intangible Asset (Computer Software)	1,017,805	574,706	-	1,592,511	780,446	143,223	-	923,669	668,842
Vehicles	3,365	615	-	3,980	37	440	-	477	3,503
Office Equipment	218,257	21,301	2,007	237,551	171,018	17,891	1,848	187,061	50,490
Plant & Machinery	3,798	-	-	3,798	3,766	-	-	3,766	32
<b>Total</b>	<b>1,941,739</b>	<b>707,394</b>	<b>29,685</b>	<b>2,619,448</b>	<b>1,566,457</b>	<b>232,407</b>	<b>29,480</b>	<b>1,769,384</b>	<b>850,064</b>
Capital WIP	110,505	71,734	98,646	83,593	-	-	-	-	83,593
<b>Grand Total</b>	<b>2,052,244</b>	<b>779,128</b>	<b>128,331</b>	<b>2,703,041</b>	<b>1,566,457</b>	<b>232,407</b>	<b>29,480</b>	<b>1,769,384</b>	<b>933,657</b>

**SCHEDULE 16 - Significant accounting policies forming part of the financial statements as at March 31, 2023**

**1. Background**

Reliance General Insurance Company Limited (hereinafter referred to as “the Company”) was incorporated on August 17, 2000. The Company is a subsidiary of Reliance Capital Limited. The Company obtained regulatory approval to undertake General Insurance business on October 23, 2000, from the Insurance Regulatory and Development Authority of India (“IRDAI”) and is in the business of underwriting general insurance relating to Fire, Marine and Miscellaneous segments.

The Company’s Unsecured, Subordinated, Fully Paid-up; Listed, Redeemable Non-Convertible Debentures (NCDs) are listed on the Bombay Stock Exchange (BSE).

The Company’s certificate of renewal of registration dated February 25, 2014 was valid till March 31, 2015. Pursuant to section 3 read with section 3A of the Insurance Act, 1938 as amended by the Insurance Laws (Amendments) Act, 2015, said certificate shall consequentially continue to be in force from April 1, 2015 onwards.

**2. Basis of Preparation of Financial Statements**

The financial statements have been prepared and presented on a going concern basis under historical cost convention and on the accrual basis of accounting and in accordance with the provisions of the Insurance Act, 1938, Insurance Laws (Amendment) Act, 2015 (to the extent notified), Insurance Regulatory and Development Authority Act, 1999, The Insurance Regulatory and Development Authority (Preparation of Financial Statements and Auditor’s Report of Insurance Companies) Regulations 2002, and orders/directions, guidelines and circulars issued by IRDAI in this behalf, the accounting principles generally accepted in India, including the Accounting Standards specified under Section 133 of the Companies Act 2013 read with the Companies (Accounting Standards) Rules, 2021 (to the extent applicable) and the Companies Act, 2013 (to the extent applicable) in the manner so required and current practices prevailing within general insurance operations in India.

The financial statements are presented in Indian rupees rounded off to the nearest thousand.

**3. Use of Estimates**

The preparation of the financial statements is in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amount of assets and liabilities as of the balance sheet date, revenue and expenses for the year ended and disclosure of contingent liabilities as of the balance sheet date. Actual results may differ from the estimates and assumptions used in preparing the accompanying financial statement. The estimates and assumptions used in the accompanying financial statements are based upon management’s evaluation of the relevant facts and circumstances as on the date of the financial statements. Any revision to accounting estimates is recognized prospectively in current and future periods.

**4. Revenue Recognition**

**a. Premium income**

Premium (net of goods and service tax), including reinstatement premium on direct business and reinsurance accepted, is recognized as income at the commencement of risk over the contract period or the period of risk, whichever is appropriate, on a gross basis and for instalment cases, it is recognized on installment due dates. Any subsequent revisions to or cancellations of premium are recognized in the year in which they occur.

In respect of Government Schemes being implemented by the Company for crop and weather insurance, premium is recognized (including share of Central Government and respective State Government) upon remittance of farmer's share received from the Nodal Banks out of such premium collected by them subject to acceptance of proposal/declaration by the Company. Adjustments to premium income for corrections to area covered under crop insurance are recognized in the period in which the information is confirmed by the concerned Government/nodal agency.

In case of long term motor insurance policies for new cars and new two wheelers sold on or after 01<sup>st</sup> September 2018, premium received (net of Goods and Service Tax) for third party liability coverage is recognized equally over the policy period at the commencement of risk on 1/n basis, where "n" denotes the term of the policy in years and premium received for own damage coverage is recognized in proportion to the Insured Declared Value (IDV) from year to year, basis scales of depreciation provided under Indian Motor Tariff.

**b. Commission income from reinsurance ceded**

- i. Commission income on reinsurance ceded is recognized as income in the period in which reinsurance premium is ceded.
- ii. Profit commission under reinsurance treaties, wherever applicable, is recognized in the year in which final determination of the profits and as intimated by reinsurers.
- iii. Sliding scale commission under reinsurance treaties, wherever applicable, is determined at every balance sheet date as per terms of the respective treaties. Any changes in the previously accrued commission is recognized immediately and any additional accrual is recognised based on Statement of Accounts with reinsurers.

**c. Income earned on investments**

**i. Interest/dividend Income**

Interest income is recognized on accrual basis. Dividend is recognized when right to receive dividend is established.

**ii. Premium/discount on purchase of investments**

Accretion of discount and amortization of premium relating to debt securities is recognized over the holding / maturity period on constant yield to maturity method.

**iii. Profit/loss on sale of securities**

Realized profit or loss on sale/redemption of securities is recognized on trade date basis. In determining the realized profit and loss, the cost of securities is arrived at on weighted

average cost basis. Further, in case of listed equity shares and mutual funds the profit and loss also include accumulated changes in the fair value previously recognized in the fair value change account and includes effects on accumulated fair value changes, previously recognized, for specific investments sold/redeemed during the year.

### **5. Premium Received in Advance**

Premium received in advance represents premium received in respect of policies issued during the period, where the risk commences subsequent to the balance sheet date and in case of long term motor insurance policies for new cars and new two wheelers sold on or after 1st September, 2018 premium allocated to subsequent periods.

### **6. Reinsurance Premium**

Insurance premium ceded is accounted in the year in which the risk commences and recognized over the Contract period. Any subsequent revision to refunds & cancellation of policies are recognized in the year in which they occur.

### **7. Reserve for Unexpired Risk**

Reserve for unexpired risk is made on the amount representing that part of the net premium written which is attributable to, and to be allocated to the succeeding accounting period using 1/365<sup>th</sup> method for all lines of business other than Marine Hull. In case of Marine Hull business 100% of the net written premium during the preceding twelve months is recognized as reserve for unexpired risk.

### **8. Claims Incurred**

Claims incurred comprises of claims paid (net of salvage and other recoveries), change in estimated liability for outstanding claims made following a loss occurrence reported and change in estimated liability for claims Incurred But Not Reported ('IBNR') and claims Incurred But Not Enough Reported ('IBNER'). Further, claims incurred also include specific claim settlement costs such as survey / legal fees and other directly attributable costs.

Salvage are recognized on realization basis.

Claims (net of amounts receivable from reinsurers/coinsurers) are recognized on the date of intimation using statistical method of estimates certified by Appointed Actuary. These estimates are progressively revalidated on availability of further information.

IBNR represents that amount of claims that may have been incurred during the accounting period but have not been reported or claimed. The IBNR provision also includes provision, if any, required for claims IBNER. Estimated liability for claims Incurred but Not Reported ('IBNR') and claims Incurred but Not Enough Reported ('IBNER') is certified by the Appointed Actuary of the Company.

### **9. Acquisition Cost**

Acquisition costs are costs that vary with and are primarily related to acquisition of insurance contracts and are expensed in the period in which they are incurred. With effect from 1st September ,2018 all motor third party insurance cover for new cars and new two wheelers should mandatorily be for a period of three years and five years respectively. Accordingly, acquisition cost on long term cover shall be recognised in the year in which gross premium is recognised.



**10. Loans**

Loans are stated at historical cost, subject to provision as per master circular IRDA/F&I/CIR/F&A/231/10/2012 dated October 5th, 2012 and impairment, if any.

**11. Borrowing Cost**

Borrowing cost, which is directly attributable to a borrowing are expensed over the tenure of the borrowing. Interest costs on borrowings are accrued based on coupon rate.

**12. Premium Deficiency**

Premium deficiency is recognized if the cost of expected net claim cost, related expenses and maintenance cost exceeds the sum of related premium carried forward to subsequent accounting period as the reserve for unexpired risk. Premium deficiency is recognized at the Company level. The Company considers maintenance cost as relevant cost incurred for ensuring claim handling operations. The premium deficiency is calculated and duly certified by the Appointed Actuary of the Company.

**13. Investments**

- i. Investments maturing within twelve months from the balance sheet date are classified as short term investments. Investments other than short term investments are classified as long term investments
- ii. Investments are carried at cost on weighted average basis. Cost includes brokerage, securities transactions tax, stamp duty and other charges incidental to transactions.
- iii. Investment in debt securities is shown in the balance sheet at historical cost subject to amortization /accretion of the premium/discount over the maturity period based on constant yield to maturity method.
- iv. Investment in equity shares as at the balance sheet date is stated at fair value and fair value is the last quoted closing price on the National Stock Exchange. However, in case of any stock not being listed in National Stock Exchange, then the last quoted closing price in Bombay Stock Exchange is taken as fair value. Unrealized gains/losses are credited/debited to fair value change account.
- v. Investment in mutual funds units is stated at latest available Net Asset Value (NAV) at the time of valuation as at balance sheet date. Unrealized gains/losses are credited/debited to fair value change account.
- vi. In accordance with the regulations, unrealized gain/loss arising due to changes in fair value of listed equity shares is taken to the fair value change account. This balance in the fair value change account is not available for distribution, pending crystallizations.

**14. Impairment of Investments**

The Company assesses at each balance sheet date whether there is any indication that any investment in equity or units of mutual funds is impaired. The impairment loss, other than considered temporary, if any such indication exists, the carrying value of such investment is reduced to its recoverable amount and the impairment loss is recognized in the profit and loss account. If at the balance sheet date there is any indication that a previously assessed impairment loss no longer exists, then such loss is reversed,

and investment is restated to that extent.

**15. Property, Plant & Equipment and Depreciation/Amortisation**

- i. Fixed assets are stated at cost less accumulated depreciation/amortization.
- ii. Depreciation on fixed assets is provided on straight line method using the rates based on the economic useful life of assets as estimated by the management/limits specified in Schedule II of the Companies Act, 2013.
- iii. Leasehold improvements is amortized over the primary period of lease or useful life as determined by management, whichever is lower.
- iv. Capital work-in-progress includes assets not ready for intended use and is carried at cost, comprising direct cost and related incidental expenses.
- v. Assets purchased for value not exceeding Rs. 5000/- is fully depreciated in the year of purchase.
- vi. Useful life of tangible and intangible assets estimated by the management are follows:

**Tangible Assets:**

S.No	Description	Useful Life
1	Furniture & Fixtures	10 Years
2	Information Technology Equipment*	2-3 Years
3	Information Technology Equipment (Server)	6 Years
4	Vehicles	8 Years
5	Office Equipment (Camera and Mobile)*	2 Years
6	Office Equipment (Others)	5 Years
7	Plant & Machinery	5 Years

\*Based on technical advice

**Intangible Assets:**

S.No	Description	Useful Life
1	Intangible Asset (Computer Software)*	4 Years

\*Based on technical advice

Management reviews its estimate of useful life at each balance sheet date

**16. Impairment of Assets**

The Company assesses at each balance sheet date whether there is any indication that any asset may be impaired. If any such indication exists, the carrying value of such assets is reduced to its recoverable amount and the impairment loss is recognized in the profit and loss account and reportable revenue segments. If at the balance sheet date there is any indication that a previously assessed impairment loss no longer exists, then such loss is reversed and the asset is restated to that extent.

**17. Cash and Cash Equivalents**

Cash and Cash equivalents include cash and cheques in hand, bank balances and other investments including fixed deposits with original maturity of three months or less which are subject to insignificant risk of changes in value.

**18. Operating Lease**

Leases where the lessor effectively retains substantially all the risks and benefits of ownership of the leased asset are classified as operating leases. Operating lease payments of assets/premises taken on operating lease are recognised as an expense in the revenue(s) or profit and loss account over the lease term on straight-line basis.

**19. Employee Benefits**

**I. Short Term Employee Benefits**

All employee benefits payable within twelve months of rendering the service are classified as short-term employee benefits. Benefits such as salaries, bonus and other short-term benefits are recognized in the period in which the employee renders the services. All short-term employee benefits are accounted on undiscounted basis.

**II. Long Term Employee Benefits**

The Company has both defined contribution and defined benefit plans. The plans are financed by the Company and in the case of some defined contribution plans, by the company along with its employees.

**A. Defined Contribution Plan**

The Company's superannuation scheme and provident fund scheme defined under contribution plans. The contributions paid/payable under the scheme are recognized in the Profit and Loss account and revenue account as applicable.

**B. Defined Benefit Plan**

The employee's gratuity scheme is a defined benefit plan. The present value of the obligation under such defined benefit plan is determined at each balance sheet date based on actuarial valuation carried out by an independent actuary using Projected Unit Credit Method. Actuarial gains and losses are recognized in the profit and loss account and revenue account as applicable. To the extent the benefits are already vested, past service cost is recognized.

**III. Other Long Term Employee Benefits**

Provision for other long-term benefits that are entitled to be carried forward for future encashment or availment, at the option of the employer subject to the rules framed by the company which are expected to be availed beyond twelve months from the balance sheet date. The company's liability towards these other long term benefits are accrued and provided for on the basis of an actuarial valuation using Projected Unit Credit Method.

**IV. Phantom Stock Option Scheme**

Phantom Stock Option Scheme ('the Scheme') are cash settled rights where the employees are entitled to get cash compensation based on a formula linked to the fair market value of shares upon exercise of the phantom stock options. The company's liability towards the scheme is accounted for on the basis of an independent actuarial valuation done as at balance sheet date using Projected Unit

Credit Method and any actuarial gains/losses are charged to the revenue account or the profit and loss account, as applicable over the vesting period on straight line method.

**V. Employee Stock Option Policy (ESOP)**

The Company follows the intrinsic method for computing the compensation cost for the option granted under the plan. The difference, if any, between the intrinsic value and the exercise price, being the compensation cost is amortized over the vesting period of the options and with a charge to the revenue accounts or profit & loss account.

**20. Foreign Currency Transaction**

Transactions denominated in foreign currencies are recognized in Indian Rupees at the exchange rate prevailing at the time of transaction. Monetary items denominated in foreign currencies at the balance sheet dates are reinstated at the rates prevailing on that date. Non-monetary foreign currency items are carried at cost. Any gain or loss on account of exchange difference either on settlement or on translation is recognized in the profit & loss account or revenue accounts as applicable.

**21. Forward Contract Transaction**

In case of forward exchange contracts entered into, to hedge the foreign currency exposure in respect of monetary items, the difference between the exchange rate on the date of such contracts and the period end rate is recognized in the profit and loss account or revenue accounts as applicable. Any profit / loss arising on cancellation of forward exchange contract is recognized as income or expense of the year.

**22. Taxation**

The company provides for income tax in accordance with the provisions of Income Tax Act 1961. Provision for income tax is made on the basis of estimated taxable income for the year at current rates. Tax expenses comprises of both current tax and deferred tax at the applicable enacted or substantively enacted rates. Current tax represents the amounts of Income Tax payable/recoverable in respect of the taxable income/loss for the reporting period.

Deferred tax assets are recognized only to the extent there is reasonable certainty that the assets can be realized in future, however, where there is unabsorbed depreciation and carried forward loss under taxation laws, deferred tax assets are recognized only if there is a virtual certainty backed by the convincing evidence of realization of such assets. Deferred tax assets are reviewed as at each Balance Sheet date and are appropriately adjusted to reflect the amount that is reasonably or virtually certain to be realized.

In accordance with the recommendations contained in guidance note issued by the Institute of Chartered Accountants of India and in accordance with the provisions of the Income tax Act, 1961, Minimum Alternative Tax (MAT) credit is recognized as an asset to the extent there is convincing evidence that the company will pay normal income tax in future by way of a credit to the profit and loss account and shown as MAT credit entitlement.

Goods and Service Tax ("GST") collected (net of refunds) is considered as a liability against which GST paid for eligible input services, to the extent claimable, is adjusted and the net liability is

remitted. unutilized GST credits, if any, are carried forward for adjustment in subsequent periods. At the end of every reporting period, the company assesses whether the unutilized GST credit are eligible for carry forward as per the related legal provisions. Any ineligible GST credit is expensed out on such determination.

### **23. Allocation of Expenses**

The Company has a Board approved policy for allocation and apportionment of expenses of management amongst various business segments as required by IRDAI (Expenses of Management of Insurers transacting General or Health Insurance Business) Regulations, 2016.

Accordingly, operating expenses relating to insurance business are allocated to specific classes of business on the following basis:

- i. Expenses, which are attributable and identifiable to the business segments, are directly charged to relevant business segment. This is determined by the management, based on the nature of the expenses and their relationship with various business segments, wherever possible
- ii. Employee's remuneration and welfare expenses relating to underwriting and claims function, which are attributable and identified at Health, Motor and Commercial lines of business, are directly charged to the respective lines of business and the same will further be allocated based on Net Written Premium of respective class of business
- iii. Other expenses, that are not identifiable at the segments, are allocated on the basis of net written premium in each business class, except advertisement and publicity expenses, which are not allocated, where business is sourced through tender bidding towards government sponsored schemes for Health and Crop and Weather.

Further, if operating expenses are within allowable limit at overall level, but is in excess of segmental limits, such excess of segmental limits will be reduced proportionately from each expenditure head and are borne by the shareholders.

Expenses relating to investment activities and interest cost on borrowings are charged to profit and loss account.

### **24. Allocation of Investment Assets**

Investments assets are bifurcated into Policyholders and Shareholders funds on notional basis as prescribed by the Authority. Policyholders funds represent amount equivalent to sum of Outstanding Claims including Incurred but not Reported (IBNR) and Incurred but not Enough Reported (IBNER), Unexpired Risk Reserve (URR), Premium Deficiency, Catastrophe Reserve and Other Liabilities net off other assets as specified by the authority and the balance being disclosed as Shareholders Funds.

### **25. Allocation of Investment Income**

Investment Income has been allocated between revenue accounts and profit and loss account in the ratio, an investment asset bifurcated between policyholders and shareholders. Further, investment income between policyholder's is allocated on the basis of the ratio of average policyholder's funds comprising reserves for unexpired risks, IBNR, IBNER and outstanding claims.

**26. Earnings per share (EPS)**

The earnings considered in ascertaining the Company's EPS comprises the net profit after tax. The number of shares used in computing basic EPS is the weighted average number of shares outstanding during the year. The number of shares used in computing diluted EPS comprises of weighted average number of shares considered for deriving basic EPS and also the weighted average number of equity shares which could have been issued on the conversion of all dilutive potential equity shares.

Potential equity shares are deemed to be dilutive only if their conversion of equity shares would decrease the net profit per share from continuing ordinary operations.

**27. Provision, Contingent Liabilities and Contingent Assets**

The Company creates a provision when there is a present obligation as a result of past events and it is probable that there will be outflow of resources and a reliable estimate of the obligation can be made of the amount of the obligation. Contingent liabilities are not recognized but are disclosed in the notes to the financial statements. A disclosure for a contingent liability is made when there is a possible obligation or a present obligation that may, but probably will not require an outflow of resources. Show cause notices issued by various Government Authorities are not considered as Obligation. When the demand notice is raised against such show cause notices and are disputed by the company, these are classified as disputed obligations. When there is a possible obligation or a present obligation in respect of which the likelihood of outflow of resources is remote, no provision or disclosure is made.

Provisions are reviewed at each balance sheet date and adjusted to reflect the current best estimate. If it is no longer probable that the outflow of resources would be required to settle the obligation, the provision is reversed.

Contingent assets are neither recognized nor disclosed in the financial statement.

**SCHEDULE – 17 - Notes forming part of the Accounts as on March 31, 2023**

**1. Contingent Liabilities**

(Rs in '000)

Particulars	As at March 31, 2023	As at March 31, 2022
Claims, other than under policies, not acknowledged as debt (Net)	6,53,273	6,54,487
Guarantees given by or on behalf of the Company	53,152	35,813
Statutory demands/liabilities in dispute, not provided for (see note (a to i) below)	34,66,395	27,26,610
Others (see note (j & k) below)	11,03,925	13,925

**Note:**

- a) The Company has received adverse order on the issue of wrong availment of cenvat credit amounted to Rs 2,74,566 thousand for the period FY 2009 -10 to FY 2012-13. A penalty is also imposed on the said order of Rs 2,74,566 thousand excluding interest as applicable and not quantified in the order. The Company has filed an appeal with CESTAT against the same.

## Reliance General Insurance

- b) The Company has received adverse order on the issue of wrong availment of cenvat credit on TP Pool amounted to Rs 4,62,837 thousand for the period FY 2011-12. A penalty is also imposed on the said order of Rs 4,62,837 thousand excluding interest as applicable and not quantified in the order. The company has filed an appeal with CESTAT against the same.
- c) The Company has received adverse order on the issue of wrong availment of cenvat credit on Services by motor vehicle dealers amounted to Rs 3,35,141 thousand for the period FY 2010-11 to FY 2015-16. A penalty is also imposed on the said order of Rs 2,24,504 thousand excluding interest as applicable and not quantified in the order. The company has filed an appeal with CESTAT against the same. show cause notice for the subsequent period upto December 2017 has been received amounting to Rs 3,05,439 thousand.
- d) The Company has received order under GST Act towards levy of penalty for failure to submit the financials & failure to attend the summon, during audits, for the state of Andhra Pradesh amounting to Rs. 70 thousand for the period July 2017-March 2020. The Company has filed appeal against Appealate Authority.
- e) The Company has deposited Rs 99,255 thousand pursuant to proceedings on account of alleged ineligible input tax credit on reimbursement mode of garage claims & salvage deductions in the repair claims during the period July 2017 to March 2022.
- f) The Company has deposited Rs 1,01,400 thousand pursuant to proceedings on account of alleged ineligible input tax credit on marketing activities during the period July 2017 to March 2022.
- g) The Company had disputed the demand raised by the income tax department for section 14A disallowance for Rs 367 thousand for A.Y. 2007-08 and Rs.2,621 thousand for A.Y. 2017-18 and penalty u/s 271(1)(c) for Rs.6,580 thousand for A.Y.2008-09.
- h) The Company has disputed the demand raised of Rs. 319 thousand for A.Y. 2018-19 and has filed a rectification application u/s 154 of the Income Tax Act, 1961 and appeal with CIT (A).
- i) The Company has disputed the demand of Rs. 9,15,893 thousand raised for A.Y. 2020-21 (F.Y. 2019-20) and has filed a rectification application u/s 154 of the Income Tax Act 1961 and appeal with CIT (A)
- j) Statutory bonus of Rs 13,925 thousand pursuant to retrospective amendment in the Bonus Act, 1965 for financial year 2014-15 have not been provided considering stay orders of Hon'ble Kerala High Court and Karnataka High Court..
- k) The Board of Directors of the Company at its meeting held on December 7, 2020, had on recommendation of the Nomination and Remuneration Committee, unanimously approved as a part of Retention Plan, inter alia, the payment of one-time special pay of Rs. 10,90,000 thousands to the management team (excluding Executive Director & CEO) linked to the Company's deal value on binding with potential investors; and payment of one-time special compensation amount of 1% of the Company's deal value on binding with potential investors, to the Executive Director & CEO. The Company believes that there is a possible obligation, contingent upon the occurrence or non-occurrence of future uncertain event of a potential investor coming onboard, which is completely beyond the control of the Company's control. Additionally, IRDAI approval on the amount payable to the Executive Director & CEO shall also be sought post the deal. As a result, no provision is considered necessary towards the same during the year ended March 31, 2023.

## Reliance General Insurance

2. According to the information available with the Company there are no dues (Previous Year Rs Nil) payable to Micro and Small Enterprises as defined under Micro, Small and Medium Enterprises Development Act, 2006 as at March 31,2023.
3. There are no encumbrances to the assets of the Company in and outside India.
4. The Company has not invested any amount in real estate in the current financial year.
5. **Commitments**
  - i. There are no commitments made and outstanding for Loans in the current financial year (Previous year Rs Nil).
  - ii. The commitments made and outstanding for investments are Rs 1,66,000 thousand (Previous year Rs 2,14,485 thousand).
  - iii. Estimated amount of commitment pertaining to contracts remaining to be executed in respect of fixed assets (net of advances) is Rs. 2,57,681 thousand (previous year Rs. 4,02,110 thousand).
6. **Premium**
  - i. All premiums net of reinsurance are written and received in India.
  - ii. Premium income recognised on “Varying Risk Patten” is Rs. Nil. (Previous year Rs. Nil)

7. **Claims**

- i. Claims net of reinsurances are incurred and paid to claimants in/outside India as under:

(Rs in '000)

Particulars	For the year ended March 31, 2023	For the year ended March 31, 2022
In India	2,84,91,159	2,66,37,478
Outside India	52,480	82,464

- ii. There are no claims which are settled and unpaid for a period of more than six months as on the balance sheet date.
- iii. Ageing of gross claims outstanding is set out in the table below:

(Rs in '000)

Particulars	As at March 31, 2023	As at March 31, 2022
More than six months	2,79,85,263	2,70,44,826
Others	90,51,448	86,19,643

- iv. Claims where the claim payment period exceeds four years is Rs. Nil (Previous year Rs. Nil).



**8. Investments**

- i. Value of contracts in relation to investments for:

(Rs. In '000)

Particulars	As at March 31, 2023	As at March 31, 2022
Purchases where deliveries are pending	Nil	5,20,800
Sales where payment are overdue	Nil	Nil
Sales where deliveries are pending	1,08,026	2,93,619

- ii. Historical cost of investments valued at fair value on balance sheet date is Rs 7,629,250 thousand (Previous year Rs 6,636,389 thousand).

**9. Employee Benefits**

- i. Defined Contribution Plan: During the year, the Company has recognized Rs.2,16,318 thousand as expenses (Previous year Rs 1,85,458 thousand).
- ii. Defined Benefit Plan: The disclosure required under the Define benefit plan as per AS 15 for gratuity fund is provided below:

(Rs in '000)

Gratuity	For the Year ended March 31,2023	For the Year ended March 31,2022
<b>I. Assumptions</b>		
Discount Rate	7.41%	6.90%
Rate of Return on Plan Assets	7.41%	6.90%
Salary Escalation	7.00%	7.00%
<b>II. Table showing change in benefit obligation</b>		
Liability at the beginning of the Year	3,50,850	2,97,476
Interest Cost	24,209	18,830
Current Service Cost	49,993	39,751
Liability Transferred In/Acquisitions	-	95
Benefit Paid	(38,574)	(32,753)
Actuarial (Gain)/Loss on Plan Obligation	8,026	27,450
Liability at the end of the year	3,94,504	3,50,850
<b>III. Tables of fair value of plan assets</b>		
Fair Value of Plan Assets at the beginning of the Year	3,46,149	2,86,089
Expected Return on Plan Assets	23,884	18,109

## Reliance General Insurance

Contributions	38,529	68,489
Asset Transferred In/Acquisitions	-	95
Benefit Paid	(38,574)	(32,753)
Actuarial Gain/(Loss) on Plan Assets	(12,705)	6,119
Fair Value of Plan Assets at the end of the year	3,57,283	3,46,149
Total Actuarial (Gain)/Loss to be recognized	20,731	21,331
<b>IV. Actual Return on Plan Assets</b>		
Expected return on Plan Assets	23,884	18,109
Actuarial Gain/(Loss) on Plan Assets	(12,705)	6,119
Actual return on Plan Assets	11,179	24,228
<b>V. Amount Recognised in the Balance Sheet</b>		
Liability at the end of the year	( 3,94,504)	(3,50,849)
Fair Value of Plan Assets at the end of the year	3,57,283	3,46,148
Amount Recognised in the Balance Sheet	(37,221)	(4,701)
<b>VI. Expenses Recognised in the Income Statement</b>		
Current Service Cost	49,993	39,751
Interest Cost	24,209	18,830
(Expected Return on Plan Assets)	(23,884)	(18,109)
Net Actuarial (Gain)/Loss to be recognized	20,731	21,331
Expense Recognised in P&L	71,049	61,803
<b>VII. Amount Recognised in the Balance Sheet</b>		
Opening Net Liability	4,701	11,387
Expense as above	71,049	61,803
(Employers Contribution Paid)	(38,529)	(68,489)
Net (Liability)/Asset Recognized in the Balance Sheet	(37,221)	(4,701)

### Investment pattern of Gratuity Fund:

(Rs. In '000)

Particulars	Invested as on March 31,2023	Invested as on March 31,2022
Insurance Fund	3,57,283	3,46,149

As the gratuity fund is managed by Reliance Nippon Life Insurance Company.

## Reliance General Insurance

### Experience adjustments

(Rs in '000)

Particulars	For the Year ended March 31, 2023	For the Year ended March 31, 2022	For the Year ended March 31, 2021	For the Year ended March 31, 2020	For the Year ended March 31, 2019
Defined benefits obligations	3,94,504	3,50,849	297,476	2,47,926	1,91,113
Plan assets	3,57,283	3,46,148	2,86,089	2,38,159	1,86,267
Surplus/ (Deficit)	(37,221)	(4,701)	(11,387)	(9,767)	(4,846)
Experience adjustment for plan liabilities(Gain)/ Losses	30,623	46,105	7,120	24,270	23,455
Experience adjustment for plan Asset Gains/ (losses)	(12,705)	6,119	24,935	(11,493)	1,761

### 10. Deferred Taxes

The deferred tax assets and liabilities arising due to timing differences are as under:

(Rs in '000)

Particulars	As on March 31 ,2023	As on March 31 ,2022
<b>Deferred Tax Asset</b>		
Related to Fixed Assets	1,114	13,507
Long Term Employee Benefit	60,628	48,650
Provision for Doubtful Debt/Advances	1,05,900	1,02,197
Disallowance U/s 37 of Income Tax Act	4,40,440	3,52,352
<b>Total</b>	<b>6,08,081</b>	<b>5,16,707</b>
<b>Deferred Tax Asset/(Liability)(Net)</b>	<b>6,08,081</b>	<b>5,16,707</b>
<b>Deferred Tax Expense/(Income) recognised in Profit and Loss A/c</b>	-	-

The Company has deferred tax asset in the form of disallowances under Income Tax Act. The Company has recognised deferred tax asset of Rs 372,735 thousand in the books of accounts on conservative basis, excess deferred tax asset has not been recognised in the books of accounts.

### 11. Phantom Stock Option Scheme (PSOS)

#### Grant 1 -

(i) Details of vesting schedule and condition.

Phantom Stock Options granted under the scheme would vest within not less than 1 year and not more than 5 years from the last date of vesting of such phantom stock options. Vesting of phantom

## Reliance General Insurance

stock options would be subject to continued employment with the company and thus the phantom stock options would vest on passage of time.

(ii) Options granted, forfeited and exercised are given below:

Particulars	Grant 1	
	No. of options	
	As at March 31,2023	As at March 31,2022
Outstanding at the beginning	6,64,502	6,85,042
Granted	Nil	Nil
Exercised	79,187	20,540
Lapsed/ Forfeited/Surrendered	Nil	Nil
Outstanding at the end	5,85,315	6,64,502
Exercisable	5,85,315	6,64,502

(iii) Detail of phantom share granted subject to the term and conditions as per Phantom stock scheme.

Particulars	
Date of Grant	October 15, 2015
Base Price Per Phantom Stock Option	Rs.122 (Post bonus Rs 61)
Appreciation per Phantom Stock Option	Excess of 'fair market of share on the date of exercise' determined in term of the Phantom Stock Option Scheme over the Base Price'
Formula for the valuation of the option	Booked value X Fixed Multiplier
Exercise period	a. In case of continuation of employment: Vested Phantom Stock Options can be exercised any time up to 3 years from the date of last vesting of Phantom stock Options; and b. In case of cessation of employment: Different periods depending on kind of cessation as per provision of the Phantom Stock Option scheme.
Settlement of phantom stock options	Within 90 days from the date of exercise by cash.

(iv) The fair value of the options granted are with following assumptions:

Particulars	Plan 1	
	For the Year ended 31-Mar-23	For the Year ended 31-Mar-22
Discount rate	7.41%	6.90%
Expected Life	1 Year	1 Year

(v) The Company's liability towards the scheme is accounted for on the basis of an independent actuarial valuation. The valuation of the shares is done considering the Project Unit Credit Method and the progression of share price up to the exercise of the option. The total expense/(gain) recognised for the year ended March 31,2023 is Rs. 35,770 thousand (Previous year Rs 36,815 thousand).

**Grant 2 -**

- (i) Details of vesting schedule and condition.

Phantom Stock Options granted under the Scheme would vest within not less than 1 year and not more than 4 years from the last date of vesting of such phantom stock options. Vesting of Phantom Stock Options would be subject to continued employment with the Company and thus the Phantom Stock Options would vest on passage of time.

- (ii) Options granted, forfeited and exercised are given below:

Particulars	Grant 2	
	No. of options	
	As at March 31,2023	As at March 31,2022
Outstanding at the beginning	-	-
Granted	3,36,004	-
Exercised	Nil	-
Lapsed/ Forfeited/Surrendered	Nil	-
Outstanding at the end	3,36,004	-
Exercisable	Nil	-

- (iii) Detail of phantom share granted subject to the term and conditions as per Phantom stock scheme.

Particulars	
Date of Grant	April 26, 2022
Base Price Per Phantom Stock Option	Rs. 180
Appreciation per Phantom Stock Option	Excess of 'fair market of share on the date of exercise' determined in term of the Phantom Stock Option Scheme over the Base Price'
Formula for the valuation of the option	Booked value X Fixed Multiplier
Exercise Period	a. In case of continuation of employment: Vested Phantom Stock Options can be exercised any time up to 3 years from the date of last vesting of Phantom stock Options; and b. In case of cessation of employment: Different periods depending on kind of cessation as per provision of the Phantom Stock Option scheme.
Settlement of Phantom Stock Options	Within 90 days from the date of exercise by cash.

- (iv) The fair value of the options granted are with following assumptions:

Particulars	Plan 2	
	For the Year ended 31-Mar-23	For the Year ended 31-Mar-22
Discount rate	7.41%	-
Expected Life	1 Year	-

- (v) The company's liability towards the scheme is accounted for on the basis of an independent actuarial valuation. The valuation of the shares is done considering the Project Unit Credit Method and the progression of share price up to the exercise of the option. The total expense/(gain) recognised for the year ended March 31,2023 is Rs. 32,250 thousand (Previous year Rs Nil).

## Reliance General Insurance

### **12. Employee Stock Option Scheme (ESOP)**

The Company had introduced Employee Stock Option Plan (ESOP) in the year 2017. ESOP provides that eligible employee are granted options to acquire equity shares of the Company that vest in graded manner. The Option will vest not earlier than one year and maximum up to 4 Years from the date of grant and are exercisable over a period of 7 years from the date of grant.

The Company had issued 6 Tranche up to 31<sup>st</sup> March 2023. Salient features in relation to the options granted are as follows:

S.No.	Particulars	Grant 2017 (Tranche I)	Grant 2018 (Tranche II)	Grant 2019 (Tranche III)	Grant 2020 (Tranche IV)	Grant 2021 (Tranche V)	Grant 2022 (Tranche VI)
1	Date of Grant	August 04, 2017	April 27, 2018	June 28, 2019	April 29, 2020	May 7, 2021	April 26, 2022
2	No. of options granted	21,97,764	19,15,631	20,59,629	4,36,986	4,62,195	2,47,329
3	Grant price	179	198	206	146	164	180
4	Graded vesting period						
	1st year	25%	25%	25%	25%	25%	25%
	2nd year	25%	25%	25%	25%	25%	25%
	3rd year	25%	25%	25%	25%	25%	25%
	4th year	25%	25%	25%	25%	25%	25%

A summary of the status of ESOPs scheme in term of Options Exercised, forfeited, Outstanding and Exercised are as given below:

S.No.	Particulars	Grant 2017	Grant 2018	Grant 2019	Grant 2020	Grant 2021	Grant 2022
1	Outstanding at the Beginning of the year	16,87,168	15,56,901	17,82,006	3,27,740	4,62,195	
2	Granted during the year	-	-	-	-	-	2,47,329
3	Exercised during the year	50,696	52,446	50,159	1,09,246	-	-
4	Options lapsed/ forfeited/ cancelled	10,826	26,258	45,107	-	-	-
5	Outstanding at the end of the year	16,25,646	14,78,197	16,86,740	2,18,494	4,62,195	2,47,329
6	Unvested at the end of the year	-	-	4,24,293	2,18,494	3,46,647	2,47,329
7	Vested at the end of the year	16,25,646	14,78,197	12,62,447	-	1,15,548	-
8	Weighted average share price	179	198	206	146	164	180

### **13. Premium Deficiency Reserve**

In accordance with Insurance Regulatory and Development Authority of India (Asset, Liabilities and Solvency Margin of General Insurance Business) Regulation, 2021, there is no liability towards premium deficiency at the company level. The Premium Deficiency is calculated and duly certified by the Appointed Actuary of the Company.

**14. Details of Outsourcing, Business Development and Marketing Support Expenses**

(Rs in '000)

Particulars	For the Year ended March 31, 2023	For the Year ended March 31, 2022
Outsourcing expenses Paid by the company	17,71,263	15,39,179
business development	15,18,179	8,38,909
Marketing Support	1,19,44,578	96,96,438

**15. Terrorism Pool**

In accordance with the requirements of IRDAI, the Company together with other insurance companies participates in the Terrorism Pool. This pool is managed by the General Insurance Corporation of India (GIC). Amount collected as terrorism premium in accordance with the requirements of the Tariff Advisory Committee (TAC) are ceded at 100% of the terrorism premium collected to the Terrorism Pool.

In accordance with the terms of the agreement, GIC retrocede to the Company, terrorism premium to the extent of the Company's share in the risk which is recorded as reinsurance accepted. Such reinsurance accepted is recorded based on quarterly statements received from GIC. The reinsurance accepted on account of terrorism pool has been recorded in accordance with the latest statement received from GIC.

The Company has created liability to the extent of 50% of premium retro ceded to the Company through reserve for unexpired risks.

**16. India Nuclear Insurance Pool**

In view of the passage of the civil liability for Nuclear Damage Act, 2010, GIC Re as Indian Reinsurer initiated the formation of the India Nuclear Insurance Pool (INIP) along with other domestic non-life insurance companies by pooling the capacity to provide insurance cover for nuclear risks. INIP is an unregistered reinsurance arrangement among its members i.e., capacity providers without any legal entity. GIC Re & 11 other non-life insurance companies are founder members with their collective capacity of ₹ 1,50,00,000 thousand. GIC Re is also appointed as the pool manager of the INIP. The business underwritten by the INIP will be retroceded to all the member companies including GIC Re in proportion of their capacity collated. Out of the total capacity of ₹ 1,50,00,000 thousand of the INIP the capacity provided by the Company is ₹ 2,000 thousand.

In accordance with the terms of the agreement, GIC Re retrocede to the Company to the extent of the Company's share in the risk which is recorded as reinsurance accepted based on the half yearly statements received from GIC Re.

**17. Contribution to Environment Relief Fund**

For the year ended March 2023, the Company had collected Rs 1,827 thousand (Previous year Rs 1,932 thousand) towards Environment Relief Fund (ERF) for public liability policies and an amount of Rs 18,58 thousand (Previous year Rs 2,033 thousand) transferred to “United India Insurance Company Limited, Environment Fund Account” as per Notification of ERF scheme under the public liability Insurance Act, 1991 as amended, balance amount of Rs 80 thousand (Previous year Rs 111 thousand) is shown under current liabilities in schedule 13.

**18. Contribution to Solatium Fund**

In accordance with the requirements of the IRDAI circular dated March 18, 2003 and based on recommendations made at the General Insurance Council meeting held on February 4, 2005 and as per letter no. HO/MTD/Solatium Fund/2010/482 dated July 26, 2010 from the New India Assurance Co. Ltd (Scheme administrator), the Company has provided 0.1% of gross written premium on all motor third party policies (excluding reinsurance premium accepted on motor third party for commercial vehicles) towards contribution to the solatium fund.

**19. Terms Of Borrowings**

Gist of the terms of issue are as follows:

Series	A NCD 01 Type I
Type, Nature and Seniority of Instrument	Rated, listed, unsecured, subordinated, redeemable and non convertible debentures
Face Value (per security)	Rs 1,000 in thousand
Issue Size	Rs 23,00,000 in thousand
Issue Date / Date of Allotment	16 <sup>th</sup> August, 2016
Redemption Date	17 <sup>th</sup> August, 2026
Coupon Rate	9.10% per annum
Credit Rating	“BWR A+” by Brickwork and “CARE A” by CARE
Listing	Listed on WDM on BSE
Frequency of the Interest Payment	Annual

**Maturity Pattern from the date of issue**

(Rs in ‘000)

<b>Maturity Buckets</b>	<b>Borrowings</b>
1 to 5 years	23,00,000
Above 5 years	-
<b>Total</b>	<b>2,300,000</b>

Pursuant to IRDAI circular no. IRDA/F&A/OFC/01/2014-15/115 dated August 4, 2017, and as required by amended Companies (Share Capital and Debentures) Rules 2014, the Company was not required to create additional Debenture Redemption Reserve during the year.



20. Taxation Laws Amendment Act, 2019 has amended the Income Tax Act, 1961 and the Finance (No. 2) Act, 2019 by inserting section 115BAA which provides domestic companies with an option to opt for lower tax rates, provided they do not claim certain deductions. During the year ended March 31, 2023, the Company has exercised the option and has accordingly recognised Provision for Current year Income Tax and has reversed unutilised MAT credit as on date amounting to Rs 4,17,316 thousand.

**21. Leases**

In respect of premises taken on operating lease, the lease agreements are generally mutually renewable/ cancellable by the lessor/lessee except for some premises.

**Non - Cancellable Operating Lease**

The total of future minimum lease rent payable under operating lease for premises & assets for each of the following periods.

(Rs in '000)

Particulars	For the Year ended March 31, 2023	For the Year ended March 31, 2022
Not later than one year	1,12,969	1,18,671
Later than one year and not later than five years	1,07,387	1,77,516
Later than five years	0	2,569

Lease payment debited to the Revenue account during the year Rs 2,37,924 thousand (Previous year Rs 207,688 thousand).

**22. Sector wise business based on Gross Direct Premium**

Particulars	For the Year ended March 31, 2023		For the Year ended March 31, 2022	
	GDP (Rs in '000)	% of GDP	GDP (Rs in '000)	% of GDP
Rural	3,42,22,281	33.10	3,15,29,305	33.50
Urban	6,91,67,779	66.90	6,25,60,300	66.50
<b>Total</b>	<b>10,33,90,060</b>	<b>100.00</b>	<b>9,40,89,605</b>	<b>100.00</b>

## Reliance General Insurance

Particulars	For the Year ended March 31, 2023		For the Year ended March 31, 2022	
	GDP (Rs in '000)	No. of lives	GDP (Rs in '000)	No. of lives
	Social Sector	3,25,31,780	1,84,94,772	3,08,13,734

**23. Extent of risk retained and reinsured is set out below (excluding excess of loss and catastrophe reinsurance)**

Particulars	For the Year ended March 31, 2023		For the Year ended March 31, 2022	
	Retention (%)	Ceded (%)	Retention (%)	Ceded (%)
Fire	35	65	33	67
Marine Cargo	18	82	20	80
Marine Hull	2	98	2	98
Motor OD	46	54	55	45
Motor TP	96	4	94	6
Employer Liability	96	4	95	5
Public Liability	54	46	57	43
Engineering	25	75	23	77
Aviation	38	62	20	80
Personal Accident	57	43	59	41
Health	87	13	86	14
Other Miscellaneous	63	37	64	36
Weather and Crop	41	59	35	65
Total	60	40	58	42

**24. Managerial Remuneration:**

With reference to the requirement of para 9 of IRDAI Corporate Governance Guidelines for Insurers in India, 2016, the elements of remuneration paid (including incentives) to Managing Director and Chief Executive Officer (MD & CEO), the Executive Directors, all other directors and Key Management Persons are as follows:

## Reliance General Insurance

(Rs in '000)

Particulars	For the Year ended Mar 31, 2023	For the Year ended March 31, 2022
Salaries	2,01,819	1,75,091
Contribution to Provident Fund and Superannuation	7,560	7,208
Provision for Gratuity and Leave Encashment	6,732	5,938

The managerial remuneration is in accordance with the approval accorded by a resolution of the board of Directors, which has been approved by IRDAI as required under Section 34A of the Insurance Act, 1938.

The managerial remuneration in excess of Rs 15,000 thousand per annum for each managerial personnel has been charged to Profit & Loss Account.

**25. Basis used for determining IBNR / IBNER and Valuation of Liabilities as at March 31, 2023**

The liability for IBNR and IBNER as at March 31, 2023 has been estimated by Appointed Actuary as per the IRDA circular no. 11/IRDA/ACTL/IBNR/2005-06 dated 08th June, 2005 and Insurance Regulatory and Development Authority of India (Assets, Liabilities and Solvency Margin of General Insurance Business) Regulations, 2016 and any subsequent amendments there of.

For all lines of business, the estimation was carried out using past trends in the claims experience as indicated by paid claims chain ladder and incurred claims chain ladder approach.

Bornhuetter - Ferguson, Frequency - Severity and Expected Ultimate Loss Ratio method of estimation was also applied for some lines as considered appropriate by the Appointed Actuary.

- 26.** There are no amounts which are required to be transferred to the Investor Education and Protection Fund by the company for the year ended March 31, 2023.

**27. Investment in Stressed Assets**

The Company is carrying investments in Secured NCD's of Reliance Capital Limited (RCL) for Rs. 7,87,200 thousand on which 43% Provision is created basis Investments - Master Circular IRDAI (Investment) Regulations, 2016. The management has estimated the realizable value based on the bid received for RCL in the auction held on 26th April 2023 for Rs 9,65,00,000 thousand. It has followed prudent accounting policy and have taken into consideration substance over form while creating provision on said investment

- 28.** Reliance Capital Limited (RCL), had pledged its entire equity holding in Reliance General Insurance Company Limited (RGICL) in favour of IDBI Trusteeship Services Limited (Trustee) against dues guaranteed by RCL. The Trustee, on November 19, 2019, invoked the pledge and presently holds the

## **Reliance General Insurance**

shares of RGICL in their custody. Vide orders dated December 4, 2019 and December 27, 2019, Insurance Regulatory and Development Authority of India (IRDAI), has informed RCL that the said transfer of shares to Trustee was void ab initio. The said order was challenged in Securities Appellate Tribunal, Mumbai (SAT) and SAT vide its order dated February 27, 2020 held that the Trustee is holding shares as Trustee / custodian and will not exercise any control over RGICL and cannot exercise any voting rights on shares of RGICL. Accordingly, RGICL continues to be a subsidiary of RCL. The Administrator on behalf of RCL has filed an application before the National Companies Law Tribunal, Mumbai on April 27, 2022, against the Trustee inter alia seeking direction against the Trustee to return the custody and control of the RGICL shares owned by RCL. The matter was heard from time to time and was reserved for order on March 3, 2023. The order is awaited.

- 29.** Reliance Health Insurance Limited (RHIL) had transferred all the Investments and balance lying in cash and bank account to the Company ("RGICL") on the appointed date, in compliance with the order issued by the Authority.

The fund transferred to the Company is being utilized to discharge the liabilities of policyholders of RHIL. The Company is holding funds of Rs 85,426 thousand as on 31<sup>st</sup> March 2023. Below is the summary of available fund with details of funds utilized:

<b>Particulars</b>	<b>Rs in '000</b>
Portfolio transferred from RHIL	1,06,131
Add:- Transfer of additional fund received from vendors of RHIL	1,249
Less:- Premium Refunds*	3,357
Less:- Claim Paid/Settled* (Gross Value)	17,959
Less- Tax deducted at source on Claim Paid/Settled	908
Add:- Transfer of profit from redemption of Investments of RHI Funds	1,951
Less:- Payment of Annual IRDA fees and other miscellaneous	1,681
Balance as on March 31, 2023	85,426

\*Includes cheques issued and not represented in bank till date

- 30.** The Code of Social Security ,2020 ('Code) relating to employee benefits during employment and post-employment benefits received Presidential assent in September 2020 and has been published in the Gazette of India. The Ministry of Labour and Employment has released draft rules ('Rules") for the code on November 13,2020, the final Rules and the Effective date of the Code is awaited. The Company will assess the impact of the Code once rules are notified and will record impact in the period when the Code becomes effective.
- 31.** As per IRDAI Circular No 005/IRDA/F&A/CIR/MAY-09 dated May 07, 2009, below table mentions the details of the penalty imposed by various regulators and Government authorities for the year ended 31<sup>st</sup> March 2023.

**Reliance General Insurance**

(Rs in '000)

SI No.	Authority	Non-Compliance/ Violation	Penalty Awarded	Penalty Paid	Penalty Waived/ Reduced
1	Insurance Regulatory and Development Authority of India	None  None	Nil  (Nil)	Nil  (Nil)	Nil  (Nil)
2	Service Tax Authorities/GST Authorities	None  Wrong availment of Cenvat credit  Non-filing of annual return for FY 2012-13	Nil  (21)  (5)  Nil	Nil  (21)  (5)  Nil	Nil  Nil  (Nil)
3	Income Tax Authorities	None  None	Nil  (Nil)	Nil  (Nil)	Nil  (Nil)
4	Any other Tax Authorities	None  None	Nil  (Nil)	Nil  (Nil)	Nil  (Nil)
5	Enforcement Directorate/ Adjudicating Authority/ Tribunal or any Authority under FEMA	None  None	Nil  (Nil)	Nil  (Nil)	Nil  (Nil)
6	Registrar of Companies/ NCLT/CLB/ Department of Corporate Affairs or any Authority under Companies Act, 2013/1956	None  None	Nil  (Nil)	Nil  (Nil)	Nil  (Nil)

**Reliance General Insurance**

SI No.	Authority	Non-Compliance/ Violation	Penalty Awarded	Penalty Paid	Penalty Waived/ Reduced
7	Penalty awarded by any Court/Tribunal for any matter including claim Settlement but excluding compensation	None None	Nil (Nil)	Nil (Nil)	Nil (Nil)
8	Securities and Exchange Board of India	None None	Nil (Nil)	Nil (Nil)	Nil (Nil)
9	Competition Commission of India	None None	Nil (Nil)	Nil (Nil)	Nil (Nil)
10	Any other Central/State/ Local Government/ Statutory Authority	None None	Nil (Nil)	Nil (Nil)	Nil (Nil)

(Previous year figures are in brackets)

32. As per IRDAI Master Circular on Unclaimed amount of policy holders reference no IRDA/F&A/CIR/Misc/282 /11/2020 dated 18<sup>th</sup> November ,2020, below table mention the age-wise analysis of unclaimed amount of the policyholders as on March 31, 2023:

**(Rs in '000)**

Particulars	Total Amt	0-6 months	7-12 Months	13-18 months	19-24 months	25-30 months	31-36 months	37-120 months	More than 120 months
a) Claim Settled but not paid to the policy holders /beneficiaries due to any reason except under litigation from the policyholders/ beneficiaries	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)
b) Sum due/payable to the policyholder/ beneficiaries on maturity or otherwise.	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)

## Reliance General Insurance

Particulars	Total Amt	0-6 months	7-12 Months	13-18 months	19-24 months	25-30 months	31-36 months	37-120 months	More than 120 months
c) Any excess collection of premium/tax or any other charges which is refundable to the policyholders/ beneficiaries either as per the terms of the conditions of the policy or as per Law or as may be directed by the authority but not refunded so far.#	2,09,518 (1,63,333)	1,18,816 (84,844)	9,882 (6,033)	7,210 (4,682)	4,747 (5,587)	4,296 (11,018)	4,787 (7,929)	58,258 (42,074)	1,522 (1,163)
d) Cheques issued but not encashed by the policyholder/ beneficiaries. #	5,85,438 (6,07,036)	75,729 (38,989)	50,180 (50,301)	18,490 (11,735)	24,913 (75,381)	4,276 (27,403)	38,212 (31,305)	3,61,065 (3,58,925)	12,575 (12,997)

(Previous year figures are in brackets)

#Interest Accrued on Unclaimed amount is allocated proportionately under respective above-mentioned particulars.

Further, as per the Circular no IRDA/F&A/CIR/Misc/282 /11/2020 dated 18<sup>th</sup> November ,2020 the details of unclaimed amounts and investment income thereon are as follows:

(Rs in '000)

Particulars	For the Year ended 31 <sup>st</sup> March, 2023		For the Year ended 31 <sup>st</sup> March, 2022	
	Policy Dues	Income Accrued	Policy Dues	Income Accrued
Opening Balance	7,13,663	56,704	7,56,431	1,44,206
Add: Amount Transferred to Unclaimed amount	4,47,882	-	3,31,830	-
Add: Cheques issued out of the Unclaimed amount but not encashed by the policyholders (To be included only when the cheques are stale)	-	-	-	-
Add: Investment Income	-	18,402	-	15,162
Less: Amount settled during the Year	4,08,360	4,541	3,59,888	1,00,277
Less: Amount transferred to SCWF	24,197	4,596	14,710	2,387
Closing balance of Unclaimed amount	7,28,987	65,969	7,13,663	56,704

33. As per the requirement of Accounting Standard 18 'Related Party Disclosures' as notified by the Companies (Accounting Standard) Rules, 2021 the following are the list of related parties with the relationship.

## Reliance General Insurance

1. **List of related parties\*:**

<b>Holding Company</b>	
Reliance Capital Limited	
<b>Subsidiary of Holding Company</b>	
1	Reliance Nippon Life Insurance Company Limited
2	Reliance Commercial Finance Limited upto October 13, 2022
3	Reliance Securities Limited
4	Reliance Commodities Limited
5	Reliance Financial Limited
6	Reliance Wealth Management Limited
7	Reliance Money Solutions Private Limited
<b>Key managerial personnel</b>	
8	Mr. Rakesh Jain (ED & CEO)

2. **Transactions during the year with related parties**

(Rs in '000)

S.No.	Name of the Related Party	Relationship	Nature of transaction	For the Year ended 31st March, 2023	For the Year ended 31st March, 2022
1	<b>Reliance Capital Limited</b>	Holding Company	Premium Received (net of refund)	8,953	39,562
			Management fees paid	20,321	43,300
			Reimbursement paid for IT services	11,600	5,576
			Dividend Payment	2,515	10,062
			Investments in Debentures/Bonds	7,87,245	7,87,245
			<b>Provision for doubtful debts against Investments in Debentures/Bonds</b>		
			Opening Provision	2,36,173	3,89,823
			Provision Created during the year / (reversed)	1,01,400	(1,53,650)
			Closing Provision	3,37,573	2,36,173
			Reimbursement paid for Insurance expenses	934	-
			Investments in Debentures/Bonds written off	-	5,12,167



**Reliance General Insurance**

S.No.	Name of the Related Party	Relationship	Nature of transaction	For the Year ended 31st March, 2023	For the Year ended 31st March, 2022
			Outstanding balance in Customer Deposit Account	2,844	1,975
2	<b>Reliance Securities Limited</b>	Fellow Subsidiary	Premium Received (net of refund)	444	10,656
			Commission paid	922	1,645
			Claim Paid	615	
			Reimbursement Paid for expenses(Rent, Communication, Electricity, Canteen expenses)	-	909
			Brokerage paid for stock exchange trading	-	449
			Outstanding balance in Customer Deposit Account	11	97
			Creditors	38	-
3	<b>Reliance Nippon Life Insurance Company Limited (Upto October 13, 2022)</b>	Fellow Subsidiary	Premium Received (net of refund)	76,222	72,830
			Group Term Insurance Paid	20,622	39,933
			Debtors	4,630	4,630
			Outstanding balance in Customer Deposit Account	1,339	800
			Reimbursement received for expenses(Rent, Communication, Electricity, Canteen expenses, Others etc.)	-	199
4	<b>Reliance Wealth Management Limited</b>	Fellow Subsidiary	Premium Received (net of refund)	88	70
5	<b>Reliance Money Solutions Private Limited</b>	Fellow Subsidiary	Premium Received (net of refund)	-	17
			Outstanding balance in Customer Deposit Account	184	54
6	<b>Reliance Health Insurance Limited</b>	Fellow Subsidiary	Premium Received (net of refund)	-	-
			Outstanding balance in Customer Deposit Account	15	15
			Surplus available to RHIL	85,427	87,628

**Reliance General Insurance**

S.No.	Name of the Related Party	Relationship	Nature of transaction	For the Year ended 31st March, 2023	For the Year ended 31st March, 2022
			Reimbursement received for Insurance expenses	-	3
			Subscription charges recovered	70	-
			Reimbursement recovered towards Professional expenses	611	-
			Management Fees recovery	13,747	24,928
			Statutory Payments on behalf of RHI	2,545	-
			Debtors	47,220	30,254
7	<b>Reliance Commodities Limited</b>	Fellow Subsidiary	Premium Received (net of refund)	88	94
			Outstanding balance in Customer Deposit Account	149	149
8	<b>Reliance Financial Limited</b>	Fellow Subsidiary	Premium Received (net of refund)	91	383
			Outstanding balance in Customer Deposit Account	-	8
9	<b>Reliance Commercial Finance Limited (formerly Reliance Gilts Limited)</b>	Fellow Subsidiary	Premium Received (net of refund)	1,523	2,024
			Claim Paid	23	-
10	<b>Mr. Rakesh Jain</b>	Key Managerial Personnel (includes relatives of KMP's)	Remuneration	1,38,900	1,14,900
			Premium Received (net of refund)	86	72
			<b>Issue of Share capital:</b>		
			Opening	2,092	-
			Issued during the period	1,092	2,092
			Closing	3,185	2,092
			<b>Share premium on issue of shares</b>		
			Opening	31,757	-
			Issued during the period	14,857	31,757
			Closing	46,615	31,757
			Claim Paid	317	-
			Dividend Payment	3	-

## Reliance General Insurance

S.No.	Name of the Related Party	Relationship	Nature of transaction	For the Year ended 31st March, 2023	For the Year ended 31st March, 2022
			Sale of Laptop	-	2

- a) Expenses incurred towards public utilities services such as telephone and electricity charges have not been considered for related party transaction.
- b) Claim paid to employees against Group Medical Policies and Group Personal Accident Policies have not been considered for related party transaction.
- c) Transaction amounts consider above are excluding taxes.

### 34. Segment Information for the year ended on March 31,2023

- a. Revenue and expenses have been identified to a segment on the basis of relationship to the operating activities of the segment. Revenue and expenses, which relate to enterprise as a whole and are not allocable to a segment on reasonable basis, have been disclosed as "Unallowable".
- b. Segment assets and segment liabilities represent assets and liabilities in respective segments. Investments, tax related assets and other assets and liabilities that cannot be allocated to a segment on reasonable basis have been disclosed as "Unallocable"

(Rs in '000)

Particulars	Fire	Marine Cargo	Marine Hull	Motor -OD	Motor -TP	Motor	Employer Liability	Public Liability
<b>Segment Revenues</b>								
Earned Premium								
2022-23	37,78,310	2,09,062	3,020	83,43,782	2,21,30,436	3,04,74,218	2,95,298	2,31,042
2021-22	34,41,387	1,89,626	(2,717)	98,69,053	1,75,96,258	2,74,65,311	2,58,813	1,99,549
Investment income								
2022-23	3,77,574	25,997	798	5,13,003	67,53,672	72,66,675	42,184	29,721
2021-22	3,85,028	28,759	664	6,51,626	63,72,322	70,23,948	39,565	27,058
Misc Income								
2022-23	(28)	-	-	3,540	-	3,540	-	-
2021-22	37	-	-	2,847	-	2,847	-	-
Contribution from Shareholders Funds towards Excess EOM								
2022-23	-	-	-	14,06,958	18,58,227	32,64,855	-	-

## Reliance General Insurance

Particulars	Fire	Marine Cargo	Marine Hull	Motor -OD	Motor -TP	Motor	Employer Liability	Public Liability
2021-22	-	-	-	7,92,349	18,58,227	26,50,576	-	-
Total								
2022-23	41,55,856	2,35,059	3,818	1,02,66,955	3,07,42,330	4,10,09,285	3,37,482	2,60,763
2021-22	38,26,450	2,18,385	(2,053)	1,13,15,875	2,58,26,806	3,71,42,682	2,98,378	2,26,607
<b>Segment Expenses</b>								
Claims								
2022-23	10,94,786	1,98,556	1,372	57,12,237	1,85,49,909	2,42,62,146	2,41,217	75,334
2021-22	13,14,412	1,75,657	(1,258)	56,89,967	1,50,65,598	2,07,55,565	2,35,965	33,890
Commission								
2022-23	(8,54,845)	40,003	(14,546)	6,88,714	67,087	7,55,801	30,906	32,461
2021-22	(7,12,484)	(5,456)	(14,838)	56,753	5,71,390	6,28,143	30,924	43,210
Premium Deficiency								
2022-23	-	-	-	-	-	-	-	-
2021-22	-	-	-	-	-	-	-	-
Management Expenses								
2022-23	16,85,176	89,800	150	29,85,895	95,75,480	1,25,61,375	1,20,110	1,09,463
2021-22	12,98,952	72,402	315	33,65,296	78,92,333	1,12,57,629	1,08,348	78,866
Total								
2022-23	19,25,117	3,28,359	(13,024)	93,86,846	2,81,92,476	3,75,79,322	3,92,233	2,17,258
2021-22	19,00,880	2,42,603	(15,781)	91,12,016	2,35,29,321	3,26,41,337	3,75,237	1,55,966
Net Profit/loss								
2022-23	22,30,739	(93,300)	16,842	8,80,108	25,49,855	34,29,964	(54,751)	43,505
2021-22	19,25,570	(24,218)	13,728	22,03,860	22,97,485	45,01,346	(76,859)	70,641
<b>Unallocated items</b>								
Investment income								
2022-23								
2021-22								
Provision/ (Other income)								
2022-23								
2021-22	-	-	-	-	-	-	-	-
Expenses								
2022-23								
2021-22	-	-	-	-	-	-	-	-

**Reliance General Insurance**

Particulars	Fire	Marine Cargo	Marine Hull	Motor -OD	Motor -TP	Motor	Employer Liability	Public Liability
Net Profit before tax								
2022-23								
2021-22	-	-	-	-	-	-	-	-
Income tax								
2022-23								
2021-22	-	-	-	-	-	-	-	-
MAT Credit								
2022-23								
2021-22	-	-	-	-	-	-	-	-
Net profit after tax								
2022-23								
2021-22	-	-	-	-	-	-	-	-
<b>Assets</b>								
Segment Assets								
2022-23								
2021-22	-	-	-	-	-	-	-	-
<b>Unallocated Assets</b>								
<b>Policyholder Fund</b>								
2022-23								
2021-22	-	-	-	-	-	-	-	-
<b>Shareholders Fund</b>								
2022-23								
2021-22	-	-	-	-	-	-	-	-
Total								
2022-23								
2021-22	-	-	-	-	-	-	-	-
<b>Liabilities</b>								
Segment Liabilities								
2022-23	43,14,172	3,43,077	11,213	66,73,863	10,34,36,932	11,01,10,795	5,89,841	3,98,213
2021-22	38,07,842	3,52,152	10,068	77,27,558	9,28,88,084	10,06,15,641	5,41,784	3,01,049
Unallocated Liabilities								
<b>Policyholder Fund</b>								
2022-23								
2021-22	-	-	-	-	-	-	-	-
<b>Shareholders Fund</b>								
2022-23								

## Reliance General Insurance

Particulars	Fire	Marine Cargo	Marine Hull	Motor -OD	Motor -TP	Motor	Employer Liability	Public Liability
2021-22	-	-	-	-	-	-	-	-
Total								
2022-23								
2021-22	-	-	-	-	-	-	-	-

Particulars	Engineering	Aviation	Personal Accident	Health	Weather and Crop Insurance	Other Miscellaneous	Total Enterprise
<b>Segment Revenues</b>							
Earned Premium							
2022-23	4,68,203	83,140	7,56,347	1,03,96,912	13,1,01,166	4,27,532	6,02,24,250
2021-22	4,00,501	67,403	4,82,766	77,85,432	1,07,30,132	3,19,779	5,13,37,982
Investment income							
2022-23	51,872	14,705	99,279	5,72,946	9,08,147	27,801	94,17,699
2021-22	54,855	9,428	84,841	4,93,467	5,46,605	27,804	87,22,020
Misc Income							
2022-23	(42)	(368)	-	85	-	7,836	11,023
2021-22	-	-	-	-	-	5,965	8,849
Contribution from Shareholders Funds towards Excess EOM							
2022-23	-	-		16,44,264	-	-	49,09,119
2021-22	-	-	54,875	7,63,717	-	-	34,69,167
Total							
2022-23	5,20,033	97,476	8,55,626	1,26,14,207	1,40,09,313	4,63,172	7,45,62,091
2021-22	4,55,356	76,831	6,22,482	90,42,616	1,12,76,737	3,53,548	6,35,38,018
<b>Segment Expenses</b>							
Claims							
2022-23	2,18,311	70,241	4,44,232	91,82,007	1,05,20,446	1,83,911	4,64,92,560
2021-22	1,84,783	1,44,769	4,96,061	76,69,952	86,35,572	1,54,421	3,97,99,790
Commission							
2022-23	25,585	985	(3,22,944)	(76,143)	(15,79,664)	44,556	(19,17,844)
2021-22	19,190	(12,414)	(1,77,562)	2,14,162	(15,37,487)	41,323	(14,83,288)

## Reliance General Insurance

Particulars	Engineering	Aviation	Personal Accident	Health	Weather and Crop Insurance	Other Miscellaneous	Total Enterprise
Premium Deficiency							
2022-23	-	-	-	-	-	-	-
2021-22	-	-	-	-	-	-	-
Management Expenses							
2022-23	2,18,858	35,889	3,98,777	47,32,506	25,98,330	1,84,557	2,27,34,991
2021-22	1,53,973	26,722	2,15,755	30,18,514	19,39,272	1,35,587	1,83,06,335
Total							
2022-23	4,62,754	1,07,115	5,20,065	1,38,38,370	1,15,39,113	4,13,025	6,73,09,707
2021-22	3,57,946	1,59,077	5,34,254	1,09,02,628	90,37,357	3,31,333	5,66,22,837
Net Profit/loss							
2022-23	57,279	(9,639)	3,35,561	(12,24,163)	24,70,200	50,147	72,52,385
2021-22	97,410	(82,246)	88,228	(18,60,012)	22,39,380	22,215	69,15,182
<b>Unallocated items</b>							
Investment income							
2022-23							20,21,283
2021-22							21,12,956
Provision/ (Other income)							
2022-23							(2,69,481)
2021-22							(2,80,779)
Expenses							
2022-23							53,91,345
2021-22							55,00,585
Net Profit before tax							
2022-23							41,51,804
2021-22							38,08,332
Income tax							
2022-23							10,27,610
2021-22							9,90,904
MAT Credit							
2022-23							4,17,316
2021-22							3,94,597
Net profit after tax							

## Reliance General Insurance

Particulars	Engineering	Aviation	Personal Accident	Health	Weather and Crop Insurance	Other Miscellaneous	Total Enterprise
2022-23							27,06,878
2021-22							24,22,831
<b>Assets</b>							
Segment Assets							
2022-23							Nil
2021-22	-	-	-	-	-	-	Nil
<b>Unallocated Assets</b>							
<b>Policyholder Fund</b>							
2022-23							19,956,950
2021-22							10,447,603
<b>Shareholders Fund</b>							
2022-23							183,893,774
2021-22							162,487,650
Total							
2022-23							203,850,724
2021-22							17,29,35,254
<b>Liabilities</b>							
Segment Liabilities							
2022-23	530,816	204,418	1,424,839	8,716,808	15,700,615	388,400	142,734,171
2021-22	4,72,214	1,97,396	11,54,340	61,90,588	85,13,766	3,72,570	122,529,411
Unallocated Liabilities							
<b>Policyholder Fund</b>							
2022-23							10,539,075
2021-22							19,239,480
<b>Shareholders Fund</b>							
2022-23							50,577,478
2021-22							31,166,363
Total							
2022-23							203,850,723
2021-22							17,29,35,253

Notes:



## Reliance General Insurance

- a. Segment Reporting is made as per the notification prescribed by the Insurance Regulatory and Development Authority of India Regulations wherein details are to be given for fire, marine cargo, marine hull and ten classes of miscellaneous insurance.
- b. Since the company's entire business is conducted within India, there are no reportable geographical segments as on the balance sheet date

### 35. Summary of Financial Statements for five years:

Amount in '000

Particulars	FY 2022-23	FY 2021-22	FY 2020-21	FY 2019-20	FY 2018-19
<b>Operating Results</b>					
Gross Direct Premiums	10,33,90,060	9,40,89,605	8,31,02,800	7,46,50,408	6,19,10,264
Net Earned Premium	6,02,24,250	5,13,37,982	3,66,11,131	4,07,86,102	3,53,22,495
Income From Investment	94,17,699	87,22,020	89,05,322	80,38,299	62,09,025
Contribution from Shareholders Funds towards Excess EOM	49,14,654	34,69,167	25,85,848	14,41,402	-
Other Income	11,023	8,848	7,869	7,786	29,651
Total Income	7,45,67,626	6,35,38,018	4,55,24,322	5,02,73,589	4,15,61,171
Commission (Net) including Brokerage	(19,17,844)	(14,83,288)	(18,01,347)	(22,04,377)	(1,18,063)
Operating Expenses	2,27,34,993	1,83,06,334	1,58,20,769	1,40,39,252	97,46,997
Net Incurred Claims (Including Premium Deficiency Reserve)	4,64,92,560	3,97,99,790	2,91,34,255	3,41,19,230	3,03,13,037
Change in unexpired risk reserve	(25,57,931)	(34,58,695)	(54,56,190)	14,49,871	(15,92,222)
	72,57,916	69,15,182	49,56,493	43,19,484	16,19,200
<b>Non Operating Results</b>					
Total Income under Shareholder's Account	24,11,279	23,99,596	23,17,852	12,71,629	11,36,051
Profit/(Loss) before tax	41,51,799	38,08,332	32,25,439	29,93,828	21,20,227
<b>Provision for tax :</b>					
Current Tax (including earlier year tax)	10,27,610	9,90,904	5,96,635	5,53,898	5,44,195
Deferred Tax	-	-	-	-	-
MAT Credit	4,17,316	3,94,597	5,47,620	(1,53,686)	(5,44,195)
Profit/(Loss) after tax	27,06,874	24,22,832	20,81,184	25,93,616	21,20,227
<b>Miscellaneous</b>					
<b>Policyholders' Account</b>					
Total Funds	13,91,87,829	11,64,79,985	10,80,59,889	9,36,34,685	8,01,36,966
Total Investments	13,91,87,829	11,64,79,985	10,80,59,889	9,36,34,685	8,01,36,966
Yield on Investments	7%	8%	9%	8%	8%
<b>Shareholders' Account</b>					
Total Funds	3,01,64,985	2,85,83,621	2,22,73,614	1,45,81,294	1,38,80,270
Total Investments	3,01,64,985	2,85,83,621	2,22,73,614	1,45,81,294	1,38,80,270
Yield on Investments	7%	8%	9%	8%	8%
Paid up Equity Capital	25,20,679	25,18,054	25,15,499	25,15,499	25,15,499
Net Worth*	2,57,48,338	2,29,98,232	2,05,42,919	1,84,61,735	1,60,19,747
Total Assets	20,37,10,006	17,29,35,254	15,47,55,218	12,78,64,778	10,78,47,573
Yield on total Investments	7%	8%	9%	8%	8%
Basic Earnings Per Share (Rs.)	10.75	9.63	8.27	10.31	8.43
Book Value Per Share (Rs.)	102.15	91.33	81.67	73.39	63.68
Total Dividend (excluding dividend tax)	2,520	10,062	-	-	1,25,775
Dividend Per Share (Rs.)		0.04	-	-	0.50

\* Net Worth= Share Capital + Reserve & Surplus + Share Application Money Pending for allotment  
- (Miscellaneous Expenditure + Debit Balance in Profit and Loss Account)

**36. Financial Ratios:**

<b>Ratio</b>	<b>Basis</b>	<b>For the Year ended March 31, 2023</b>	<b>For the Year ended March 31, 2022</b>
Gross Direct Premium to Net worth Ratio	Gross direct premium for current year divided by Net Worth	4.02	4.09
Growth Rate of Net worth	Change in Net Worth during the year divided by net worth as at previous balance sheet Date	12%	12%
Expenses of Management to Gross Direct Premium	Expenses of Management (operating expenses related to insurance business plus direct commission paid divided by gross direct premium)	28%	25%
Expenses of Management to Net written premium ratio	Expenses of Management (operating expenses related to insurance business plus direct commission paid divided by Net written premium)	45%	43%
Net Incurred Claims to Net Earned Premium	Net Incurred Claims divided by Net Earned Premium	77%	78%
Combined Ratio	Net Incurred Claims divided by Net Earned Premium plus expenses of management (including net commission) divided by Net written premium	110%	108%
Technical Reserves to Net Premium Ratio	Reserve for un-expired risks plus premium deficiency reserve plus reserve for outstanding claims(including IBNR and IBNER) divided by net premium	2.13	2.10
Operating Profit Ratio	Underwriting profit/loss divided by net premium	12%	13%

## Reliance General Insurance

Ratio	Basis	For the Year ended March 31, 2023	For the Year ended March 31, 2022
Liquid Assets to Liabilities Ratio (times)	Liquid assets(short term investment plus short term loan plus cash and bank balances of the insurer) divided by policyholders liabilities(claims outstanding plus reserve for unexpired risk and premium deficiency)	0.16	0.30
Net Earnings Ratio	Profit after tax divided by net premium	4.3%	4%
Return on net worth ratio	Profit after tax divided by net worth	11%	11%
Gross NPA Ratio	Gross NPA/Total Investment Assets	0.46%	0.54%
Net NPA Ratio	Net NPA/Net Investment Assets	0.26%	0.38%

**Note:**

The above ratios have been calculated as per IRDAI Master Circular IRDA/F&I/CIR/F&A/231/10/2012 dated October 5<sup>th</sup>, 2012 and Corrigendum on Master Circular IRDA/F&I/CIR/F&A/126/07/2013 dated July 3<sup>rd</sup>, 2013.

**37. Other Ratios:**

Class	Financial Year	Gross Direct Premium Growth Rate	Net Retention Ratio	Net Commission Ratio	Underwriting Balance Ratio
Fire	2022-23	7%	35%	-22%	0.49
Fire	2021-22	7%	33%	-21%	0.45
Marine Cargo	2022-23	25%	18%	19%	-0.57
Marine Cargo	2021-22	26%	20%	-3%	-0.28
Marine Hull	2022-23	-14%	2%	-503%	5.31
Marine Hull	2021-22	39%	2%	-491%	-4.81
Motor OD	2022-23	-2%	46%	9%	-0.12
Motor OD	2021-22	24%	55%	1%	0.08
Motor TP	2022-23	10%	96%	0%	-0.27
Motor TP	2021-22	-2%	94%	3%	-0.34
Motor Total	2022-23	5%	76%	2.5%	-0.23
Motor Total	2021-22	8%	78%	2.1%	-0.19
Employer Liability	2022-23	1%	96%	11%	-0.33
Employer Liability	2021-22	29%	95%	11%	-0.45
Public Liability	2022-23	40%	54%	12%	0.06
Public Liability	2021-22	10%	57%	21%	0.22

## Reliance General Insurance

Class	Financial Year	Gross Direct Premium Growth Rate	Net Retention Ratio	Net Commission Ratio	Underwriting Balance Ratio
Engineering	2022-23	19%	25%	5%	0.01
Engineering	2021-22	20%	23%	5%	0.11
Aviation	2022-23	-36%	38%	1%	-0.29
Aviation	2021-22	23%	20%	-18%	-1.36
Personal Accident	2022-23	75%	57%	-33%	0.31
Personal Accident	2021-22	81%	59%	-31%	-0.11
Health	2022-23	36%	87%	-1%	-0.33
Health	2021-22	14%	86%	2%	-0.40
Other Miscellaneous	2022-23	29%	63%	10%	0.05
Other Miscellaneous	2021-22	19%	64%	12%	-0.02
Weather and Crop	2022-23	5%	41%	-12%	0.12
Weather and Crop	2021-22	20%	35%	-14%	0.16
Total	2022-23	10%	60%	-3%	-0.12
Total	2021-22	13%	58%	-3%	-0.10

**Note:**

The above ratios have been calculated as per IRDAI Master Circular IRDA/F&I/CIR/F&A/231/10/2012 dated October 5<sup>th</sup>, 2012 and Corrigendum on Master Circular IRDA/F&I/CIR/F&A/126/07/2013 dated July 3<sup>rd</sup>, 2013.

**38. Earnings per share information:**

Particulars	For the Year ended	For the Year ended
	March 31, 2023	March 31, 2022
Profit available to equity shareholders (Rs in '000)	27,06,878	24,22,832
Weighted Average number of equity shares outstanding for Basic Earning Per Share	251,960,497	2,51,863,235
Basic Earning Per Share(Rs.)	10.74	9.63
Weighted Average number of equity shares considered for Diluted Earning Per Share	252,389,796	2,53,365,884
Diluted Earning Per Share (Rs.)	10.72	9.56

**39. Solvency Margin**

(Rs in '000)

Particulars	As at	As at
	31 <sup>st</sup> March ,2023	31 <sup>st</sup> March ,2022
(A)Required solvency margin under IRDAI Regulations	1,52,51,576	1,37,33,615
(B)Available solvency margin	2,43,39,203	2,28,07,549

## Reliance General Insurance

(C) Solvency ratio actual (times) (B/A)	1.57*	1.66
---	-------	------

\*Company received the remittance letters from the Government of India (GOI) dated March 31, 2023, however the funds amounting to Rs 16,51,465 thousand were received on April 24, 2023, Hence these funds were not considered for the purpose of solvency computation. If such funds received were considered based on the remittance letters, the solvency margin would have been computed at 1.60 times.

#### 40. Corporate Social Responsibility (CSR):

As per provisions of Section 135 of the Companies Act, 2013, the Company was required to spend an amount of Rs 66,854 thousand (Previous Year Rs. 55,611 thousand) on its Corporate Social Responsibility (CSR) activities. The Company has spent an amount of Rs.66,900 thousand (Previous Year Rs 55,827 thousand) during the year.

(Rs in '000)

S. No.	Particulars	In Cash	Yet to be paid in Cash	Total
(i)	Construction/acquisition of any asset	- (-)	- (-)	- (-)
(ii)	On purposes other than (i) above	66,900 (55,827)	- (-)	66,900 (55,827)

SN	CSR Activities	Implementing Agency	In Cash	Yet to be paid in cash	Total
1.	Promoting education & providing vocation skills for students, women & differently abled people	BML Munjal Foundation	15,000 (-)	- (-)	15,000 (-)
2.	Promoting education & construction of old age home	Karmaputra Charitable Trust	10,000 (-)	- (-)	10,000 (-)
3.	Olympic Training Center-Sports	Inspire Institute of Sport	2,500 (-)	- (-)	2,500 (-)
4.	Construction of Medical College building for educational purpose	M M Patel Public Charitable Trust	10,000 (-)	- (-)	10,000 (-)
5.	Monetary Assistance to charitable dispensaries, hospitals, nursing homes	Anvi Medical and Educational Foundation	8,900 (5,000)	- (-)	8,900 (5000)
6.	Health, Education and Self-Employment	Omkar Andh Apang Samajik Sanstha	10,000 (10,000)	- (-)	10,000 (10,000)
7.	Promoting education poor, needy and downtrodden students	Zeal Education Society	5,000 (-)	- (-)	5,000 (-)

## Reliance General Insurance

8.	Health & Nutrition program and Health care screening for Students	Dr Brijmohan Sapoot Kala Sanskriti Sewa Sansthan	5,000 (-)	- (-)	5,000 (-)
9.	Daily food distribution for poor people	The Yoga Institute	500 (500)	- -	500 (500)
10	Procurement of Projector Accessories for Isha Vidya rural schools	Isha Education	- (627)	- -	- (627)
11	Train & educate youth & women in the field of Ayurveda & Yoga	Oorja Training and Research Academy	- ( 700)	- -	- ( 700)
12	Building of Live Museum (Cultural Centre)	Serendipity Arts, a unit of KK Birla Academy	- ( 32,500)	- -	- ( 32,500)
13	Construction of multi-specialty hospital cum medical college	Raginiben Bipinchandra Sevakarya Trust	- ( 6,500)	- -	- ( 6,500)

(Previous year figures are in brackets)

- 41.** In line with Insurance Regulatory and Development Authority of India (Expense of Management of Insurers transacting General or Health Insurance Business) Regulations, 2016, the Company has funded the following amounts from Shareholders Account to Policyholders Account towards expenses of Management in excess of the allowable limit at segmental level.

(Rs in '000)

Segment	For the year ended 31 <sup>st</sup> March, 2023	For the year ended 31 <sup>st</sup> March, 2022
Fire	-	-
Marine	-	-
Miscellaneous	49,14,654	34,69,167

Overall level the Company's expenses are well within expense limit set under Insurance Regulatory and Development Authority of India (Expense of Management of Insurers transacting General or Health Insurance Business) Regulations, 2016.

- 42.** Forward contracts entered and outstanding as on March 31, 2023, is Rs. Nil (Previous year Rs. Nil).

- 43.** The Company periodically reviews all its long term contracts to assess for any material foreseeable losses. Based on such review, the Company has made adequate provisions for these long term contracts in the books of account as required under any applicable law/accounting standard. As at 31 March 2023 the Company did not have any outstanding derivative contracts.

- 44.** Pursuant to Insurance Regulatory and Development Authority of India circular dated 18<sup>th</sup> May 2016 on Corporate Governance Guidelines, Details of additional work other than statutory audit

## Reliance General Insurance

are disclosed below: -

(Rs in '000)

Name of the Statutory Audit Firm	Particulars	For the Year ended March 31, 2023	For the Year ended March 31, 2022
Pathak H.D. & Associates LLP	Certification Work	600	1,275
Uttam Abuwala Ghosh & Associates	Certification Work	1,476	1,195
For Chaturvedi & Shah LLP	Certification Work	857	-

45. The Board of Directors propose final dividend at 0.1% of the face value i.e., Rs. 10 /- (Rs. 0.01 /- per equity share) for the Financial Year 2022-23 subject to approval of the Shareholders in the coming Annual General Meeting.
46. Statement containing names, descriptions, occupations of and directorships held by the persons in charge of management of the business under section 11 (3) of Insurance Act, 1938 (amended by the Insurance Laws (Amendment) Act, 2015)

Particulars	FY 2022-23
Name of person in-charge	Rakesh Jain
Designation of person in-charge	Executive Director and CEO
Occupation of person in-charge	Service
Directorship held by person in-charge	None

47. Prior year figures have been reclassified, wherever necessary, to confirm to current year presentation.

**As per our audit report of even date attached.**

**For and on behalf of the Board of Directors**

**For Uttam Abuwala Ghosh & Associates**  
Chartered Accountants  
(FRN. 111184W)

**Rajendra Chitale**  
Chairman  
(DIN: 00015986)

**Ajay Singh Chauhan**  
Partner,  
Membership No.137918

**Dr.Thomas Mathew**  
Director  
(DIN:05203948)

**Mrs. Chhaya Virani**  
Director  
(DIN: 06953556)

**For Chaturvedi & Shah LLP**  
**Chartered Accountants**  
(FRN. 101720W/W100355)

**Rakesh Jain**  
Executive Director & CEO  
(DIN:03645324)

**Hemant K. Jain**  
Chief Financial Officer

**Jignesh Mehta**  
Partner  
Membership No.102749

**Mr. Sushil Sojitra**  
Company Secretary &  
Compliance officer  
(Membership No. A31993)

**Place: Mumbai**  
**Date 2<sup>nd</sup> May, 2023**

**Place: Mumbai**  
**Date 2<sup>nd</sup> May, 2023**



**Reliance General Insurance Company Limited**

**MANAGEMENT REPORT ATTACHED TO THE FINANCIAL STATEMENT**

**AS ON 31<sup>ST</sup> MARCH 2023**

- 1) We confirm the validity of the registration granted by Insurance Regulatory & Development Authority of India for carrying on general insurance business.
- 2) We certify that all the dues payable to the statutory authorities have been duly paid.
- 3) We confirm that shareholding pattern is in accordance with the statutory and regulatory requirements.
- 4) We declare that the management has not directly or indirectly invested outside India the funds of the holders of policies issued in India.
- 5) We confirm that the required solvency margins have been maintained.
- 6) We certify that the values of all the assets have been reviewed on the date of the Balance Sheet and that in the best of our belief, the assets set forth in the Balance sheet are shown in the aggregate at amounts not exceeding their realisable or market value under the headings "Investments", "Agents balances", "Outstanding Premium", "Interest and Dividends accrued but not due", "Balances due from other entities carrying on insurance business", "Other Advances", "Advances to Staff", "Deposits", "Cash" and several items specified under "Other Accounts" except debt securities which are stated at cost/ amortised cost
- 7) The company is exposed to various risks related to its insurance operations and financial risks related to its investment portfolio. The operational & financial risks are being closely monitored and being actively managed. The exposure to the insurance operations is managed by implementing underwriting controls and risk transfer through adequate reinsurance arrangements. Catastrophe risk exposure has been analyzed and accumulation is being monitored. Risk models have been also been used on our accumulation to get an estimate and the reinsurance protection has taken to limit our exposure to any one event to an acceptable limit.
- 8) We have no operations in any country outside India.
- 9) We certify that the investments have been valued as per the Insurance Regulatory and Development Authority (Preparation of Financial Statement and Auditor's Report of Insurance Companies) Regulations, 2002 and shown in the Balance Sheet. The market value of investments has been arrived at as per the guidelines given by the Insurance Regulatory and Development Authority based on quoted market price wherever available and based on the market yield for rated securities not quoted and at book value for securities which do not have rating. The investment portfolio is also diversified within limits set under the IRDAI regulations.
- 10) Ageing analysis of claims outstanding and average claims settlement time for the five years.

## Reliance General Insurance

### Ageing of Claim Outstanding

FY 2022-23

Period / Class	Fire		Marine Cargo		Marine Hull		Motor OD	
	Count	Amount	Count	Amount	Count	Amount	Count	Amount
30 days	209	77,270	542	40,178	0	-	10100	632,424
31 days to 6 Months	284	1,020,952	268	130,957	3	756	4890	779,419
6 Months to 1 Year	253	1,756,709	105	57,949	0	-	812	82,104
1 Year to 5 Years	930	4,086,722	435	274,087	8	74,757	910	74,499
5 Years and Above	308	770,263	196	83,357	8	22,998	800	63,849
<b>Grand Total</b>	<b>1,984</b>	<b>7,711,915</b>	<b>1,546</b>	<b>586,527</b>	<b>19</b>	<b>98,511</b>	<b>17512</b>	<b>1,632,295</b>

Period / Class	Motor-TP		Engineering		Liability		Public Liability	
	Count	Amount	Count	Amount	Count	Amount	Count	Amount
30 days	1,379	671,378	48	14,191	113	15,691	35	40,102
31 days to 6 Months	5,317	1,878,463	130	288,916	400	62,575	23	3,295
6 Months to 1 Year	5,541	2,096,224	106	229,271	790	181,954	18	2,752
1 Year to 5 Years	20,497	7,527,874	167	204,409	178	64,940	293	40,962
5 Years and Above	20,877	7,922,699	802	379,316	30	12,679	362	66,791
<b>Grand Total</b>	<b>53,611</b>	<b>20,096,638</b>	<b>1,253</b>	<b>1,116,103</b>	<b>1511</b>	<b>337,839</b>	<b>731</b>	<b>153,901</b>

Period / Class	Health		Aviation		Personal Accident		All Other Misc	
	Count	Amount	Count	Amount	Count	Amount	Count	Amount
30 days	15,2584	2,190,919	1	3,200	291	68,587	76	8,409
31 days to 6 Months	2,710	201,700	22	81,641	463	189,107	98	43,936
6 Months to 1 Year	459	134,378	6	59,750	228	116,492	35	17,088
1 Year to 5 Years	1,554	151,277	31	84,629	247	58,274	116	94,104
5 Years and Above	110	21,881	12	680,872	354	86,305	94	128,311
<b>Grand Total</b>	<b>157,417</b>	<b>2,700,155</b>	<b>72</b>	<b>910,092</b>	<b>1,583</b>	<b>518,765</b>	<b>419</b>	<b>291,848</b>

Period / Class	Crop and Weather Insurance		Total	
	Count	Amount	Count	Amount
30 days	37	563,121	165,415	4,325,471
31 days to 6 Months	9,609	44,262	24,217	4,725,977
6 Months to 1 Year	8,450	89,446	16,803	4,824,117
1 Year to 5 Years	10,676	165,798	36,042	12,902,331
5 Years and Above	98	19,493	24,051	10,258,815
<b>Grand Total</b>	<b>28,870</b>	<b>882,120</b>	<b>266,528</b>	<b>37,036,711</b>

FY 2021-22

Period / Class	Fire		Marine Cargo		Marine Hull		Motor OD	
	Count	Amount	Count	Amount	Count	Amount	Count	Amount
30 days	166	1,31,344	1,276	87,418	-	-	11,422	4,88,699
31 days to 6 Months	353	8,76,381	958	1,08,236	-	-	5,727	6,80,374
6 Months to 1 Year	282	12,96,118	277	1,24,404	3	9,188	717	70,275
1 Year to 5 Years	868	43,03,346	232	2,08,209	17	1,66,656	1,175	96,631
5 Years and Above	218	4,56,105	189	83,783	1	25	821	65,732
<b>Grand Total</b>	<b>1,887</b>	<b>70,63,294</b>	<b>2,932</b>	<b>6,12,050</b>	<b>21</b>	<b>1,75,8618</b>	<b>19,862</b>	<b>14,01,711</b>

## Reliance General Insurance

Period / Class	Motor-TP		Engineering		Liability		Public Liability	
	Count	Amount	Count	Amount	Count	Amount	Count	Amount
Ageing								
30 days	1,075	5,12,798	90	17,464	151	21,076	2	180
31 days to 6 Months	5,416	18,57,512	124	1,92,947	464	93,291	16	2,352
6 Months to 1 Year	4,120	14,03,535	128	1,84,283	234	42,215	19	2,861
1 Year to 5 Years	23,556	77,62,494	174	1,85,949	335	93,899	438	43,848
5 Years and Above	22,265	79,22,541	788	3,64,650	100	26,059	263	59,754
<b>Grand Total</b>	<b>56,432</b>	<b>1,94,58,880</b>	<b>1,304</b>	<b>9,45,292</b>	<b>1,284</b>	<b>2,76,541</b>	<b>738</b>	<b>1,08,994</b>

Period / Class	Health		Aviation		Personal Accident		All Other Misc	
	Count	Amount	Count	Amount	Count	Amount	Count	Amount
Ageing								
30 days	1,56,611	19,09,033	21	20,798	252	41,070	97	7,669
31 days to 6 Months	2,064	1,51,511	10	81,676	524	1,72,130	234	40,234
6 Months to 1 Year	828	2,15,746	6	27,809	365	74,345	32	20,888
1 Year to 5 Years	1,301	1,19,484	23	40,644	265	62,381	64	2,17,036
5 Years and Above	110	7,446	11	6,81,028	341	74,414	50	1,60,953
<b>Grand Total</b>	<b>160,914</b>	<b>24,03,220</b>	<b>71</b>	<b>8,51,955</b>	<b>1,747</b>	<b>4,24,340</b>	<b>477</b>	<b>4,46,780</b>

Period / Class	Crop and Weather Insurance		Total	
	Count	Amount	Count	Amount
Ageing				
30 days		24,197		8,27,767
31 days to 6 Months		16,272		2,94,232
6 Months to 1 Year		2,306		40,374
1 Year to 5 Years		6,894		80,550
5 Years and Above		367		2,18,360
<b>Grand Total</b>		<b>50,036</b>		<b>14,61,282</b>

**FY 2020-21**

(Rs. in '000)

Period / Class	Fire		Marine Cargo		Marine Hull		Motor OD	
	Count	Amount	Count	Amount	Count	Amount	Count	Amount
Ageing								
30 days	66	2,28,294	691	15,075	-	-	7,717	5,20,414
31 days to 6 Months	338	5,57,408	184	1,82,255	1	450	5,649	6,36,328
6 Months to 1 Year	319	24,59,223	90	54,272	6	86,636	529	79,946
1 Year to 5 Years	613	28,43,324	244	2,05,121	14	1,84,700	865	77,490
5 Years and Above	182	3,09,706	85	2,27,587	1	25	774	57,577
<b>Grand Total</b>	<b>1,518</b>	<b>63,97,955</b>	<b>1,294</b>	<b>6,84,310</b>	<b>22</b>	<b>2,71,811</b>	<b>15,534</b>	<b>13,71,754</b>

(Rs. in '000)

Period / Class	Motor-TP		Engineering		Liability		Public Liability	
	Count	Amount	Count	Amount	Count	Amount	Count	Amount
Ageing								
30 days	1,414	5,70,430	20	8,478	105	13,403	3	429
31 days to 6 Months	4,293	13,99,735	120	1,33,674	281	43,858	17	2,250
6 Months to 1 Year	1,733	5,00,420	65	91,566	147	25,169	10	1,524
1 Year to 5 Years	27,869	84,85,369	350	3,99,998	764	1,02,022	590	63,478
5 Years and Above	22,590	74,97,675	579	2,25,016	242	24,243	144	45,999
<b>Grand Total</b>	<b>57,899</b>	<b>1,84,53,629</b>	<b>1134</b>	<b>8,58,732</b>	<b>1539</b>	<b>2,08,695</b>	<b>764</b>	<b>1,13,680</b>

## Reliance General Insurance

(Rs. in '000)

Period / Class	Health		Aviation		Personal Accident		All Other Misc	
	Count	Amount	Count	Amount	Count	Amount	Count	Amount
Ageing								
30 days	1,70,194	22,02,841	2	6,412	174	38,598	115	6,098
31 days to 6 Months	3,492	3,35,111	7	14,795	519	51,809	127	41,801
6 Months to 1 Year	1,068	1,10,502	10	25,815	185	45,998	55	16,210
1 Year to 5 Years	1,241	1,36,273	9	6,568	655	1,23,823	165	46,249
5 Years and Above	107	4,276	10	680,211	159	25,394	80	1,70,772
<b>Grand Total</b>	<b>271,170</b>	<b>3,794,138</b>	<b>38</b>	<b>733,801</b>	<b>1692</b>	<b>2,85,622</b>	<b>542</b>	<b>2,81,130</b>

(Rs. in '000)

Period / Class	Crop and Weather Insurance		Total	
	Count	Amount	Count	Amount
Ageing				
30 days	14,465	7,71,351	1,94,966	43,81,821
31 days to 6 Months	4,917	1,38,275	19,945	35,37,748
6 Months to 1 Year	1,293	17,773	5,510	35,15,056
1 Year to 5 Years	4,910	1,91,168	38,289	1,28,65,583
5 Years and Above	30	64,547	24,983	93,33,028
<b>Grand Total</b>	<b>25,615</b>	<b>11,83,114</b>	<b>2,83,693</b>	<b>3,36,33,236</b>

**FY 2019-20**

(Rs. in '000)

Period / Class	Fire		Marine Cargo		Marine Hull		Motor OD	
	Count	Amount	Count	Amount	Count	Amount	Count	Amount
Ageing								
30 days	113	125,839	61	24,758	1	128	9,054	356,117
31 days to 6 Months	273	1,027,609	115	156,782	3	2,818	6,652	614,690
6 Months to 1 Year	251	770,649	85	86,594	3	132,151	788	157,264
1 Year to 5 Years	579	3,006,286	269	243,056	13	24,930	893	78,985
5 Years and Above	83	181,880	33	90,635	1	25	709	48,069
<b>Grand Total</b>	<b>1299</b>	<b>5,112,263</b>	<b>563</b>	<b>601,825</b>	<b>21</b>	<b>160,052</b>	<b>18,096</b>	<b>1,255,125</b>

(Rs. in '000)

Period / Class	Motor-TP		Engineering		Liability		Public Liability	
	Count	Amount	Count	Amount	Count	Amount	Count	Amount
Ageing								
30 days	788	310,354	46	22,012	39	4,670	31	2,567
31 days to 6 Months	6,270	1,744,052	162	172,234	230	38,722	249	41,706
6 Months to 1 Year	5,873	1,652,482	90	287,513	167	25,735	135	17,419
1 Year to 5 Years	25,301	7,248,540	841	1,487,492	779	67,517	456	70,740
5 Years and Above	20,962	6,489,633	53	42,694	51	13,168	108	37,743
<b>Grand Total</b>	<b>59,194</b>	<b>17,445,061</b>	<b>1,192</b>	<b>2,011,945</b>	<b>1,266</b>	<b>149,812</b>	<b>979</b>	<b>170,175</b>

(Rs. in '000)

Period / Class	Health		Aviation		Personal Accident		All Other Misc	
	Count	Amount	Count	Amount	Count	Amount	Count	Amount
Ageing								
30 days	265,091	3,446,417	1	3,520	138	13,460	86	59,358
31 days to 6 Months	3,817	178,018	4	4,641	422	69,237	179	23,986
6 Months to 1 Year	712	48,201	4	46,196	293	34,508	92	32,244
1 Year to 5 Years	1,446	117,577	6	8,017	589	110,703	107	31,617
5 Years and Above	104	3,925	10	683,276	186	23,270	647	363,688
<b>Grand Total</b>	<b>271,170</b>	<b>3,794,138</b>	<b>25</b>	<b>745,650</b>	<b>1,628</b>	<b>251,178</b>	<b>1,111</b>	<b>510,893</b>

## Reliance General Insurance

(Rs. in '000)

Period / Class	Crop and Weather Insurance		Total	
	Count	Amount	Count	Amount
30 days	15	559,033	275,464	4,928,232
31 days to 6 Months	350	8,128	18,726	4,082,621
6 Months to 1 Year	294	5,224	8,787	3,296,179
1 Year to 5 Years	5302	394,316	36,581	12,889,775
5 Years and Above	22	49,903	22,969	8,027,909
<b>Grand Total</b>	<b>5,983</b>	<b>1,016,604</b>	<b>362,527</b>	<b>33,224,716</b>

**FY 2018-19**

(Rs. in '000)

Period / Class	Fire		Marine Cargo		Marine Hull		Motor OD	
	Count	Amount	Count	Amount	Count	Amount	Count	Amount
30 days	49	1,02,597	59	21,181	1	600	10,337	3,53,331
31 days to 6 Months	278	8,58,469	156	1,46,117	2	613	6,529	5,76,476
6 Months to 1 Year	146	10,41,555	70	3,08,073	5	1,115	765	1,20,839
1 Year to 5 Years	442	25,46,174	215	2,14,945	11	56,778	945	63,620
5 Years and Above	59	91,531	30	80,121	1	25	744	47,114
<b>Grand Total</b>	<b>974</b>	<b>46,40,326</b>	<b>530</b>	<b>7,70,437</b>	<b>20</b>	<b>59,131</b>	<b>19,320</b>	<b>11,61,380</b>

(Rs. in '000)

Period / Class	Motor-TP		Engineering		Liability		Public Liability	
	Count	Amount	Count	Amount	Count	Amount	Count	Amount
30 days	1,157	3,61,036	46	25,322	44	5,646	1	-
31 days to 6 Months	5,714	14,78,813	149	3,84,243	175	25,140	42	6,178
6 Months to 1 Year	5,367	13,70,208	42	9,12,327	128	16,095	65	7,908
1 Year to 5 Years	27,679	73,12,713	820	4,76,688	610	58,113	413	72,542
5 Years and Above	22,615	62,50,270	47	22,105	36	11,076	68	32,346
<b>Grand Total</b>	<b>62,532</b>	<b>167,73,040</b>	<b>1,104</b>	<b>18,20,685</b>	<b>993</b>	<b>1,16,070</b>	<b>589</b>	<b>1,18,974</b>

(Rs. in '000)

Period / Class	Health		Aviation		Personal Accident		All Other Misc	
	Count	Amount	Count	Amount	Count	Amount	Count	Amount
30 days	1,55,413	18,22,385	-	-	146	17,812	91	6,551
31 days to 6 Months	2,812	1,69,128	2	1,600	410	57,209	109	45,868
6 Months to 1 Year	320	24,285	1	98	256	21,861	35	20,127
1 Year to 5 Years	580	46,482	2	2,649	763	1,06,681	127	1,04,425
5 Years and Above	174	5,198	10	6,78,835	240	24,041	597	2,76,324
<b>Grand Total</b>	<b>1,59,299</b>	<b>20,67,479</b>	<b>15</b>	<b>6,83,182</b>	<b>1815</b>	<b>2,27,604</b>	<b>959</b>	<b>4,53,295</b>

(Rs. in '000)

Period / Class	Crop and Weather Insurance		Total	
	Count	Amount	Count	Amount
30 days	35	6,12,305	1,67,379	33,28,764
31 days to 6 Months	3,357	14,221	19,735	37,64,076
6 Months to 1 Year	3,801	14,907	11,001	38,59,398
1 Year to 5 Years	3,563	4,44,618	36,170	1,15,06,428
5 Years and Above	9	14,864	24,630	75,33,850
<b>Grand Total</b>	<b>10,765</b>	<b>11,00,915</b>	<b>2,58,915</b>	<b>2,99,92,516</b>

**Average claims settlement time**

Product/ Class	FY 2022-23		FY 2021-22		FY 2020-21		FY 2019-20		FY 2018-19	
	No. of Claims	Average Settle ment Time (Days)	No. of Claims	Average Settlement Time (Days)	No. of Claims	Average Settlement Time (Days)	No. of Claims	Average Settleme nt Time (Days)	No. of Claims	Average Settleme nt Time (Days)
<b>Fire</b>	2,212	168	2,054	141	2,073	156	1,853	159	1,549	143
<b>Marine Cargo</b>	17,726	34	20,381	60	5,906	39	8,607	27	5,461	28
<b>Marine Hull</b>	5	515	4	656	3	601	2	374	5	271
<b>Motor OD<sup>4</sup></b>	324,422	8	2,69,450	11	1,86,030	14	2,71,174	14	2,47,598	15
<b>Engineering</b>	734	190	511	168	808	156	762	139	729	110
<b>Liability</b>	872	118	625	147	369	184	208	231	222	200
<b>Public Liability</b>	1	64	9	2,492	4	1,242	4	65	-	-
<b>Health-<sup>2</sup> Govt Approved Scheme</b>	109,880	1	1,69,088	1	5,57,178	1	10,31,182	1	7,26,371	1
<b>Health -<sup>3</sup> Other</b>	169,029	19	1,26,044	22	93,776	22	1,30,670	16	1,11,946	16
<b>Aviation</b>	70	130	2	118	6	543	1	189	1	347
<b>Personal Accident</b>	1,730	103	1,233	153	935	189	1,422	184	1,587	154
<b>All Other Misc</b>	1,766,382	7	17,42,430	1	7,16,151	1	1,47,005	2	3,49,443	4
<b>Total</b>	2,393,063	8	23,31,831		1,563,239		15,92,890		14,44,912	

Notes: 1. The above average claims settlement time does not include Third Party claims which have to be settled through MACT and other judicial bodies.

2. Average settlement time of Government Sponsored Schemes related to Health claims are separately shown, since they are cashless arrangements and settled on same day.

3. Average settlement time for Other Health Claims is calculated considering cashless arrangement as same day settlement.

4. Average settlement time for Motor OD claims is calculated considering Garage Payments as same day settlement.

11) A Majority of the Company's investment is in fixed income securities. The Fixed Income portion is invested mainly in Government securities and AAA or AA+ rated bonds. The primary objective when investing is

## Reliance General Insurance

Safety, Liquidity and Return. The Company monitors the cash position daily and seasonal liquidity needs are considered while planning maturities of investments. None of the fixed income investments have had any delays in servicing of interest or principal amounts, except for investments held in Reliance Capital Limited (Refer note 27 of schedule 17 of the financial statement). The company has carried out periodic review of the investment portfolio and where found necessary has made provision for diminution in value of investments or written them off.

12) We also confirm:

- a) in the preparation of financial statement, the applicable accounting standards, principles and policies have been followed along with proper explanations relating to material departures, if any;
- b) the management has adopted accounting policies and applied them consistently and made judgements and estimates that are reasonable and prudent so as to give a true and fair view of the state of affairs of the company at the end of the financial year and of the operating profit and of the profit of the company for the year;
- c) the management has taken proper and sufficient care for the maintenance of adequate accounting records in accordance with the applicable provisions of the Insurance Act 1938/Insurance Laws (Amendment) Act 2015 (to the extend notified) / Companies Act, 1956 & Companies Act, 2013(to the extend applicable) , for safeguarding the assets of the company and for preventing and detecting fraud and other irregularities;
- d) the financial statements of the company have been prepared the on a going concern basis;
- e) the management has ensured that an internal audit system commensurate with the size and nature of the business exists and is operating effectively.

13) Details of payments during the financial year to individuals, firms, companies and organisations in which Directors are interested, including reimbursement-

( Rs. in '000)

Sr No.	Name Of Director	Entity in which Director is Interested	Interested As	Nature Of Payment	Amount
1	Rajendra Chitale	Reliance Nippon Life Insurance Company Limited	Director	Group Term Insurance Paid	20,622
2	Dr.Thomas Mathew	Reliance Nippon Life Insurance Company Limited	Director	Group Term Insurance Paid	20,622

**For and on behalf of the Board of  
Directors**

**Rajendra Chitale**  
Chairman  
(DIN: 00015986)

**Dr.Thomas Mathew**  
Director  
(DIN:05203948)

**Mrs. Chhaya Virani**  
Director  
(DIN: 06953556)

**Rakesh Jain**  
Executive Director & CEO  
(DIN:03645324)

**Hemant K. Jain**  
Chief Financial Officer

**Mr. Sushil Sojitra**  
Company Secretary &  
Compliance officer  
(Membership No. A31993)

**Place: Mumbai**  
**Date 2<sup>nd</sup> May, 2023**